

OFFICIAL NOTICE AND AGENDA

Notice is hereby given that the Nursing Home Operations Committee of the North Central Community Services Program Board will hold a meeting at the following date, time and location shown below.

Wednesday, January 22, 2025 at 9:00 AM North Central Health Care - Eagle Board Room 2400 Marshall Street, Suite A, Door #1, Wausau, WI 54403

Persons wishing to attend the meeting by phone may call into the telephone conference beginning five (5) minutes prior to the start time indicated above using the following number:

Phone Number: 1-408-418-9388 Access Code: 2484 097 0520 Password: 1234

AGENDA

- 1. CALL TO ORDER
- 2. PUBLIC COMMENT FOR MATTERS APPEARING ON THE AGENDA (Limited to 15 Minutes)
- 3. ACTION: APPROVAL OF OCTOBER 2, 2024 NURSING HOME OPERATIONS COMMITTEE MINUTES
- 4. EXECUTIVE DIRECTOR REPORT G. Olsen A. Update Regarding Pine Crest Nursing Home
- 5. FINANCIAL REPORT J. Hake
- 6. NURSING HOME OPERATIONS REPORTS
 - A. Mount View Care Center K. Woller and C. Gliniecki
 - B. Pine Crest Nursing Home R. Hanson and S. Barnett
- 7. BOARD DISCUSSION
 - A. Set Date for Next Meeting G. Olsen
- 8. FUTURE AGENDA ITEMS
- 9. ADJOURN
- Any person planning to attend this meeting who needs some type of special accommodation in order to participate should call the Administrative Office at 715-848-4405. For TDD telephone service call 715-845-4928.

NOTICE POSTED AT: North Central Health Care **COPY OF NOTICE DISTRIBUTED TO:** Wausau Daily Herald, Antigo Daily Journal, Tomahawk Leader, Merrill Foto News, Langlade, Lincoln & Marathon County Clerks Offices

Samp D. Olu Presiding Officer or Designee

DATE: 01/16/2024 TIME: 10:00 AM BY: D. Osowski



NORTH CENTRAL COMMUNITY SERVICES PROGRAM BOARD NURSING HOME OPERATIONS COMMITTEE

October 2, 2024

9:00 AM

NCHC Eagle Board Room

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Present: X K X(WebEx) C

X Kurt Gibbs X(WebEx) Chris Holman X Bill Bialecki X_(WebEx) Renee Krueger Greg Hartwig

Staff: Gary Olsen, Kristin Woller, Connie Gliniecki, Jason Hake, Ryan Hanson(WebEx)

Others: Eileen Guthrie(WebEx)

Call to Order

• Meeting called to order by Chair Gibbs at 9:00 a.m.

Public Comment for Matters Appearing on the Agenda

• None

Approval of January 29, 2024 Nursing Home Operations Committee Minutes

• Motion/second, Bialecki/Hartwig, to approve the January 29, 2024 Nursing Home Operations Committee meeting minutes. Motion carried.

Executive Director Report – Gary Olsen

• Due to the potential sale of Pine Crest, the Committee had not met since January. In summary, the sale was originally intended for June 30, was pushed to the end of September, and then failed. The Lincoln County Board then decided not to pursue a referendum and is again considering the sale of Pine Crest. This process has been wearing heavily on the employees of the nursing home as well as the residents and their families. Staffing is extremely challenging. It was noted that agency staff are being utilized and of the 49 staff who have left this year so far, at least 12 indicated it was due to the pending sale of Pine Crest.

<u>Financial Report</u> – Jason Hake

- The financial report for each nursing home was reviewed. As a reminder, there was no budget for Pine Crest this year due to the potential sale. The census has decreased over the last month and agency staff utilization has increased. We are better financially than previous years mostly due to the increase in Medicaid rates.
- A one-time payment was received from the State which relates back to when the construction of Mount View was completed about 1 ½ years ago. The State issued a payment which ultimately increased our rates and resulted in a back payment.

Nursing Home Operations Reports

- Mount View Care Center K. Woller
 - The nursing home report was reviewed. It was noted that budgeted census for 2024 is 128 with August having had the highest average census to date of 125. Unfortunately, in September admissions had to be held due to staffing crisis but we are taking admissions now.
- Pine Crest Nursing Home R. Hanson
 - The nursing home report was reviewed. Admissions are also held at times due to staffing capacity.

Board Discussion

• Next Meeting: January 22, 2025 at 9:00 a.m.

Adjourn

• Motion/second, Bialecki/Hartwig, to adjourn the meeting at 9:00 a.m. Motion carried.

