

#### **OFFICIAL NOTICE AND AGENDA**

Notice is hereby given that the Nursing Home Operations Committee of the North Central Community Services Program Board will hold a meeting at the following date, time and location shown below.

#### Wednesday, January 22, 2025 at 9:00 AM North Central Health Care - Eagle Board Room 2400 Marshall Street, Suite A, Door #1, Wausau, WI 54403

Persons wishing to attend the meeting by phone may call into the telephone conference beginning five (5) minutes prior to the start time indicated above using the following number:

**Phone Number:** 1-408-418-9388 Access Code: 2484 097 0520 Password: 1234

### AGENDA

- 1. CALL TO ORDER
- 2. PUBLIC COMMENT FOR MATTERS APPEARING ON THE AGENDA (Limited to 15 Minutes)
- 3. ACTION: APPROVAL OF OCTOBER 2, 2024 NURSING HOME OPERATIONS COMMITTEE MINUTES
- 4. EXECUTIVE DIRECTOR REPORT G. Olsen A. Update Regarding Pine Crest Nursing Home
- 5. FINANCIAL REPORT J. Hake
- 6. NURSING HOME OPERATIONS REPORTS
  - A. Mount View Care Center K. Woller and C. Gliniecki
  - B. Pine Crest Nursing Home R. Hanson and S. Barnett
- 7. BOARD DISCUSSION
  - A. Set Date for Next Meeting G. Olsen
- 8. FUTURE AGENDA ITEMS
- 9. ADJOURN
- Any person planning to attend this meeting who needs some type of special accommodation in order to participate should call the Administrative Office at 715-848-4405. For TDD telephone service call 715-845-4928.

NOTICE POSTED AT: North Central Health Care **COPY OF NOTICE DISTRIBUTED TO:** Wausau Daily Herald, Antigo Daily Journal, Tomahawk Leader, Merrill Foto News, Langlade, Lincoln & Marathon County Clerks Offices

Samp D. Olu Presiding Officer or Designee

DATE: 01/16/2024 TIME: 10:00 AM BY: D. Osowski



#### NORTH CENTRAL COMMUNITY SERVICES PROGRAM BOARD NURSING HOME OPERATIONS COMMITTEE

#### **October 2, 2024**

9:00 AM

NCHC Eagle Board Room

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Present: X K X(WebEx) C

X Kurt Gibbs X(WebEx) Chris Holman X Bill Bialecki X<sub>(WebEx)</sub> Renee Krueger Greg Hartwig

Staff: Gary Olsen, Kristin Woller, Connie Gliniecki, Jason Hake, Ryan Hanson(WebEx)

Others: Eileen Guthrie(WebEx)

Call to Order

• Meeting called to order by Chair Gibbs at 9:00 a.m.

#### Public Comment for Matters Appearing on the Agenda

• None

Approval of January 29, 2024 Nursing Home Operations Committee Minutes

• Motion/second, Bialecki/Hartwig, to approve the January 29, 2024 Nursing Home Operations Committee meeting minutes. Motion carried.

#### Executive Director Report – Gary Olsen

• Due to the potential sale of Pine Crest, the Committee had not met since January. In summary, the sale was originally intended for June 30, was pushed to the end of September, and then failed. The Lincoln County Board then decided not to pursue a referendum and is again considering the sale of Pine Crest. This process has been wearing heavily on the employees of the nursing home as well as the residents and their families. Staffing is extremely challenging. It was noted that agency staff are being utilized and of the 49 staff who have left this year so far, at least 12 indicated it was due to the pending sale of Pine Crest.

<u>Financial Report</u> – Jason Hake

- The financial report for each nursing home was reviewed. As a reminder, there was no budget for Pine Crest this year due to the potential sale. The census has decreased over the last month and agency staff utilization has increased. We are better financially than previous years mostly due to the increase in Medicaid rates.
- A one-time payment was received from the State which relates back to when the construction of Mount View was completed about 1 ½ years ago. The State issued a payment which ultimately increased our rates and resulted in a back payment.

#### Nursing Home Operations Reports

- Mount View Care Center K. Woller
  - The nursing home report was reviewed. It was noted that budgeted census for 2024 is 128 with August having had the highest average census to date of 125. Unfortunately, in September admissions had to be held due to staffing crisis but we are taking admissions now.
- Pine Crest Nursing Home R. Hanson
  - The nursing home report was reviewed. Admissions are also held at times due to staffing capacity.

#### **Board Discussion**

• Next Meeting: January 22, 2025 at 9:00 a.m.

#### Adjourn

• Motion/second, Bialecki/Hartwig, to adjourn the meeting at 9:00 a.m. Motion carried.

Minutes prepared by Debbie Osowski, Senior Executive Assistant

#### North Central Health Care Pine Crest Nursing Home Income Statement For the Period Ending December 31, 2024

Direct Revenues	MTD Actual	YTD Actual
Patient Gross Revenues	1,051,937	11,900,560
Patient Contractual Adjustments	943	970,583
Net Patient Revenue	1,052,881	12,871,143
County Revenue	-	-
Contracted Service Revenue	-	-
Grant Revenues and Contractuals	-	-
Appropriations	36,735	440,815
COVID-19 Relief Funding Other Revenue	-	- 442,649
Total Direct Revenue	1,089,615	13,754,608
Indirect Revenues		
County Revenue	14,750	177,000
Contracted Service Revenue	-	-
Grant Revenues and Contractuals	-	-
Appropriations	-	-
Other Revenue	123	6,877
Allocated Revenue	12,877	135,324
Total Indirect Revenue	28,231	347,521
Total Operating Revenue	1,117,846	14,102,129
Direct Expenses		
Personnel Expenses	508,840	5,897,372
Contracted Services Expenses	245,618	1,687,000
Supplies Expenses	10,999	169,253
Drugs Expenses	14,448	154,152
Program Expenses	829	11,642
Land & Facility Expenses	34,583 514	415,000
Equipment & Vehicle Expenses Diversions Expenses	514	16,022
Other Operating Expenses	25,362	271,276
Total Direct Expenses	841,193	8,621,718
Indirect Expenses		
Personnel Expenses	203,173	2,122,496
Contracted Services Expenses	6,431	74,276
Supplies Expenses	9,886	111,900
Drugs Expenses	-	-
Program Expenses	4,881	43,760
Land & Facility Expenses	34,093	408,362
Equipment & Vehicle Expenses	34,270	270,980
Diversions Expenses Other Operating Expenses	- 49,458	- 654,446
Allocated Expense	143,558	1,253,983
Total Indirect Expenses	485,750	4,940,204
Total Operating Expenses	1,326,943	13,561,922
Metrics		
Direct Expense/Gross Patient Revenue	80.0%	72.4%
Write-Offs/Gross Patient Revenue	4.0%	0.7%
Indirect Expenses/Direct Expenses	57.7%	57.3%
Overtime/Total Wages	5.0%	6.2%
Agency Staffing/Total Wages	29.2%	19.2%
Non-Operating Income/Expense		
Interest Income	279	15,314
Donations Income	1,929	7,063
Other Non-Operating	-	-
Total Non-Operating	2,208	22,377
Net Income (Loss)	(206,889)	562,584
Net Income	-18.5%	4.0%

