



**Over 200 VOLUNTEERS**  
 donate an average of  
**10,000 HOURS** annually  
 to ensure the highest  
 quality of life for our  
 residents.

## JOIN US!

Unique volunteer opportunities  
 await you in both Wausau and  
 Merrill that will peak your interests  
 and use your skills to enrich a  
 resident's life.

**Give us a call and start your  
 application process!**

**715.848.4450**  
**volunteer@norcen.org**

**Volunteer Services**  
 North Central Health Care  
 2400 Marshall Street, Suite B • Wausau

**Serving**  
 Mount View Cre Center, Wausau  
 Pine Crest Nursing Home, Merrill

## About North Central Health Care

North Central Health Care serves the counties of  
 Langlade, Lincoln & Marathon, providing services  
 to people of all ages for mental health, addiction  
 and those with developmental disabilities.

We operate an inpatient and outpatient behavioral  
 health clinic for both youth and adults as well as a  
 24/7 Crisis center and stabilization facility.

The main campus is located in Wausau, with  
 centers and offices in Antigo and Merrill. An  
 equally important part of our services are provided  
 at Mount View Care Center in Wausau and Pine  
 Crest Nursing Home in Merrill. These facilities  
 provide skilled nursing for those requiring short-  
 term or long-term skilled nursing care.

Our volunteer team works primarily with our  
 nursing home residents.

**For more information or questions about our  
 services, please contact us at:**

**NCHC Wausau Campus 715.848.4600**  
 2400 Marshall Street, Suite A  
 Wausau, Wisconsin 54403

**NCHC Antigo Center 715.627.6694**  
 1225 Langlade Road  
 Antigo, Wisconsin 54409

**NCHC Merrill Center 715.536.9482**  
 607 N. Sales Street, Suite 309  
 Merrill, Wisconsin 54452

**NCHC Crisis Center Available 24/7**  
 If you are experiencing an emergency, crisis or are in  
 need of Ambulatory Detoxification Services, please call  
 North Central Health Care Crisis Center:  
**715.845.4326 or 1.800.799.0122**

Hearing Impaired/TDD Line 715.845.4928 (Wausau)



**North Central Health Care**  
 Person centered. Outcome focused.

**www.norcen.org**



**North Central Health Care**  
 Mount View Care Center | Pine Crest Nursing Home

## Volunteer Services



**A Dedication to  
 Resident Life Enrichment**



# Volunteer Services

Mount View Care Center | Pine Crest Nursing Home

## We Need You...

Volunteers are a crucial part of our team at North Central Health Care. They offer clients, patients, residents, and staff members their compassion, skills, talent and time. **In so doing, NCHC's professionals are able to devote more time to direct patient care and recovery.**

Volunteers are men, women, teenagers and students, all sharing a common desire – to help the individuals we serve lead better lives, and to let them know that another person feels they are worthwhile enough to spend some time with them.

## The Application Process

To start the application process, contact Volunteer Services at **715.848.4450** or email [volunteer@norcen.org](mailto:volunteer@norcen.org)

After applying, all prospective volunteers will be interviewed by the Volunteer Services Office. Shortly thereafter, accepted volunteers will be given an orientation and will meet with their specific supervisor to receive targeted training.



## Enrich the Life of a Resident

Volunteers play a critical role in improving the quality of life for many of our residents in both Wausau and Merrill. With a wide variety of opportunities available, our volunteers are sure to find something that is both fun and meaningful. **Frequent volunteer opportunities include:**

**Gift Shop:** Provide residents the ability to purchase small gifts, cards and snack items.

**Activity Volunteer:** Assist residents to and from activities prepared by the life enrichment team.

**On-site Volunteers** assist with events like Bingo, Church Services and more!

**Off-site Volunteers** Assist with events like Casino Trips, Movies, Community Outings and more!

**The Fashion Boutique** is a donation closet. Volunteers assist our residents in selecting appropriate clothing items, sorting and restocking the boutique.

**Ride-Alongs:** Provide companionship to residents and comfort to family members while helping residents navigate appointments (ride with residents to appointments, assist with getting residents to the correct office/department, wait in lobby during appointments)

**Clerical Assistance:** Volunteers are needed to assist with small clerical duties.

**Special Friends:** Socialize and/or play games with a resident. Some of our residents have little or no family and enjoy someone to visit with them. Days and times are flexible and can be set up to accommodate your schedule.

**Looking for Something Else? If you have a special talent you'd like to share with our residents, please contact Volunteer Services and we would be happy to facilitate your idea.**