Minutes prepared by Debbie Osowski, Senior Executive Assistant

North Central Health Care Pine Crest Nursing Home Income Statement For the Period Ending December 31, 2024

Direct Revenues	MTD Actual	YTD Actual
Patient Gross Revenues	1,051,937	11,900,560
Patient Contractual Adjustments	943	970,583
Net Patient Revenue	1,052,881	12,871,143
County Revenue	-	-
Contracted Service Revenue	-	-
Grant Revenues and Contractuals	-	-
Appropriations	36,735	440,815
COVID-19 Relief Funding Other Revenue	-	- 442,649
Total Direct Revenue	1,089,615	13,754,608
Indirect Revenues		
County Revenue	14,750	177,000
Contracted Service Revenue	-	-
Grant Revenues and Contractuals	-	-
Appropriations	-	-
Other Revenue	123	6,877
Allocated Revenue	12,877	135,324
Total Indirect Revenue	28,231	347,521
Total Operating Revenue	1,117,846	14,102,129
Direct Expenses		
Personnel Expenses	508,840	5,897,372
Contracted Services Expenses	245,618	1,687,000
Supplies Expenses	10,999	169,253
Drugs Expenses	14,448	154,152
Program Expenses	829	11,642
Land & Facility Expenses	34,583 514	415,000
Equipment & Vehicle Expenses Diversions Expenses	514	16,022
Other Operating Expenses	25,362	271,276
Total Direct Expenses	841,193	8,621,718
Indirect Expenses		
Personnel Expenses	203,173	2,122,496
Contracted Services Expenses	6,431	74,276
Supplies Expenses	9,886	111,900
Drugs Expenses	-	-
Program Expenses	4,881	43,760
Land & Facility Expenses	34,093	408,362
Equipment & Vehicle Expenses	34,270	270,980
Diversions Expenses Other Operating Expenses	- 49,458	- 654,446
Allocated Expense	143,558	1,253,983
Total Indirect Expenses	485,750	4,940,204
Total Operating Expenses	1,326,943	13,561,922
Metrics		
Direct Expense/Gross Patient Revenue	80.0%	72.4%
Write-Offs/Gross Patient Revenue	4.0%	0.7%
Indirect Expenses/Direct Expenses	57.7%	57.3%
Overtime/Total Wages	5.0%	6.2%
Agency Staffing/Total Wages	29.2%	19.2%
Non-Operating Income/Expense		
Interest Income	279	15,314
Donations Income	1,929	7,063
Other Non-Operating	-	-
Total Non-Operating	2,208	22,377
Net Income (Loss)	(206,889)	562,584
Net Income	-18.5%	4.0%

North Central Health Care Mount View Care Center Income Statement For the Period Ending December 31, 2024