#### North Central Health Care Mount View Care Center Income Statement For the Period Ending December 31, 2024

Patter Gress Revenues         1,782,540         1,537,240         250,801         10.4%         1.845,760         18,380,870         964,001         3.1%           Net Patter Gress Revenues         1,142,451         1,547,753         366,887         22,7%         22,084,17         16,077,046         16,077,046         16,077,046         2,47,1683         11,007           County Revenue         1         1         1,475,000         10,078         1         0,078           County Revenue         1         1,475,000         10,078         1,475,000		MTD Actual	MTD Budget	\$ Variance	% Variance	YTD Actual	YTD Budget	\$ Variance	% Variance
Pather Contractula Agutamenta         132.00         16.037         116.037         20.94         20.94.702         182.714         1.86.761         986.3           Contracted Service Revenue         .	Direct Revenues	1 700 540	1 521 740	250 804	16 40/	10.045 700	10 200 070	F64 001	2 10/
Null Patient Revenues         1,94,641         1,64,723         366,887         23,7%         20,094,702         18,573,040         2,421,683         13,05           Contry Revenues and Contractures         1         1         1         1         1         1         1         1         1         1         1         1         00%         1         1         00%           Grant Revenues         10,27,50         11,2700         11,2700         11,2700         11,2700         00%         1,288,040         1,575,000         1,075,056         00%         00%         1,088,040         1,770,00         1,770,056         1,770,00 <td></td> <td></td> <td></td> <td> ,</td> <td></td> <td></td> <td></td> <td></td> <td></td>				,					
County Revenue         -         -         0.054         -         -         0.054           Contracted Service Revenue         12,8790         12,8750         0.054         -         -         0.054           Appropriation         12,8790         12,8750         0.054         -         -         0.054           Could Unit Revenue         2,043,391         147,000         -         0.054         -         -         0.054           County Revenue         2,043,391         142,000         210,386         12,005         12,0058         -         0.054         -         -         0.054         -         -         0.054         -         -         0.054         -         -         0.054         -         -         0.054         -         -         0.054         -         -         0.054         -         -         0.054         -         0.054         -         0.054         -         0.055         -         0.055         -         0.055         -         0.055         -         0.055         -         0.055         -         0.055         -         0.055         -         0.055         -         0.055         -         0.055         -         0.055<	•								
Contracted Service Revenue         -         -         0.0%         -         -         -         0.0%           Control Revenues and Contractulas         12.750         1.0.0%         1.445.000         1.545.000         1.770.000         (771.000)         0.0%           Control Revenues         2.043.391         1.824.003         219.386         12.0%         22.838.596         21.886.000         1.770.000         (771.000)         0.0%         1.000% <td></td> <td>1,514,041</td> <td>1,047,700</td> <td>500,007</td> <td>20.170</td> <td>20,334,702</td> <td>10,010,040</td> <td>2,421,000</td> <td>10.070</td>		1,514,041	1,047,700	500,007	20.170	20,334,702	10,010,040	2,421,000	10.070
Grant Revenues and Controllulus         -         -         -         0.0%         -         -         -         0.0%           CortD-19 Real Funding         -         -         0.0%         1.045.00         1.045.00         0.0%           CortD-19 Real Funding         -         1.12.200         (147.500)         1.09%         1.09%         1.09%         0.0%           CortD Proct Revenue         2.045.301         1.824.003         210.9%         1.09%         2.168.004         1.770.000         (171.109)         0.0%           Contracted Service Revenue         -         -         0.0%         -         -         0.0%           Contracted Service Revenue         -         -         0.0%         -         -         0.0%           Contracted Service Revenue         1.34.787         228.002         (157.619)         4.33.9%         1.269.002         3.59.8244         (191.722)         -6.40           Collad Operating Revenue         2.178.508         2.116.005         0.1603         2.9%         2.525.568         2.54.02.844         (197.272)         -6.47           Total Operating Revenue         2.178.598         2.116.05         0.60%         1.028.582         0.06.07         1.9%         -         -	County Revenue	-	-	-	0.0%	-	-	-	0.0%
Appropriations         128,750         1-28,500         1-365,000         1-365,000         1-365,000         1-365,000         1-056,000	Contracted Service Revenue	-	-	-	0.0%	-	-	-	0.0%
CÓUD: 19 Relief Funding         -         -         -         -         -         0.0%           Total Direct Revenue         22/43.301         1.824.003         21/28.00         12.0%         23/38.500         21/88.400         1.750.0569         8.75           Indicat Revenue         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         0.0%         -         0.0% </td <td>Grant Revenues and Contractuals</td> <td>-</td> <td>-</td> <td>-</td> <td>0.0%</td> <td>-</td> <td>-</td> <td>-</td> <td>0.0%</td>	Grant Revenues and Contractuals	-	-	-	0.0%	-	-	-	0.0%
Other Revenue         -         -         147.000         (147.000)         2109.88         1.770.000         (97.106)         3.790.05           Indext Revenue         -         1.824.003         219.88         12.000.5         1.080.894         1.770.000         (97.106)         3.97           Contry Revenue         -         -         0.0%         -         -         0.0%           Grant Revenues and Contractuals         -         -         0.0%         -         -         0.0%           Attracted Revenue         134.707         220.00         (157.016)         -1.00.1%         1.800.10         1.161.022         -4.00           Attracted Revenue         133.707         220.00         (157.016)         -5.3%         1.300.102         3.000.82         (191.102)         -4.00           Total Operating Revenue         2.176.58         2.116.005         61.993         2.9%         25.25.588         2.60.026         (197.740)         -0.7           Direct Expanse         191.555         677.009         -5.578         1.500.000         -1.00.016         2.028.106         (40.478)         -9.09           Druge Expanses         23.493         27.208.3         4.566         15.057         1.500.00         7.218	Appropriations	128,750	128,750	-	0.0%	1,545,000	1,545,000	-	0.0%
Total Direct Revenue         2.043.391         1.824.003         219.388         12.0%         23.636.566         21.886.040         1.750.556         8.0%           Indirect Revenues         Contry Revenue         1.001         1.001         1.001         1.001         0.0%         1.001         0.0%         1.001         0.0%         1.000         1.000%         1		-	-	-		-	-	-	0.0%
Indirect Revenues         .									-37.9%
Control Revenue         -         -         -         0.0%         -         -         0.0%           Contracted Service Revenue         -         -         0.0%         -         -         0.0%           Grant Revenues and Contractulate         -         -         0.0%         -         -         0.0%           Appropriations         409         500         (197.6%)         -5.39%         1.592.102         3.598.824         (1917.832)        4.64           Alloase Revenue         2.176.598         2.116.905         61.693         2.2%         2.553.82         2.54.0244         (1917.832)        4.64           Direct Expanses         913.515         857.009         (56.416)         -0.9%         10.865.662         10.265.186         (000.476)         -3.99           Contracted Sprones         913.515         857.009         (56.416)         -60%         10.865.662         10.265.186         (00.0776)         -3.99           Dugge Expenses         913.515         857.208         5.574         15.0%         371.484         47.00         75.16         168           Drage Expenses         115.08         14.457         (100.282)         -38.4%         90.055         12.23.10.01         11.99	Total Direct Revenue	2,043,391	1,824,003	219,388	12.0%	23,638,596	21,888,040	1,750,556	8.0%
Control Revenue         -         -         -         0.0%         -         -         0.0%           Contracted Service Revenue         -         -         0.0%         -         -         0.0%           Grant Revenues and Contractulate         -         -         0.0%         -         -         0.0%           Appropriations         409         500         (197.6%)         -5.39%         1.592.102         3.598.824         (1917.832)        4.64           Alloase Revenue         2.176.598         2.116.905         61.693         2.2%         2.553.82         2.54.0244         (1917.832)        4.64           Direct Expanses         913.515         857.009         (56.416)         -0.9%         10.865.662         10.265.186         (000.476)         -3.99           Contracted Sprones         913.515         857.009         (56.416)         -60%         10.865.662         10.265.186         (00.0776)         -3.99           Dugge Expenses         913.515         857.208         5.574         15.0%         371.484         47.00         75.16         168           Drage Expenses         115.08         14.457         (100.282)         -38.4%         90.055         12.23.10.01         11.99	Indirect Revenues								
