

**OFFICIAL NOTICE AND AGENDA**

of a meeting of the **North Central Community Services Program Board** to be held at **North Central Health Care**  
**1100 Lake View Drive, Wausau, WI 54403, Board Room** at **12:00 pm** on **Thursday, May 25<sup>th</sup>, 2017**

In addition to attendance in person at the location described above, Board members and the public are invited to attend by telephone conference. Persons wishing to attend the meeting by phone should contact Debbie Osowski at 715-848-4405 24 hours prior to the start time of the meeting for further instructions. Any person planning to attend this meeting who needs some type of special accommodation in order to participate should call the Administrative Office at 715-848-4405.

For TDD telephone service call 715-845-4928.

A QUORUM OF THE RETAINED COUNTY AUTHORITY COMMITTEE, COMPRISED OF APPOINTEES FROM LANGLADE, LINCOLN, AND MARATHON COUNTIES, MAY BE PRESENT AT THE NORTH CENTRAL COMMUNITY SERVICES PROGRAM BOARD MEETING; HOWEVER, NO VOTE OR ACTION WILL BE TAKEN BY THE RETAINED COUNTY AUTHORITY COMMITTEE.

1. Call to Order
2. Public Comment for Matters Appearing on the Agenda
3. Education: Annual Report Presentation – M. Loy
  - a. ACTION: Motion to Accept the 2016 Annual Report for Publication
4. Chairman’s Report and Announcements– J. Zriny
5. ACTION: Approval of 4/27/17 NCCSP Board Meeting Minutes
6. Committee Reports
  - a. Executive Committee Report – J. Zriny
    - i. Review Draft Minutes of the 5/18/17 Meeting
  - b. Finance, Personnel & Property Committee Report – B. Weaver
    - i. Review Draft Minutes of 4/27/17
    - ii. Overview of 5/25/17 Meeting
    - iii. April Financials – B. Glodowski
      1. CFO Report
      2. ACTION: Accept the April Financial Report and Financial Statements
  - c. Nursing Home Operations Committee Report – J. Burgener
    - i. Review Draft Minutes of the 4/26/17 Meeting
    - ii. Overview of 5/24/17 Meeting
    - iii. Update on Nursing Home Operational Assessment and Strategic Plan
  - d. Quality Committee Report – M. Loy
    - i. Organizational Outcomes
      1. ACTION: Accept the Quality Dashboard as Presented
7. ACTION: Approve 2018 Marathon County Capital Improvement Requests - M. Loy
8. ACTION: Approve County Complaint Resolution Policy – M. Loy
9. Overview of 2018 Budget Priorities – M. Loy
10. NCCSP Board Input on CEO Job Description – S. Matis
11. Retained County Authority Committee Update – M. Loy
12. CEO Work Plan Update and Report – M. Loy
13. Discussion of Future Agenda Items for Board Consideration or Committee Assignment
14. Adjourn