Patter Gress Revenues 1,782,540 1,537,240 250,801 10.4% 1.845,760 18,380,870 964,001 3.1% Net Patter Gress Revenues 1,142,451 1,547,753 366,887 22,7% 22,084,17 16,077,046 16,077,046 16,077,046 2,47,1683 11,007 County Revenue 1 1 1,475,000 10,078 1 0,078 County Revenue 1 1,475,000 10,078 1,475,000		MTD Actual	MTD Budget	\$ Variance	% Variance	YTD Actual	YTD Budget	\$ Variance	% Variance
Pather Contractula Agutamenta 132.00 16.037 116.037 20.94 20.94.702 182.714 1.86.761 986.3 Contracted Service Revenue .	Direct Revenues	1 700 540	1 521 740	250 804	16 40/	10.045 700	10 200 070	F64 001	2 10/
Null Patient Revenues 1,94,641 1,64,723 366,887 23,7% 20,094,702 18,573,040 2,421,683 13,05 Contry Revenues and Contractures 1 1 1 1 1 1 1 1 1 1 1 1 00% 1 1 00% Grant Revenues 10,27,50 11,2700 11,2700 11,2700 11,2700 00% 1,288,040 1,575,000 1,075,056 00% 00% 1,088,040 1,770,00 1,770,056 1,770,00 <td></td> <td></td> <td></td> <td> ,</td> <td></td> <td></td> <td></td> <td></td> <td></td>				,					
County Revenue - - 0.054 - - 0.054 Contracted Service Revenue 12,8790 12,8750 0.054 - - 0.054 Appropriation 12,8790 12,8750 0.054 - - 0.054 Could Unit Revenue 2,043,391 147,000 - 0.054 - - 0.054 County Revenue 2,043,391 142,000 210,386 12,005 12,0058 - 0.054 - - 0.054 - - 0.054 - - 0.054 - - 0.054 - - 0.054 - - 0.054 - - 0.054 - - 0.054 - 0.054 - 0.054 - 0.055 - 0.055 - 0.055 - 0.055 - 0.055 - 0.055 - 0.055 - 0.055 - 0.055 - 0.055 - 0.055 - 0.055<	•								
Contracted Service Revenue - - 0.0% - - - 0.0% Control Revenues and Contractulas 12.750 1.0.0% 1.445.000 1.545.000 1.770.000 (771.000) 0.0% Control Revenues 2.043.391 1.824.003 219.386 12.0% 22.838.596 21.886.000 1.770.000 (771.000) 0.0% 1.000% <td></td> <td>1,514,041</td> <td>1,047,700</td> <td>500,007</td> <td>20.170</td> <td>20,334,702</td> <td>10,010,040</td> <td>2,421,000</td> <td>10.070</td>		1,514,041	1,047,700	500,007	20.170	20,334,702	10,010,040	2,421,000	10.070
Grant Revenues and Controllulus - - - 0.0% - - - 0.0% CortD-19 Real Funding - - 0.0% 1.045.00 1.045.00 0.0% CortD-19 Real Funding - 1.12.200 (147.500) 1.09% 1.09% 1.09% 0.0% CortD Proct Revenue 2.045.301 1.824.003 210.9% 1.09% 2.168.004 1.770.000 (171.109) 0.0% Contracted Service Revenue - - 0.0% - - 0.0% Contracted Service Revenue - - 0.0% - - 0.0% Contracted Service Revenue 1.34.787 228.002 (157.619) 4.33.9% 1.269.002 3.59.8244 (191.722) -6.40 Collad Operating Revenue 2.178.508 2.116.005 0.1603 2.9% 2.525.568 2.54.02.844 (197.272) -6.47 Total Operating Revenue 2.178.598 2.116.05 0.60% 1.028.582 0.06.07 1.9% - -	County Revenue	-	-	-	0.0%	-	-	-	0.0%
Appropriations 128,750 1-28,500 1-365,000 1-365,000 1-365,000 1-365,000 1-056,000	Contracted Service Revenue	-	-	-	0.0%	-	-	-	0.0%
CÓUD: 19 Relief Funding - - - - - 0.0% Total Direct Revenue 22/43.301 1.824.003 21/28.00 12.0% 23/38.500 21/88.400 1.750.0569 8.75 Indicat Revenue - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% - 0.0% - 0.0% </td <td>Grant Revenues and Contractuals</td> <td>-</td> <td>-</td> <td>-</td> <td>0.0%</td> <td>-</td> <td>-</td> <td>-</td> <td>0.0%</td>	Grant Revenues and Contractuals	-	-	-	0.0%	-	-	-	0.0%
Other Revenue - - 147.000 (147.000) 2109.88 1.770.000 (97.106) 3.790.05 Indext Revenue - 1.824.003 219.88 12.000.5 1.080.894 1.770.000 (97.106) 3.97 Contry Revenue - - 0.0% - - 0.0% Grant Revenues and Contractuals - - 0.0% - - 0.0% Attracted Revenue 134.707 220.00 (157.016) -1.00.1% 1.800.10 1.161.022 -4.00 Attracted Revenue 133.707 220.00 (157.016) -5.3% 1.300.102 3.000.82 (191.102) -4.00 Total Operating Revenue 2.176.58 2.116.005 61.993 2.9% 25.25.588 2.60.026 (197.740) -0.7 Direct Expanse 191.555 677.009 -5.578 1.500.000 -1.00.016 2.028.106 (40.478) -9.09 Druge Expanses 23.493 27.208.3 4.566 15.057 1.500.00 7.218	Appropriations	128,750	128,750	-	0.0%	1,545,000	1,545,000	-	0.0%
Total Direct Revenue 2.043.391 1.824.003 219.388 12.0% 23.636.566 21.886.040 1.750.556 8.0% Indirect Revenues Contry Revenue 1.001 1.001 1.001 1.001 0.0% 1.001 0.0% 1.001 0.0% 1.000 1.000% 1		-	-	-		-	-	-	0.0%