Contracted Service Revenue         -         -         0.0%         -         -         0.0%           Grant Revenues and Contractualis         -         -         0.0%         -         -         0.0%           Allocated Revenue         133.207         222.402         (157.655)         -53.9%         1.562.102         3.508.824         (11.10)         -1.85           Total Operating Revenue         21.78.598         2.116.005         61.603         2.9%         25.235.588         25.402.844         (187.727)         -4.67           Direct Expenses         91.3.515         857.099         (65.416)         -6.6%         10.085.662         10.285,186         (400.476)         3.9%           Direct Expenses         14.5.252         55.518         (90.008)         -102.1%         866.833         662.214         (200.719)         -301           Supples Expenses         14.5.252         55.518         (90.008)         -102.75         864.847.000         7.118         16.83           Degram Expenses         2.169         2.97         4.84         16.76         3.991         17.342         17.109         3.01           Durg Expenses         1.457         1.422         14.1000         11.1193         14.477         10.4		-	-	-	0.0%	-	-	-	0.0%
Grant Revenues and Contractuals       -       -       -       0.0%       -       -       0.0%         Appropriations       420       500       (80)       -16.0%       4.880       5.00.00       (11)       135.207         Allocated Revenue       135.207       222.402       (157.655)       -53.9%       1.566.562       3.514.824       (1917.222)       -54.67         Total Constant Revenue       2.176.598       2.116.905       61.693       2.9%       22.525.588       25.402.864       (167.776)       -0.77         Direct Expenses       913.515       857.099       (66.416)       -6.6%       10.265.168       (400.476)       -39         Contracted Services Expenses       115.267       37.200       5.574       15.0%       37.1884       447.000       75.118       16.8         Program Expenses       11.605       37.200       5.574       15.0%       37.884       447.000       75.118       16.8         Direct Expenses       12.68       44.502       10.028.21       42.03       30.4         Drogs Expenses       12.68       14.177       48       16.6       9.081       11.000       1.911       77.48       17.048       20.07.63       30.4         Drog		-	-	-		-	-	-	0.0%
Differ Revenue         420         500         (60)         -16.0%         4.8800         6.000         (1,10)         -16.57           Allocated Revenue         135.207         222.402         (157.655)         -53.9%         1.596.592         3.544.824         (1.917.832)         -54.67           Total Indirect Revenue         2,175.598         2,116.905         61.993         2.9%         25.255.588         25.402.804         (1.97.76)         -54.97           Direct Expenses         913.515         87.099         (56.416)         -6.9%         10.685.662         10.285.188         (400.476)         -39.97           Contracted Services Expenses         31.676         37.200         5.574         15.0%         371.884         447.000         75.116         16.08           Drogs Expenses         124.99         27.683         4.955         14.65%         9.081         11.000         1.919         17.43           Land & Facility Expenses         7.242         11.750         4.509         36.4%         9.066         14.100         4.2931         30.4           Direct Expenses         7.242         10.7452         7.222         66.29         1.338.664         1.0055         2.100         1.006         5.75         1.10		-	-	-	0.0%	-	-	-	0.0%
Allocated Revenue         134,797         292,402         (157,615)         -53,8%         1596,902         3,364,824         (1,917,823)         -54,67           Total Operating Revenue         2,178,508         2,116,505         61,603         2.9%         25,235,588         25,402,864         (167,72)         -54,67           Direct Expanses         193,515         857,009         (167,615)         -65,67         10,855,662         (200,719)         -30,10           Supplies Expanses         193,515         857,009         (167,76)         3,29,8         22,235,588         25,402,864         (100,77)         -30,90           Supplies Expanses         193,515         857,009         (55,416)         -6,9%         10,855,662         (200,719)         -30,10           Supplies Expanses         12,24,99         27,703         4,595         17,0%         332,216         320,000         (7,118)         -29,29           Program Expanses         136,005         14,457         (100,628)         -66,1%         1,381,016         17,442         (120,73,44)         -66,2%         -0,0%         -         -         -         0,0%           Direct Expanses         -         -         -         0,0%         -         -         0,0%	Appropriations	-	-	-	0.0%	-	-	-	0.0%
Total Indirect Revenue         135.207         292,802         (157,695)         -53.8%         1,506,802         3,514,824         (1,917,832)         -54.6%           Total Operating Revenue         2,176,998         2,116,905         61.693         2.9%         25,235,588         25,402,864         (167,276)         -0.79           Direct Expenses         913,515         857,099         (56,416)         -6.6%         10,865,662         10,225,186         (400,476)         -3.99           Supplies Expenses         14,526         55,518         (400,018)         -162,1%         886,033         666,214         (200,718)         -3.99           Pregome Expenses         11,505         44,577         (176,893)         -66,1%         13,810,161         11,000         72,116         126,122,231         336,112,233         -66,1%         -0.00         -0.00,12,123,31,338,664         -0.02,331,338,664         -0.00,50,72,113,338,664         -0.00,50,72,113,338,664         -0.00,50,72,113,338,664         -0.00,50,72,113,338,664         -0.00,762,2331,333,338,664         -0.00,762,2331,333,338,664         -0.00,762,2331,333,338,664         -0.00,762,2331,333,338,664         -0.00,762,2331,333,338,664         -0.00,762,2331,333,338,664         -0.00,762,2331,333,338,664         -0.00,763,56,220,2352,72,73,322,262,92,210,00         -0.00,73,56,56,22,269,2,210,00         -0.00,	Other Revenue	420	500	(80)	-16.0%	4,890	6,000	(1,110)	-18.5%
Total Operating Revenue         2,178.598         2,116.005         61.003         2.9%         25,235.588         25,402,864         (167,276)         -0.79           Direct Expenses         913,515         857,099         (66,416)         -6.6%         10,685.662         10,285,186         (400,476)         -3.99           Contracted Services Expenses         31,876         37,250         5,574         15.0%         371,884         447,000         75,116         16.89           Drogs Expenses         126,986         10,985,662         10,085,662         10,085,662         10,085,662         10,081,61         13,484         447,000         75,116         16.89         Drogs Expenses         145,527         126,980         110,000         1,919         17,418         16.89         0.081         110,000         1,919         17,438         126,980         126,980         126,980         126,980         126,980         128,982         128,9	Allocated Revenue	134,787	292,402	(157,615)	-53.9%	1,592,102	3,508,824	(1,916,722)	-54.6%
Direct Expenses         913.515         857.099         (65.416)         -6.6%         10.885.662         10.285.186         (400.476)         -3.97           Supplies Expenses         31.676         37.250         5.574         15.0%         371.844         447.000         75.116         16.83           Drugs Expenses         31.676         37.250         5.574         15.0%         371.844         447.000         75.116         16.83           Drugs Expenses         169         917         748         81.6%         9.081         11.000         1.919         17.42           Land & Facilly Expenses         115.065         14.457         (100.28)         -696.1%         1.381.016         177.342         (120.7534)         -696.1           Diversions Expenses         1.208.8060         1.117.55         (15.805)         -14.276         141.000         42.931         30.45           Other Operating Expenses         3.4160         107.452         73.322         69.2%         250.727         1.289.782         630.055         72.11           Indiret Expenses         2.659         1.208.8065         1.417.70         41.800         -6.8%         696.590         73.127         1.289.782         630.055         72.11	Total Indirect Revenue	135,207	292,902	(157,695)	-53.8%	1,596,992	3,514,824	(1,917,832)	-54.6%
Direct Expenses         913.515         857.099         (65.416)         -6.6%         10.885.662         10.285.186         (400.476)         -3.97           Supplies Expenses         31.676         37.250         5.574         15.0%         371.844         447.000         75.116         16.83           Drugs Expenses         31.676         37.250         5.574         15.0%         371.844         447.000         75.116         16.83           Drugs Expenses         169         917         748         81.6%         9.081         11.000         1.919         17.42           Land & Facilly Expenses         115.065         14.457         (100.28)         -696.1%         1.381.016         177.342         (120.7534)         -696.1           Diversions Expenses         1.208.8060         1.117.55         (15.805)         -14.276         141.000         42.931         30.45           Other Operating Expenses         3.4160         107.452         73.322         69.2%         250.727         1.289.782         630.055         72.11           Indiret Expenses         2.659         1.208.8065         1.417.70         41.800         -6.8%         696.590         73.127         1.289.782         630.055         72.11	Total Operating Deversor	0 170 500	0 116 005	61 600	2.0%	05 005 500	25 402 964	(167.070)	0.70/
Personnel Expenses         913,515         857.099         (56,416)         -162,1%         806,862         (10,285,186         (400,476)         -30.1%           Supplies Expenses         31,676         37,250         5,574         15,0%         371,184         447,000         75,116         168,00         16,228,000         (72,18)         22,2000         (72,18)         22,2000         (72,18)         22,2000         (72,18)         22,2000         (72,18)         22,2000         (72,18)         22,2000         (72,18)         22,2000         (72,18)         22,2000         (72,18)         22,2000         (72,18)         22,2000         (72,18)         22,2000         (72,18)         22,2000         (72,18)         22,210         22,218         23,000         (12,07,531)         666,1         10,1016         17,482         (12,07,531)         666,1         10,000         12,99,802         14,100         42,931         30,45         98,069         14,100         12,99,782         930,055         72,13         Total Direct Expenses         26,83         561,6         118,520         63,34         50,05         50,120         13,338,664         (765,920)         -5,73         Total Direct Expenses         65,337         61,177         (4,160)         46,337,%         52,616	Total Operating Revenue	2,178,598	2,116,905	61,693	2.9%	25,235,588	25,402,864	(167,276)	-0.7%
Contracted Services Expenses         145.526         55.518         (90.006)         -162.1%         866.933         666.214         (200.719)         -300.1           Supplies Expenses         22.499         27.083         4.595         17.0%         332.218         325.000         (7.218)         -2.29           Program Expenses         115.085         14.457         (100.628)         -696.1%         1.381.016         17.342         (1.07.534)         -696.1%           Equipment & Vehicle Expenses         7.242         11.750         4.599         38.4%         98.099         141.000         42.931         30.49           Other Openses         -         -         0.0%         -         -         0.0%           Total Direct Expenses         1.269.800         1.111.555         (158.305)         -14.2%         14.104.590         13.338.664         (765.926)         -5.79           Indirect Expenses         288         9.960         97.3%         56.126         119.520         63.394         53.09           Supplies Expenses         81         175         94         53.7%         2.269         2.100         (169)         -6.9%         96.123         1.237.999         73.186         59.123         1.237.999         73.186	Direct Expenses								
Supplies Expenses         316.76         37.280         5.574         15.0%         371,884         447.000         75,116         168           Drugs Expenses         169         917         748         81.6%         9.081         11.000         1.919         17.4           Land & Facility Expenses         1169         14.457         (100.628)         -696.1%         3.81.016         113.482         (1207.534)         -696.1           Equipment & Vehicle Expenses         7.242         11.750         (100.628)         -696.2%         359.727         1.289.782         930.055         72.19           Other Operating Expenses         34.160         107.482         73.322         68.2%         359.727         1.289.782         930.055         72.19           Total Direct Expenses         24.299.60         9.602         97.3%         66.126         119.520         63.34         55.05           Supplies Expenses         9.770         9.750         9.690         9.692         97.3%         66.126         119.520         63.34         55.05           Supplies Expenses         9.770         9.750         (20)         -2.2%         1.000         (21.97.94)         4.00           Land & Fachily Expenses         37.245	Personnel Expenses	913,515	857,099	(56,416)	-6.6%	10,685,662	10,285,186	(400,476)	-3.9%
Drugs Expenses         22,489         27,083         4,595         17,0%         332,218         325,000         (7,216)         -2,29           Program Expenses         115,085         14,457         (100,629)         -696,1%         1,381,016         173,482         (1,207,534)         -696,1%           Equipment & Vehicle Expenses         7,242         11,750         4,509         38,4%         98,069         141,000         4,281         30,44           Diversions Expenses         7,242         11,750         4,509         38,4%         98,069         12,89,782         930,055         72,11           Other Operating Expenses         1,269,860         1,111,555         (158,305)         -14,2%         14,104,590         13,338,664         (055,925)         -5,79           Indirect Expenses         65,337         61,177         (4,160)         -6,8%         866,589         734,127         (134,462)         -16,339           Supplies Expenses         81         175         94         53,7%         2,209         2,100         (169)         -8,00           Supplies Expenses         9,770         9,750         (20)         -0,2%         94,321         117,000         22,679         14,36         54,966         54,19	Contracted Services Expenses	145,526	55,518	(90,008)	-162.1%	866,933	666,214	(200,719)	-30.1%
Program         Expenses         169         917         74.8         81.6%         9.081         11.000         1.919         17.49           Land & Facility Expenses         115.085         14.457         (100.628)         -666.1%         1.381.016         173.482         (1.207.54)         -666.1%         1.381.016         173.482         (1.207.54)         -666.1%         1.381.016         173.482         (1.207.54)         -666.1%         1.381.016         173.482         (1.207.54)         -666.1%         1.381.016         173.482         (1.207.54)         -666.1%         1.381.016         174.43         -666.1%         1.381.016         173.482         (1.207.54)         -66.1%         0.0%         -0.0%         -2.88.2%         250.727         1.289.782         930.055         72.13         -77.13         -77.213         -77.213         -77.213         -77.213         -77.213         -77.213         -77.213         -77.213         -77.213         -77.213         -77.213         -77.213         -77.213         -77.213         -77.213         -77.713         -77.73         -77.3%         56.126         119.520         63.394         53.010         -77.378         56.128         119.520         63.394         53.010         -77.378         56.123         12.27.37.899 </td <td>Supplies Expenses</td> <td>31,676</td> <td>37,250</td> <td>5,574</td> <td>15.0%</td> <td>371,884</td> <td>447,000</td> <td>75,116</td> <td>16.8%</td>	Supplies Expenses	31,676	37,250	5,574	15.0%	371,884	447,000	75,116	16.8%
Land & Facility Expenses         115.085         14.457         (100.28)         496.1%         1.381.016         173.482         (1.207.534)         -966.1%           Equipment & Vehicle Expenses         7.242         11.750         4.509         38.4%         98.069         141.000         42.331         30.44           Diversions Expenses         7.42         10.7482         73.322         68.2%         399.727         1.280.782         99.0055         72.19           Indirect Expenses         7.410         1.269.860         1.111.555         (158.305)         -1.42%         14.104.590         13.338.664         (765.926)         -5.79           Indirect Expenses         65.337         61.177         (4.160)         -6.8%         888.589         734.127         (134.462)         -18.37           Contracted Services Expenses         268         9.960         9.602         97.3%         56.126         119.520         63.334         55.07           Durgs Expenses         31.770         9.750         (20)         -0.2%         94.921         117.000         22.679         14.4%           Land & Facility Expenses         37.465         103.166         65.900         63.9%         10.625         227.306         10.0%	Drugs Expenses	22,489	27,083	4,595	17.0%	332,218	325,000	(7,218)	-2.2%