Indirect Revenues .									-37.9%
Control Revenue - - - 0.0% - - 0.0% Contracted Service Revenue - - 0.0% - - 0.0% Grant Revenues and Contractulate - - 0.0% - - 0.0% Appropriations 409 500 (197.6%) -5.39% 1.592.102 3.598.824 (1917.832) 4.64 Alloase Revenue 2.176.598 2.116.905 61.693 2.2% 2.553.82 2.54.0244 (1917.832) 4.64 Direct Expanses 913.515 857.009 (56.416) -0.9% 10.865.662 10.265.186 (000.476) -3.99 Contracted Sprones 913.515 857.009 (56.416) -60% 10.865.662 10.265.186 (00.0776) -3.99 Dugge Expenses 913.515 857.208 5.574 15.0% 371.484 47.00 75.16 168 Drage Expenses 115.08 14.457 (100.282) -38.4% 90.055 12.23.10.01 11.99	Total Direct Revenue	2,043,391	1,824,003	219,388	12.0%	23,638,596	21,888,040	1,750,556	8.0%
Control Revenue - - - 0.0% - - 0.0% Contracted Service Revenue - - 0.0% - - 0.0% Grant Revenues and Contractulate - - 0.0% - - 0.0% Appropriations 409 500 (197.6%) -5.39% 1.592.102 3.598.824 (1917.832) 4.64 Alloase Revenue 2.176.598 2.116.905 61.693 2.2% 2.553.82 2.54.0244 (1917.832) 4.64 Direct Expanses 913.515 857.009 (56.416) -0.9% 10.865.662 10.265.186 (000.476) -3.99 Contracted Sprones 913.515 857.009 (56.416) -60% 10.865.662 10.265.186 (00.0776) -3.99 Dugge Expenses 913.515 857.208 5.574 15.0% 371.484 47.00 75.16 168 Drage Expenses 115.08 14.457 (100.282) -38.4% 90.055 12.23.10.01 11.99	Indirect Revenues								
Contracted Service Revenue - - 0.0% - - 0.0% Grant Revenues and Contractualis - - 0.0% - - 0.0% Allocated Revenue 133.207 222.402 (157.655) -53.9% 1.562.102 3.508.824 (11.10) -1.85 Total Operating Revenue 21.78.598 2.116.005 61.603 2.9% 25.235.588 25.402.844 (187.727) -4.67 Direct Expenses 91.3.515 857.099 (65.416) -6.6% 10.085.662 10.285,186 (400.476) 3.9% Direct Expenses 14.5.252 55.518 (90.008) -102.1% 866.833 662.214 (200.719) -301 Supples Expenses 14.5.252 55.518 (90.008) -102.75 864.847.000 7.118 16.83 Degram Expenses 2.169 2.97 4.84 16.76 3.991 17.342 17.109 3.01 Durg Expenses 1.457 1.422 14.1000 11.1193 14.477 10.4		-	-	-	0.0%	-	-	-	0.0%
Grant Revenues and Contractuals - - - 0.0% - - 0.0% Appropriations 420 500 (80) -16.0% 4.880 5.00.00 (11) 135.207 Allocated Revenue 135.207 222.402 (157.655) -53.9% 1.566.562 3.514.824 (1917.222) -54.67 Total Constant Revenue 2.176.598 2.116.905 61.693 2.9% 22.525.588 25.402.864 (167.776) -0.77 Direct Expenses 913.515 857.099 (66.416) -6.6% 10.265.168 (400.476) -39 Contracted Services Expenses 115.267 37.200 5.574 15.0% 37.1884 447.000 75.118 16.8 Program Expenses 11.605 37.200 5.574 15.0% 37.884 447.000 75.118 16.8 Direct Expenses 12.68 44.502 10.028.21 42.03 30.4 Drogs Expenses 12.68 14.177 48 16.6 9.081 11.000 1.911 77.48 17.048 20.07.63 30.4 Drog		-	-	-		-	-	-	0.0%
Differ Revenue 420 500 (60) -16.0% 4.8800 6.000 (1,10) -16.57 Allocated Revenue 135.207 222.402 (157.655) -53.9% 1.596.592 3.544.824 (1.917.832) -54.67 Total Indirect Revenue 2,175.598 2,116.905 61.993 2.9% 25.255.588 25.402.804 (1.97.76) -54.97 Direct Expenses 913.515 87.099 (56.416) -6.9% 10.685.662 10.285.188 (400.476) -39.97 Contracted Services Expenses 31.676 37.200 5.574 15.0% 371.884 447.000 75.116 16.08 Drogs Expenses 124.99 27.683 4.955 14.65% 9.081 11.000 1.919 17.43 Land & Facility Expenses 7.242 11.750 4.509 36.4% 9.066 14.100 4.2931 30.4 Direct Expenses 7.242 10.7452 7.222 66.29 1.338.664 1.0055 2.100 1.006 5.75 1.10		-	-	-	0.0%	-	-	-	0.0%
Allocated Revenue 134,797 292,402 (157,615) -53,8% 1596,902 3,364,824 (1,917,823) -54,67 Total Operating Revenue 2,178,508 2,116,505 61,603 2.9% 25,235,588 25,402,864 (167,72) -54,67 Direct Expanses 193,515 857,009 (167,615) -65,67 10,855,662 (200,719) -30,10 Supplies Expanses 193,515 857,009 (167,76) 3,29,8 22,235,588 25,402,864 (100,77) -30,90 Supplies Expanses 193,515 857,009 (55,416) -6,9% 10,855,662 (200,719) -30,10 Supplies Expanses 12,24,99 27,703 4,595 17,0% 332,216 320,000 (7,118) -29,29 Program Expanses 136,005 14,457 (100,628) -66,1% 1,381,016 17,442 (120,73,44) -66,2% -0,0% - - - 0,0% Direct Expanses - - - 0,0% - - 0,0%	Appropriations	-	-	-	0.0%	-	-	-	0.0%