Equipment & Vehicle Expenses         7.242         11.750         4.509         38.4%         98.069         141.000         42.831         00.43           Diversions Expenses         34.160         107.482         73.322         68.2%         359.727         1.289.782         930.055         72.19           Indirect Expenses         1.269.860         1.111,555         (158.305)         -14.2%         14.104.590         13.338.664         (765.929)         -5.79           Indirect Expenses         65.337         61,177         (4.160)         -6.8%         868,589         734.127         (134.462)         -18.37           Contracted Services Expenses         266         9.960         9.692         97.3%         56.126         119.520         63.394         53.09           Supplies Expenses         1         175         94         53.7%         2.269         2.100         (169)         -0.0%           Program Expenses         9.700         0,700         (20)         0.2%         94.321         117.000         22.679         19.43           Land & Facility Expenses         37.265         103.166         65.900         63.9%         506.123         1.237.989         731.866         59.19           Diversions Expenses	Program Expenses	169	917	748	81.6%	9,081	11,000	1,919	17.4%
Diversions Expenses         -         -         -         0.0%         -         -         0.0%           Other Operating Expenses         1.269,860         1.111,555         (158,305)         -14.2%         359,727         1.289,782         390,055         -5.79           Indirect Expenses         Personnel Expenses         65,337         61,177         (4,160)         -6.8%         968,589         734,127         (134,462)         -18.37           Contracted Services Expenses         288         9,960         9,692         97.3%         56,126         119,520         63,394         53.0%           Supplies Expenses         81         175         94         53.7%         2.269         2,100         (169)         -8.0%           Program Expenses         9,770         9,750         (20)         -0.2%         94,321         117,000         22.679         19.44           Land & Facilty Expenses         37,265         103,166         65.900         63.9%         506,123         1.237,989         731,866         59.19           Diversions Expenses         0.700         9,750         (20)         -0.2%         94,321         117,000         22.679         19.44           Land & Expenses         37,466 <t< td=""><td>Land &amp; Facility Expenses</td><td>115,085</td><td>14,457</td><td>(100,628)</td><td>-696.1%</td><td>1,381,016</td><td>173,482</td><td>(1,207,534)</td><td>-696.1%</td></t<>	Land & Facility Expenses	115,085	14,457	(100,628)	-696.1%	1,381,016	173,482	(1,207,534)	-696.1%
Other Operating Expenses         34,160         107,482         73,322         66,2%         359,727         1,289,782         930,055         72,13           Indirect Expenses         1,269,860         1,111,555         (158,305)         -14,2%         14,104,590         13,388,664         (765,926)         -5,79           Indirect Expenses         65,337         61,177         (4,160)         -6.8%         868,589         734,127         (134,462)         -18.3'           Contracted Services Expenses         268         9,960         9,692         97.3%         56,126         119,520         63,394         53.0'           Supplies Expenses         81         175         94         53.7'         2,269         2,100         (169)         -0.0''           Program Expenses         9,770         9,750         (20)         -2.3''         94,321         117,000         2,679         19.4''           Land & Facility Expenses         37,265         103,166         65,900         63.9%         506,123         1,237,989         731,866         59.19''           Equipment & Vehicle Expenses         26,6810         641,022         53.9%         110,625         227,306         116,681         51.3''           Allocated Expenses	Equipment & Vehicle Expenses	7,242	11,750	4,509	38.4%	98,069	141,000	42,931	30.4%
Total Direct Expenses         1.269,860         1,111,555         (158,305)         -14.2%         14,104,590         13,338,664         (765,926)         -5.79           Indirect Expenses         Personnel Expenses         268         9,960         9,682         97.3%         56,126         119,520         63,334         63,09           Supplies Expenses         81         175         94         53.7%         2,269         2,100         (169)         -8.09           Porgam Expenses         9,770         9,750         (20)         -0.2%         94,321         117.000         22,679         19,43           Land & Facility Expenses         37,265         103,166         65,900         63,39%         50,123         1,237,989         731,866         59,19           Diversions Expenses         2,639         23,069         (3,326)         -14,44%         304,957         276,831         (28,126)         -10.27           Diversions Expenses         8,740         18,942         10,202         53,9%         110,625         227,306         116,681         51.39           Allocated Expenses         754,666         921,007         166,341         18.7%         8,353,564         11,052,090         2,989,5262         24.44	Diversions Expenses	-	-	-	0.0%	-	-	-	0.0%
Indirect Expenses         65,337         61,177         (4,160)         -6.8%         868,589         734,127         (134,462)         -18,37           Contracted Services Expenses         266         9,960         9,692         97,3%         56,126         119,520         63,334         53,09           Drugs Expenses         -         -         -         0,0%         -         -         0,0%           Program Expenses         -         -         -         0,0%         -         -         0,0%           Land & Facility Expenses         37,265         103,166         65,900         63,3%         506,123         1,237,989         731,866         59,19           Diversions Expenses         -         -         0,0%         -         -         0,0%           Other Operating Expenses         37,40         18,942         10,202         53,9%         110,625         227,306         116,681         51,33           Allocated Expense         606,810         694,766         87,955         12,7%         64,10,553         63,37,217         19,26,664         23,49           Total Operating Expenses         2,024,526         2,032,562         8,036         0,4%         22,458,154         24,390,754         1	Other Operating Expenses	34,160	107,482	73,322	68.2%	359,727	1,289,782	930,055	72.1%
Personnel Expenses         65.337         61.177         (4,160)         -6.8%         868.589         734.127         (134.462)         -1.83           Contracted Services Expenses         268         9.960         9.692         97.3%         56.126         119.520         63.394         53.09           Supplies Expenses         -         -         -         0.0%         -         -         0.0%           Program Expenses         9.770         9.750         (20)         -0.2%         94.321         117.000         22.679         19.43           Land & Facility Expenses         37.265         103.166         65.900         63.9%         506.123         1.237.989         731.866         59.1         10.2         0.10%         -         -         0.0%           Other Operating Expenses         -         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -	Total Direct Expenses	1,269,860	1,111,555	(158,305)	-14.2%	14,104,590	13,338,664	(765,926)	-5.7%
Personnel Expenses         65.337         61.177         (4,160)         -6.8%         868.589         734.127         (134.462)         -1.83           Contracted Services Expenses         268         9.960         9.692         97.3%         56.126         119.520         63.394         53.09           Supplies Expenses         -         -         -         0.0%         -         -         0.0%           Program Expenses         9.770         9.750         (20)         -0.2%         94.321         117.000         22.679         19.43           Land & Facility Expenses         37.265         103.166         65.900         63.9%         506.123         1.237.989         731.866         59.1         10.2         0.10%         -         -         0.0%           Other Operating Expenses         -         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -         -         0.0%         -	Indirect Expenses								
Contracted Services Expenses         268         9,960         9,692         97.3%         56,126         119,520         63,394         53.0%           Supplies Expenses         81         175         94         53.7%         2,269         2,100         (169)         -8.0%           Drugs Expenses         9,770         9,750         (20)         -0.2%         94,321         117,000         22,679         19.4%           Land & Facility Expenses         37,265         103,166         66,500         63.9%         506,123         12,37,989         731,866         59.1%           Equipment & Vehicle Expenses         26,395         23,069         (3,326)         -1.4.4%         304,957         276,831         (28,126)         -10.2%           Diversions Expenses         6,74         18,942         10,202         53.9%         110,625         227,306         116,661         51.33           Allocated Expenses         6,06,810         694,788         87,958         12.7%         6,410,553         8,337,217         1,926,664         23.19           Total Operating Expenses         2,024,526         2,032,562         8,036         0.4%         22,458,154         24,390,754         1,932,600         7.9%           Metrics		65.337	61,177	(4.160)	-6.8%	868.589	734.127	(134,462)	-18.3%
Supplies Expenses         81         175         94         53.7%         2.269         2,100         (169)         -8.0%           Program Expenses         -         -         -         0.0%         -         -         -         0.0%           Program Expenses         9.770         9,750         (20)         0.2%         94,321         117,00         22,679         19.49           Land & Facility Expenses         37,265         103,166         65,900         63,9%         506,123         1,237,989         731,866         59,19           Equipment & Vehicle Expenses         26,395         23,069         (3,326)         -14.4%         304,957         276,831         (28,126)         -10.2%           Diversions Expenses         8,740         18,942         10,202         53.9%         110,625         227,306         116,681         51.33           Allocated Expense         606,810         694,768         87.958         12.7%         6.410,553         8,337,217         1.926,664         23.19           Total Operating Expenses         2,024,526         2,032,562         8,036         0.4%         22,458,154         24,390,754         1,932,600         7.9%           Metrics         Direct Expenses/Direct Expenses<	•			,				,	53.0%
Drugs Expenses         -         -         -         0.0%         -         -         0.0%           Program Expenses         9,770         9,750         (20)         -0.2%         94,321         117,000         22,679         19,49           Land & Facility Expenses         37,265         103,166         65,900         63,396         506,123         1,237,999         731,866         59,19           Equipment & Vehicle Expenses         26,395         23,069         (3,326)         -14,4%         304,957         276,831         (28,126)         -10.2%           Diversions Expenses         -         -         0.0%         -         -         0.0%           Other Operating Expenses         8,740         18,442         10,202         53.9%         110,625         22,306         116,681         51.33           Allocated Expense         606,810         694,768         87,958         12.7%         6,410,553         8,337,217         1.926,664         23.19           Total Indirect Expenses/Direct Expenses         20,24,526         2,032,562         8,036         0.4%         22,458,154         24,390,754         1,932,600         7.9%           Metrics         Direct Expense/Gross Patient Revenue         71.2%         72.6% <td>•</td> <td></td> <td>,</td> <td>,</td> <td></td> <td>,</td> <td>,</td> <td></td> <td>-8.0%</td>	•		,	,		,	,		-8.0%
Program Expenses         9,770         9,750         (20)         -0.2%         94,321         117,000         22,679         19,49           Land & Facility Expenses         37,265         103,166         65,900         63.9%         506,123         1,237,989         731,866         59,102           Equipment & Vehicle Expenses         26,995         23,069         (3,226)         -14.4%         304,957         276,831         (28,126)         -10.2%           Diversions Expenses         -         -         0.0%         -         -         -         0.0%           Other Operating Expenses         -         -         0.0%         -         -         -         0.0%           Allocated Expense         606,810         694,768         87,958         12.7%         6.410,553         8.337,217         1,926,664         23.19           Total Indirect Expenses         2,024,526         2,032,562         8,036         0.4%         22,458,154         24,390,754         1,932,600         7.9%           Metrics         -         -         0.0%         0.2%         0.0%         1.07%         8.9%         0.2%         0.0%         1.932,600         7.9%           Metrics         -         -		-	-	-		_,	_,	-	0.0%
Land & Facility Expenses         37,265         103,166         65,900         63,9%         506,123         1,237,989         731,866         59,19           Equipment & Vehicle Expenses         26,395         23,069         (3,326)         -14,4%         304,957         276,831         (28,126)         -10,2'           Diversions Expenses         -         -         0.0%         -         -         -         0.0%           Other Operating Expenses         8,740         18,842         10,202         53,9%         110,625         227,306         116,681         51.3%           Allocated Expense         606,810         694,768         87,958         12.7%         6,410,553         8,337,217         1,926,664         23.19           Total Operating Expenses         2,024,526         2,032,562         8,036         0.4%         22,458,154         24,390,754         1,932,600         7.9%           Metrics         Direct Expense/Gross Patient Revenue         71.2%         72.6%         74.4%         72.6%         0.0%         10.7%         8.9%         4.1%         0.3%           Overtime/Total Wages         10.1%         8.9%         30.3%         10.7%         8.9%         4.1%         0.3%         10.7%         8.9%		9.770	9.750	(20)	-0.2%	94.321	117.000	22.679	19.4%
Equipment & Vehicle Expenses         26,395         23,069         (3,326)         -14.4%         304,957         276,831         (28,126)         -10.25           Diversions Expenses         -         -         -         0.0%         -         -         0.0%           Other Operating Expenses         8,740         18,942         10,202         53,9%         110,625         227,306         116,681         51,39           Allocated Expense         606,810         694,768         87,958         12,7%         6,410,553         8,337,217         1,926,664         23,19           Total Indirect Expenses         2,024,526         2,032,562         8,036         0.4%         22,458,154         24,390,754         1,932,600         7,9%           Metrics         Direct Expense/Gross Patient Revenue         71.2%         72.6%         0.4%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.2%			,	( )		,	,		59.1%
Diversions Expenses         -         -         -         -         0.0%         -         -         -         0.0%           Other Operating Expenses         8,740         18,942         10,202         53.9%         110,625         227,306         116,681         51.3%           Allocated Expense         606,810         994,768         87,958         12.7%         6,410,553         8,337,217         1.926,664         23.19           Total Indirect Expenses         754,666         921,007         166,341         18.1%         8,353,564         11,052,090         2,698,526         24.49           Total Operating Expenses         2,024,526         2,032,562         8,036         0.4%         22,458,154         24,390,754         1,932,600         7.9%           Metrics         Direct Expense/Gross Patient Revenue         71.2%         72.6%         74.4%         72.6%         0.0%         0.2%         0.0%         0.0%         0.9%         0.0%									-10.2%
Allocated Expense         606,810         694,768         87,958         12.7%         6,410,553         8,337,217         1,926,664         23.19           Total Indirect Expenses         754,666         921,007         166,341         18.1%         8,353,564         11,052,090         2,698,526         24.49           Total Operating Expenses         2,024,526         2,032,562         8,036         0.4%         22,458,154         24,390,754         1,932,600         7.9%           Metrics         Direct Expense/Gross Patient Revenue         71.2%         72.6%         0.0%         0.2%         0.0%         1932,600         7.9%           Metrics         0.4%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.4%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%         0.0%		-	-	-	0.0%	-	-	-	0.0%
Total Indirect Expenses         754,666         921,007         166,341         18.1%         8,353,564         11,052,090         2,698,526         24.49           Total Operating Expenses         2,024,526         2,032,562         8,036         0.4%         22,458,154         24,390,754         1,932,600         7.9%           Metrics         Direct Expense/Gross Patient Revenue         71.2%         72.6%         74.4%         72.6%         0.0%         0.2%         0.0%         0.2%         0.0%         0.4%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.4%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.2%         0.0%         0.0%	Other Operating Expenses	8,740	18,942	10,202	53.9%	110,625	227,306	116,681	51.3%