Total Indirect Revenue 135.207 292,802 (157,695) -53.8% 1,506,802 3,514,824 (1,917,832) -54.6% Total Operating Revenue 2,176,998 2,116,905 61.693 2.9% 25,235,588 25,402,864 (167,276) -0.79 Direct Expenses 913,515 857,099 (56,416) -6.6% 10,865,662 10,225,186 (400,476) -3.99 Supplies Expenses 14,526 55,518 (400,018) -162,1% 886,033 666,214 (200,718) -3.99 Pregome Expenses 11,505 44,577 (176,893) -66,1% 13,810,161 11,000 72,116 126,122,231 336,112,233 -66,1% -0.00 -0.00,12,123,31,338,664 -0.02,331,338,664 -0.00,50,72,113,338,664 -0.00,50,72,113,338,664 -0.00,50,72,113,338,664 -0.00,50,72,113,338,664 -0.00,762,2331,333,338,664 -0.00,762,2331,333,338,664 -0.00,762,2331,333,338,664 -0.00,762,2331,333,338,664 -0.00,762,2331,333,338,664 -0.00,762,2331,333,338,664 -0.00,762,2331,333,338,664 -0.00,763,56,220,2352,72,73,322,262,92,210,00 -0.00,73,56,56,22,269,2,210,00 -0.00,	Other Revenue	420	500	(80)	-16.0%	4,890	6,000	(1,110)	-18.5%
Total Operating Revenue 2,178.598 2,116.005 61.003 2.9% 25,235.588 25,402,864 (167,276) -0.79 Direct Expenses 913,515 857,099 (66,416) -6.6% 10,685.662 10,285,186 (400,476) -3.99 Contracted Services Expenses 31,876 37,250 5,574 15.0% 371,884 447,000 75,116 16.89 Drogs Expenses 126,986 10,985,662 10,085,662 10,085,662 10,085,662 10,081,61 13,484 447,000 75,116 16.89 Drogs Expenses 145,527 126,980 110,000 1,919 17,418 16.89 0.081 110,000 1,919 17,438 126,980 126,980 126,980 126,980 126,980 128,982 128,9	Allocated Revenue	134,787	292,402	(157,615)	-53.9%	1,592,102	3,508,824	(1,916,722)	-54.6%
Direct Expenses 913.515 857.099 (65.416) -6.6% 10.885.662 10.285.186 (400.476) -3.97 Supplies Expenses 31.676 37.250 5.574 15.0% 371.844 447.000 75.116 16.83 Drugs Expenses 31.676 37.250 5.574 15.0% 371.844 447.000 75.116 16.83 Drugs Expenses 169 917 748 81.6% 9.081 11.000 1.919 17.42 Land & Facilly Expenses 115.065 14.457 (100.28) -696.1% 1.381.016 177.342 (120.7534) -696.1 Diversions Expenses 1.208.8060 1.117.55 (15.805) -14.276 141.000 42.931 30.45 Other Operating Expenses 3.4160 107.452 73.322 69.2% 250.727 1.289.782 630.055 72.11 Indiret Expenses 2.659 1.208.8065 1.417.70 41.800 -6.8% 696.590 73.127 1.289.782 630.055 72.11	Total Indirect Revenue	135,207	292,902	(157,695)	-53.8%	1,596,992	3,514,824	(1,917,832)	-54.6%
Direct Expenses 913.515 857.099 (65.416) -6.6% 10.885.662 10.285.186 (400.476) -3.97 Supplies Expenses 31.676 37.250 5.574 15.0% 371.844 447.000 75.116 16.83 Drugs Expenses 31.676 37.250 5.574 15.0% 371.844 447.000 75.116 16.83 Drugs Expenses 169 917 748 81.6% 9.081 11.000 1.919 17.42 Land & Facilly Expenses 115.065 14.457 (100.28) -696.1% 1.381.016 177.342 (120.7534) -696.1 Diversions Expenses 1.208.8060 1.117.55 (15.805) -14.276 141.000 42.931 30.45 Other Operating Expenses 3.4160 107.452 73.322 69.2% 250.727 1.289.782 630.055 72.11 Indiret Expenses 2.659 1.208.8065 1.417.70 41.800 -6.8% 696.590 73.127 1.289.782 630.055 72.11	Total Operating Deversor	0 170 500	0 116 005	61 600	2.0%	05 005 500	25 402 964	(167.070)	0.70/
Personnel Expenses 913,515 857.099 (56,416) -162,1% 806,862 (10,285,186 (400,476) -30.1% Supplies Expenses 31,676 37,250 5,574 15,0% 371,184 447,000 75,116 168,00 16,228,000 (72,18) 22,2000 (72,18) 22,2000 (72,18) 22,2000 (72,18) 22,2000 (72,18) 22,2000 (72,18) 22,2000 (72,18) 22,2000 (72,18) 22,2000 (72,18) 22,2000 (72,18) 22,2000 (72,18) 22,2000 (72,18) 22,2000 (72,18) 22,210 22,218 23,000 (12,07,531) 666,1 10,1016 17,482 (12,07,531) 666,1 10,000 12,99,802 14,100 42,931 30,45 98,069 14,100 12,99,782 930,055 72,13 Total Direct Expenses 26,83 561,6 118,520 63,34 50,05 50,120 13,338,664 (765,920) -5,73 Total Direct Expenses 65,337 61,177 (4,160) 46,337,% 52,616	Total Operating Revenue	2,178,598	2,116,905	61,693	2.9%	25,235,588	25,402,864	(167,276)	-0.7%