Total Operating Expenses         2,024,526         2,032,562         8,036         0.4%         22,458,154         24,390,754         1,932,600         7.9%           Metrics         Direct Expense/Gross Patient Revenue         71.2%         72.6%         0.0%         0.2%         0.0%           Indirect Expense/Gross Patient Revenue         0.4%         0.0%         0.2%         0.0%         0.2%         0.0%           Indirect Expenses/Direct Expenses         59.4%         82.9%         59.2%         82.9%         59.2%         82.9%         0.3%           Overtime/Total Wages         10.1%         8.9%         4.1%         0.3%         10.7%         8.9%         4.1%         0.3%           Non-Operating Income/Expense         1.12711         100.0%         -         -         -         0.0%           Other Non-Operating         -         -         -         0.0%         -         -         -         0.0%           Other Non-Operating         -         -         -         0.0%         -         -         -         0.0%           Other Non-Operating         -         -         -         0.0%         -         -         -         0.0%           Total Non-Operating         - <td>Allocated Expense</td> <td>606,810</td> <td>694,768</td> <td>87,958</td> <td>12.7%</td> <td>6,410,553</td> <td>8,337,217</td> <td>1,926,664</td> <td>23.1%</td>	Allocated Expense	606,810	694,768	87,958	12.7%	6,410,553	8,337,217	1,926,664	23.1%
Metrics         71.2%         72.6%         74.4%         72.6%         0.0%           Write-Offs/Gross Patient Revenue         0.4%         0.0%         0.2%         0.0%         0.2%         0.0%           Indirect Expenses/Direct Expenses         59.4%         82.9%         59.2%         82.9%         59.2%         82.9%           Overtime/Total Wages         10.1%         8.9%         10.7%         8.9%         10.7%         8.9%           Agency Staffing/Total Wages         13.5%         0.3%         4.1%         0.3%         4.1%         0.3%           Non-Operating Income/Expense         -         -         0.0%         -         -         0.0%           Interest Income         -         -         -         0.0%         -         -         0.0%           Other Non-Operating         -         -         -         100.0%         -         -         -         0.0%           Total Non-Operating         -         -         -         100.0%         -         -         -         0.0%           Net Income (Loss)         152,801         84,343         68,458         -81.2%         2,773,468         1,012,110         1,761,358         -174.0	Total Indirect Expenses	754,666	921,007	166,341	18.1%	8,353,564	11,052,090	2,698,526	24.4%
Direct Expense/Gross Patient Revenue         71.2%         72.6%         74.4%         72.6%           Write-Offs/Gross Patient Revenue         0.4%         0.0%         0.2%         0.0%           Indirect Expenses/Direct Expenses         59.4%         82.9%         59.2%         82.9%           Overtime/Total Wages         10.1%         8.9%         10.7%         8.9%           Agency Staffing/Total Wages         13.5%         0.3%         4.1%         0.3%           Non-Operating Income/Expense         (1,271)         -         0.0%         -         -         0.0%           Donations Income         (1,271)         -         (1,271)         100.0%         -         -         0.0%           Other Non-Operating         -         -         -         0.0%         -         -         0.0%           Non-Operating         -         -         -         0.0%         -         -         0.0%           Other Non-Operating         -         -         -         -         0.0%         -         -         -         0.0%           Not-Operating         -         -         -         -         0.0%         -         -         0.0%         -         - <t< td=""><td>Total Operating Expenses</td><td>2,024,526</td><td>2,032,562</td><td>8,036</td><td>0.4%</td><td>22,458,154</td><td>24,390,754</td><td>1,932,600</td><td>7.9%</td></t<>	Total Operating Expenses	2,024,526	2,032,562	8,036	0.4%	22,458,154	24,390,754	1,932,600	7.9%
Direct Expense/Gross Patient Revenue         71.2%         72.6%         74.4%         72.6%           Write-Offs/Gross Patient Revenue         0.4%         0.0%         0.2%         0.0%           Indirect Expenses/Direct Expenses         59.4%         82.9%         59.2%         82.9%           Overtime/Total Wages         10.1%         8.9%         10.7%         8.9%           Agency Staffing/Total Wages         13.5%         0.3%         4.1%         0.3%           Non-Operating Income/Expense         (1,271)         -         0.0%         -         -         0.0%           Donations Income         (1,271)         -         (1,271)         100.0%         -         -         0.0%           Other Non-Operating         -         -         -         0.0%         -         -         0.0%           Non-Operating         -         -         -         0.0%         -         -         0.0%           Other Non-Operating         -         -         -         -         0.0%         -         -         -         0.0%           Not-Operating         -         -         -         -         0.0%         -         -         0.0%         -         - <t< td=""><td>Metrics</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>	Metrics								
Write-Offs/Gross Patient Revenue         0.4%         0.0%         0.2%         0.0%           Indirect Expenses/Direct Expenses         59.4%         82.9%         59.2%         82.9%           Overtime/Total Wages         10.1%         8.9%         10.7%         8.9%           Agency Staffing/Total Wages         13.5%         0.3%         4.1%         0.3%           Non-Operating Income/Expense         1         -         -         0.0%         -         -         0.0%           Interest Income         -         -         -         0.0%         -         -         0.0%           Obstations Income         (1,271)         -         (1,271)         100.0%         (3,966)         -         (3,966)         100.0           Other Non-Operating         -         -         -         100.0%         -         -         -         0.0%           Total Non-Operating         -         -         -         (1,271)         0.0%         -         -         -         0.0%           Net Income (Loss)         152,801         84,343         68,458         -81.2%         2,773,468         1,012,110         1,761,358         -174.0		71 2%	72 6%			74 4%	72.6%		
Indirect Expenses/Direct Expenses         59.4%         82.9%         59.2%         82.9%           Overtime/Total Wages         10.1%         8.9%         10.7%         8.9%           Agency Staffing/Total Wages         13.5%         0.3%         10.7%         8.9%           Non-Operating Income/Expense         -         -         0.0%         -         -         0.0%           Interest Income         -         -         0.0%         -         -         0.0%           Donations Income         (1,271)         -         (1,271)         100.0%         (3,966)         -         (3,966)         100.0           Other Non-Operating         -         -         (1,271)         0.0%         -         -         0.0%           Net Income (Loss)         152,801         84,343         68,458         -81.2%         2,773,468         1,012,110         1,761,358         -174.0									
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Interest Income         -         -         0.0%         -         -         0.0%           Donations Income         (1,271)         -         (1,271)         100.0%         (3,966)         -         (3,966)         100.0           Other Non-Operating Total Non-Operating         -         -         -         -         -         0.0%           Net Income (Loss)         152,801         84,343         68,458         -81.2%         2,773,468         1,012,110         1,761,358         -174.0	Non Operating Income/Expanse								
Donations Income         (1,271)         -         (1,271)         100.0%         (3,966)         -         (3,966)         100.0           Other Non-Operating Total Non-Operating         -         -         -         100.0%         -         -         100.0           Net Income (Loss)         152,801         84,343         68,458         -81.2%         2,773,468         1,012,110         1,761,358         -174.0					0.0%				0.0%
Other Non-Operating Total Non-Operating         -         -         -         -         -         -         100.0%           Net Income (Loss)         152,801         84,343         68,458         -81.2%         2,773,468         1,012,110         1,761,358         -174.0		- (1.271)	-	- (1 271)		(3.966)	-	(3.966)	
Total Non-Operating         (1,271)         -         (1,271)         0.0%         (3,966)         -         (3,966)         0.0%           Net Income (Loss)         152,801         84,343         68,458         -81.2%         2,773,468         1,012,110         1,761,358         -174.0		(1,271)	-	(1,271)		(0,000)	-	(0,000)	100.0%
		(1,271)	-	(1,271)		(3,966)	-	(3,966)	0.0%
	· -								
Net income 1.076 4.076 11.0% 4.0%				68,458	-81.2%			1,761,358	-174.0%
	Net Income	1.0%	4.0%			11.0%	4.0%		

# Nursing Home Operations Committee Facility Report Facility: Mount View Care Center

#### Census:

Average monthly census (budget of 128):

- October = 125.5
- November = 118.9
- December = 124.3

#### Employment Status Update (October-December):

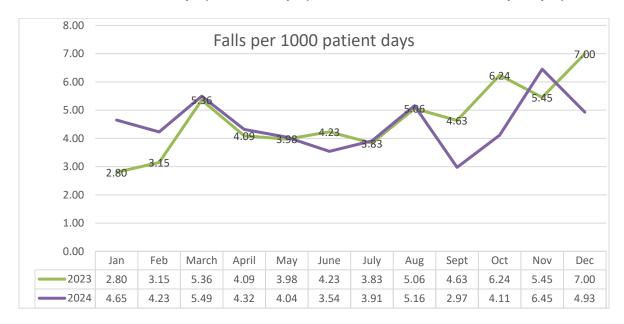
Department	# of Open FTE	Hired since previous report	Discharges since previous report
LPN/RN	11.25	1 occasional	2 full time (both involuntary), 1 occasional
CNA	20.75	4 full time, 1 occasional	5 full time (2 involuntary), 1 occasional
Hospitality Assistants	1.4	4 full time	2 full time
Life Enrichment	0	1 full time	0
Social Services	0	0	0
Respiratory Therapy	1.2	0	1 full time and 1 occasional
Administrative	0	0	0
Guest Services	0	1 part time	1 part time

We have lost 5 full time nurses since this past summer and have not hired a full-time nurse in almost 3 years. We currently have 10 agency CNAs, 5 agency nurses and 1 agency respiratory therapist.

The referral bonus was recently increased from \$500 to \$1000 for referred part-time employees and \$1000 to \$2000 for referred full-time employees. We continue to work on internal retention strategies.

#### <u>Quality:</u>

We had a total of 64 falls from October-December. Most of the falls were unwitnessed in resident rooms with no injury or minor injury. One of the falls was with major injury.



## Care Compare Five-Star Ratings of Nursing Homes Provider Rating Report for November/December 2024

	-	ral Health Care (525132) Wisconsin	
Overall Quality	Health Inspection	Quality Measures	Staffing
****	***	****	*****

#### Admission and Readmission Summary:

Our 30-day hospitalizations were due to the medically complex residents that we admit. All hospitalizations were unavoidable.

Mount	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2024 YTD
View # Of Admissions	18	18	22	24	22	18	20	21	13	17	16	19	228
# 30-Day Hospitalized	2	3	3	5	2	0	2	1	1	3	3	2	27
RATE (11%)	11%	16.6%	13.6%	20.8%	9.1%	0%	10%	4.8%	7.7%	17.6%	18.8%	10.5%	15.9%

#### **Regulatory (October-December):**

1 Self-Report:

• Resident with injury of unknown origin

0 Complaint Surveys:

## **Nursing Home Operations Committee Facility Report**

# Month: December 2024 Facility: Pine Crest Nursing Home

#### Census, Discharges, Admissions & Referrals:

- 81 YTD average residents per day (budget of 89)
  - o 6 residents Medicare/Medicare Advantage (budget of 9)
  - o 63 residents Medicaid (budget of 72)
  - o 12 residents private pay or other (budget of 8)
- 8 residents discharged
- 9 residents admitted
- 17 total referrals
  - o 8 referrals did not admit (top reasons listed below)
    - Financial (out of network insurance or other financial concerns that place the facility at risk of not being paid for resident stay)
    - Admission to competitor (most of these are out of county referrals)
    - Acuity level not appropriate or in-facility equipment not available for referral (ex. High weight bariatric referrals, alcohol or drug treatment needed, etc.)
    - Staffing challenges

#### Waitlist Summary:

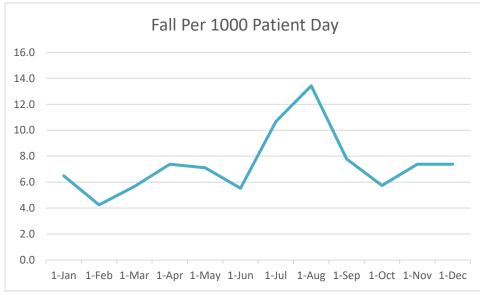
• Pine Crest does not have any referrals on a waitlist at this time

#### **Employment Status Update:**

Department	# of Open FTE	Hired in Dec 2024	Terms in Dec 2024
LPN/RN	8.8	0	1.0
CNA	4.8	2.9	1.0
Hospitality Assistants	0	1.2	0
Life Enrichment	0	0	0
Social Services	0	0	0
Administration	0	0	0

- Staffing continues to be a struggle, especially on PM shift
- Retention/turnover rates continue to be better than state and national average for SNF's

#### Quality:



#### Falls:

- We had seen an increase in the number of falls, largely due to 2 specific residents who are having multiple falls per month.
  - We continue to work on interventions for these residents.
- We started a shift change Quality project to improve shift-to-shift communication as some falls were determined to have root causes of poor shift-to-shift communication.
- We have seen these fall numbers return to a lower rate.

#### Pine Crest Pal's update:

- Average of Quarterly responses since initiation (1-10 scale, 10 being highest)
  - Continue to meet our goal of most answers being above an 8

#### **CMS Star Rating:**

CURRENT OVERALL STAR RATING	CURRENT QUALITY STAR RATING:
(Out of 5): 5	(Out of 5): 4

 Pine Crest attained an overall 5-Star rating in July 2023 and continues to hold at a 5-Star overall rating.

#### **Readmissions:**

PINE CREST	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2024 YTD
# of Admis sions	8	7	7	15	11	1	10	6	3	8	8	9	93
# 30- Read mit	0	0	0	0	0	0	0	0	0	0	0	0	0
RATE	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

#### **Regulatory:**

#### State Survey visits

- Pine Crest had 1 CMS survey since the last meeting.
  - October 2024 complaint survey resulting in 1 low level citation related to resident dietary preferences.

#### Self-Reports

- Pine Crest had 1 self-report since the last meeting.
  - December 2024 resident-to-resident altercation.

#### Program Updates & Committee Action:

- Utilization of the former "Rehab" unit as a mixed unit of both Rehab and LTC continues to go well
- Construction to open a second dementia unit was completed and that unit is active/in use at this time
- Pine Crest's largest challenge currently is staffing levels. Referral flow can also be a challenge at times.
  - o Staffing
    - Even with the use of agency staffing and utilizing management on the floor we continue to have difficulty staffing the floor.
    - If staffing levels increased patients admitted and census of the facility could be increased.
    - The continued uncertainty of the future of Pine Crest has had a definitive negative impact on our ability to recruit and retain staff.
      - We have had staff leave specifically quoting the uncertainty of the future state of Pine Crest being their reason for leaving.
      - We have had applicants turn down offers for the same reason.
  - Referral flow

- Pine Crest receives a fair number of referrals, as discussed earlier many referrals are denied for various reasons, which is not outside the norm in the SNF industry.
- Pine Crest has seen an upward trend in admissions, however many of these are short term stays leaving the average census in the low 80s.