Contracted Services Expenses 145.526 55.518 (90.006) -162.1% 866.933 666.214 (200.719) -300.1 Supplies Expenses 22.499 27.083 4.595 17.0% 332.218 325.000 (7.218) -2.29 Program Expenses 115.085 14.457 (100.628) -696.1% 1.381.016 17.342 (1.07.534) -696.1% Equipment & Vehicle Expenses 7.242 11.750 4.599 38.4% 98.099 141.000 42.931 30.49 Other Openses - - 0.0% - - 0.0% Total Direct Expenses 1.269.800 1.111.555 (158.305) -14.2% 14.104.590 13.338.664 (765.926) -5.79 Indirect Expenses 288 9.960 97.3% 56.126 119.520 63.394 53.09 Supplies Expenses 81 175 94 53.7% 2.269 2.100 (169) -6.9% 96.123 1.237.999 73.186 59.123 1.237.999 73.186	Direct Expenses								
Supplies Expenses 316.76 37.280 5.574 15.0% 371,884 447.000 75,116 168 Drugs Expenses 169 917 748 81.6% 9.081 11.000 1.919 17.4 Land & Facility Expenses 1169 14.457 (100.628) -696.1% 3.81.016 113.482 (1207.534) -696.1 Equipment & Vehicle Expenses 7.242 11.750 (100.628) -696.2% 359.727 1.289.782 930.055 72.19 Other Operating Expenses 34.160 107.482 73.322 68.2% 359.727 1.289.782 930.055 72.19 Total Direct Expenses 24.299.60 9.602 97.3% 66.126 119.520 63.34 55.05 Supplies Expenses 9.770 9.750 9.690 9.692 97.3% 66.126 119.520 63.34 55.05 Supplies Expenses 9.770 9.750 (20) -2.2% 1.000 (21.97.94) 4.00 Land & Fachily Expenses 37.245	Personnel Expenses	913,515	857,099	(56,416)	-6.6%	10,685,662	10,285,186	(400,476)	-3.9%
Drugs Expenses 22,489 27,083 4,595 17,0% 332,218 325,000 (7,216) -2,29 Program Expenses 115,085 14,457 (100,629) -696,1% 1,381,016 173,482 (1,207,534) -696,1% Equipment & Vehicle Expenses 7,242 11,750 4,509 38,4% 98,069 141,000 4,281 30,44 Diversions Expenses 7,242 11,750 4,509 38,4% 98,069 12,89,782 930,055 72,11 Other Operating Expenses 1,269,860 1,111,555 (158,305) -14,2% 14,104,590 13,338,664 (055,925) -5,79 Indirect Expenses 65,337 61,177 (4,160) -6,8% 866,589 734,127 (134,462) -16,339 Supplies Expenses 81 175 94 53,7% 2,209 2,100 (169) -8,00 Supplies Expenses 9,770 9,750 (20) -0,2% 94,321 117,000 22,679 14,36 54,966 54,19	Contracted Services Expenses	145,526	55,518	(90,008)	-162.1%	866,933	666,214	(200,719)	-30.1%
Program Expenses 169 917 74.8 81.6% 9.081 11.000 1.919 17.49 Land & Facility Expenses 115.085 14.457 (100.628) -666.1% 1.381.016 173.482 (1.207.54) -666.1% 1.381.016 173.482 (1.207.54) -666.1% 1.381.016 173.482 (1.207.54) -666.1% 1.381.016 173.482 (1.207.54) -666.1% 1.381.016 173.482 (1.207.54) -666.1% 1.381.016 174.43 -666.1% 1.381.016 173.482 (1.207.54) -66.1% 0.0% -0.0% -2.88.2% 250.727 1.289.782 930.055 72.13 -77.13 -77.213 -77.213 -77.213 -77.213 -77.213 -77.213 -77.213 -77.213 -77.213 -77.213 -77.213 -77.213 -77.213 -77.213 -77.213 -77.713 -77.73 -77.3% 56.126 119.520 63.394 53.010 -77.378 56.128 119.520 63.394 53.010 -77.378 56.123 12.27.37.899 </td <td>Supplies Expenses</td> <td>31,676</td> <td>37,250</td> <td>5,574</td> <td>15.0%</td> <td>371,884</td> <td>447,000</td> <td>75,116</td> <td>16.8%</td>	Supplies Expenses	31,676	37,250	5,574	15.0%	371,884	447,000	75,116	16.8%
Land & Facility Expenses 115.085 14.457 (100.28) 496.1% 1.381.016 173.482 (1.207.534) -966.1% Equipment & Vehicle Expenses 7.242 11.750 4.509 38.4% 98.069 141.000 42.331 30.44 Diversions Expenses 7.42 10.7482 73.322 68.2% 399.727 1.280.782 99.0055 72.19 Indirect Expenses 7.410 1.269.860 1.111.555 (158.305) -1.42% 14.104.590 13.338.664 (765.926) -5.79 Indirect Expenses 65.337 61.177 (4.160) -6.8% 888.589 734.127 (134.462) -18.37 Contracted Services Expenses 268 9.960 9.602 97.3% 56.126 119.520 63.334 55.07 Durgs Expenses 31.770 9.750 (20) -0.2% 94.921 117.000 22.679 14.4% Land & Facility Expenses 37.465 103.166 65.900 63.9% 10.625 227.306 10.0%	Drugs Expenses	22,489	27,083	4,595	17.0%	332,218	325,000	(7,218)	-2.2%
Equipment & Vehicle Expenses 7.242 11.750 4.509 38.4% 98.069 141.000 42.831 00.43 Diversions Expenses 34.160 107.482 73.322 68.2% 359.727 1.289.782 930.055 72.19 Indirect Expenses 1.269.860 1.111,555 (158.305) -14.2% 14.104.590 13.338.664 (765.929) -5.79 Indirect Expenses 65.337 61,177 (4.160) -6.8% 868,589 734.127 (134.462) -18.37 Contracted Services Expenses 266 9.960 9.692 97.3% 56.126 119.520 63.394 53.09 Supplies Expenses 1 175 94 53.7% 2.269 2.100 (169) -0.0% Program Expenses 9.700 0,700 (20) 0.2% 94.321 117.000 22.679 19.43 Land & Facility Expenses 37.265 103.166 65.900 63.9% 506.123 1.237.989 731.866 59.19 Diversions Expenses	Program Expenses	169	917	748	81.6%	9,081	11,000	1,919	17.4%
Diversions Expenses - - - 0.0% - - 0.0% Other Operating Expenses 1.269,860 1.111,555 (158,305) -14.2% 359,727 1.289,782 390,055 -5.79 Indirect Expenses Personnel Expenses 65,337 61,177 (4,160) -6.8% 968,589 734,127 (134,462) -18.37 Contracted Services Expenses 288 9,960 9,692 97.3% 56,126 119,520 63,394 53.0% Supplies Expenses 81 175 94 53.7% 2.269 2,100 (169) -8.0% Program Expenses 9,770 9,750 (20) -0.2% 94,321 117,000 22.679 19.44 Land & Facilty Expenses 37,265 103,166 65.900 63.9% 506,123 1.237,989 731,866 59.19 Diversions Expenses 0.700 9,750 (20) -0.2% 94,321 117,000 22.679 19.44 Land & Expenses 37,466 <t< td=""><td>Land & Facility Expenses</td><td>115,085</td><td>14,457</td><td>(100,628)</td><td>-696.1%</td><td>1,381,016</td><td>173,482</td><td>(1,207,534)</td><td>-696.1%</td></t<>	Land & Facility Expenses	115,085	14,457	(100,628)	-696.1%	1,381,016	173,482	(1,207,534)	-696.1%
Other Operating Expenses 34,160 107,482 73,322 66,2% 359,727 1,289,782 930,055 72,13 Indirect Expenses 1,269,860 1,111,555 (158,305) -14,2% 14,104,590 13,388,664 (765,926) -5,79 Indirect Expenses 65,337 61,177 (4,160) -6.8% 868,589 734,127 (134,462) -18.3' Contracted Services Expenses 268 9,960 9,692 97.3% 56,126 119,520 63,394 53.0' Supplies Expenses 81 175 94 53.7' 2,269 2,100 (169) -0.0'' Program Expenses 9,770 9,750 (20) -2.3'' 94,321 117,000 2,679 19.4'' Land & Facility Expenses 37,265 103,166 65,900 63.9% 506,123 1,237,989 731,866 59.19'' Equipment & Vehicle Expenses 26,6810 641,022 53.9% 110,625 227,306 116,681 51.3'' Allocated Expenses	Equipment & Vehicle Expenses	7,242	11,750	4,509	38.4%	98,069	141,000	42,931	30.4%
Total Direct Expenses 1.269,860 1,111,555 (158,305) -14.2% 14,104,590 13,338,664 (765,926) -5.79 Indirect Expenses Personnel Expenses 268 9,960 9,682 97.3% 56,126 119,520 63,334 63,09 Supplies Expenses 81 175 94 53.7% 2,269 2,100 (169) -8.09 Porgam Expenses 9,770 9,750 (20) -0.2% 94,321 117.000 22,679 19,43 Land & Facility Expenses 37,265 103,166 65,900 63,39% 50,123 1,237,989 731,866 59,19 Diversions Expenses 2,639 23,069 (3,326) -14,44% 304,957 276,831 (28,126) -10.27 Diversions Expenses 8,740 18,942 10,202 53,9% 110,625 227,306 116,681 51.39 Allocated Expenses 754,666 921,007 166,341 18.7% 8,353,564 11,052,090 2,989,5262 24.44	Diversions Expenses	-	-	-	0.0%	-	-	-	0.0%
Indirect Expenses 65,337 61,177 (4,160) -6.8% 868,589 734,127 (134,462) -18,37 Contracted Services Expenses 266 9,960 9,692 97,3% 56,126 119,520 63,334 53,09 Drugs Expenses - - - 0,0% - - 0,0% Program Expenses - - - 0,0% - - 0,0% Land & Facility Expenses 37,265 103,166 65,900 63,3% 506,123 1,237,989 731,866 59,19 Diversions Expenses - - 0,0% - - 0,0% Other Operating Expenses 37,40 18,942 10,202 53,9% 110,625 227,306 116,681 51,33 Allocated Expense 606,810 694,766 87,955 12,7% 64,10,553 63,37,217 19,26,664 23,49 Total Operating Expenses 2,024,526 2,032,562 8,036 0,4% 22,458,154 24,390,754 1	Other Operating Expenses	34,160	107,482	73,322	68.2%	359,727	1,289,782	930,055	72.1%
Personnel Expenses 65.337 61.177 (4,160) -6.8% 868.589 734.127 (134.462) -1.83 Contracted Services Expenses 268 9.960 9.692 97.3% 56.126 119.520 63.394 53.09 Supplies Expenses - - - 0.0% - - 0.0% Program Expenses 9.770 9.750 (20) -0.2% 94.321 117.000 22.679 19.43 Land & Facility Expenses 37.265 103.166 65.900 63.9% 506.123 1.237.989 731.866 59.1 10.2 0.10% - - 0.0% Other Operating Expenses - - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% -	Total Direct Expenses	1,269,860	1,111,555	(158,305)	-14.2%	14,104,590	13,338,664	(765,926)	-5.7%
Personnel Expenses 65.337 61.177 (4,160) -6.8% 868.589 734.127 (134.462) -1.83 Contracted Services Expenses 268 9.960 9.692 97.3% 56.126 119.520 63.394 53.09 Supplies Expenses - - - 0.0% - - 0.0% Program Expenses 9.770 9.750 (20) -0.2% 94.321 117.000 22.679 19.43 Land & Facility Expenses 37.265 103.166 65.900 63.9% 506.123 1.237.989 731.866 59.1 10.2 0.10% - - 0.0% Other Operating Expenses - - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% - - 0.0% -	Indirect Expenses								
Contracted Services Expenses 268 9,960 9,692 97.3% 56,126 119,520 63,394 53.0% Supplies Expenses 81 175 94 53.7% 2,269 2,100 (169) -8.0% Drugs Expenses 9,770 9,750 (20) -0.2% 94,321 117,000 22,679 19.4% Land & Facility Expenses 37,265 103,166 66,500 63.9% 506,123 12,37,989 731,866 59.1% Equipment & Vehicle Expenses 26,395 23,069 (3,326) -1.4.4% 304,957 276,831 (28,126) -10.2% Diversions Expenses 6,74 18,942 10,202 53.9% 110,625 227,306 116,661 51.33 Allocated Expenses 6,06,810 694,788 87,958 12.7% 6,410,553 8,337,217 1,926,664 23.19 Total Operating Expenses 2,024,526 2,032,562 8,036 0.4% 22,458,154 24,390,754 1,932,600 7.9% Metrics		65.337	61,177	(4.160)	-6.8%	868.589	734.127	(134,462)	-18.3%
Supplies Expenses 81 175 94 53.7% 2.269 2,100 (169) -8.0% Program Expenses - - - 0.0% - - - 0.0% Program Expenses 9.770 9,750 (20) 0.2% 94,321 117,00 22,679 19.49 Land & Facility Expenses 37,265 103,166 65,900 63,9% 506,123 1,237,989 731,866 59,19 Equipment & Vehicle Expenses 26,395 23,069 (3,326) -14.4% 304,957 276,831 (28,126) -10.2% Diversions Expenses 8,740 18,942 10,202 53.9% 110,625 227,306 116,681 51.33 Allocated Expense 606,810 694,768 87.958 12.7% 6.410,553 8,337,217 1.926,664 23.19 Total Operating Expenses 2,024,526 2,032,562 8,036 0.4% 22,458,154 24,390,754 1,932,600 7.9% Metrics Direct Expenses/Direct Expenses<	•			,				,	53.0%
Drugs Expenses - - - 0.0% - - 0.0% Program Expenses 9,770 9,750 (20) -0.2% 94,321 117,000 22,679 19,49 Land & Facility Expenses 37,265 103,166 65,900 63,396 506,123 1,237,999 731,866 59,19 Equipment & Vehicle Expenses 26,395 23,069 (3,326) -14,4% 304,957 276,831 (28,126) -10.2% Diversions Expenses - - 0.0% - - 0.0% Other Operating Expenses 8,740 18,442 10,202 53.9% 110,625 22,306 116,681 51.33 Allocated Expense 606,810 694,768 87,958 12.7% 6,410,553 8,337,217 1.926,664 23.19 Total Indirect Expenses/Direct Expenses 20,24,526 2,032,562 8,036 0.4% 22,458,154 24,390,754 1,932,600 7.9% Metrics Direct Expense/Gross Patient Revenue 71.2% 72.6% <td>•</td> <td></td> <td>,</td> <td>,</td> <td></td> <td>,</td> <td>,</td> <td></td> <td>-8.0%</td>	•		,	,		,	,		-8.0%
Program Expenses 9,770 9,750 (20) -0.2% 94,321 117,000 22,679 19,49 Land & Facility Expenses 37,265 103,166 65,900 63.9% 506,123 1,237,989 731,866 59,102 Equipment & Vehicle Expenses 26,995 23,069 (3,226) -14.4% 304,957 276,831 (28,126) -10.2% Diversions Expenses - - 0.0% - - - 0.0% Other Operating Expenses - - 0.0% - - - 0.0% Allocated Expense 606,810 694,768 87,958 12.7% 6.410,553 8.337,217 1,926,664 23.19 Total Indirect Expenses 2,024,526 2,032,562 8,036 0.4% 22,458,154 24,390,754 1,932,600 7.9% Metrics - - 0.0% 0.2% 0.0% 1.07% 8.9% 0.2% 0.0% 1.932,600 7.9% Metrics - -		-	-	-		_,	_,	-	0.0%
Land & Facility Expenses 37,265 103,166 65,900 63,9% 506,123 1,237,989 731,866 59,19 Equipment & Vehicle Expenses 26,395 23,069 (3,326) -14,4% 304,957 276,831 (28,126) -10,2' Diversions Expenses - - 0.0% - - - 0.0% Other Operating Expenses 8,740 18,842 10,202 53,9% 110,625 227,306 116,681 51.3% Allocated Expense 606,810 694,768 87,958 12.7% 6,410,553 8,337,217 1,926,664 23.19 Total Operating Expenses 2,024,526 2,032,562 8,036 0.4% 22,458,154 24,390,754 1,932,600 7.9% Metrics Direct Expense/Gross Patient Revenue 71.2% 72.6% 74.4% 72.6% 0.0% 10.7% 8.9% 4.1% 0.3% Overtime/Total Wages 10.1% 8.9% 30.3% 10.7% 8.9% 4.1% 0.3% 10.7% 8.9%		9.770	9.750	(20)	-0.2%	94.321	117.000	22.679	19.4%
Equipment & Vehicle Expenses 26,395 23,069 (3,326) -14.4% 304,957 276,831 (28,126) -10.25 Diversions Expenses - - - 0.0% - - 0.0% Other Operating Expenses 8,740 18,942 10,202 53,9% 110,625 227,306 116,681 51,39 Allocated Expense 606,810 694,768 87,958 12,7% 6,410,553 8,337,217 1,926,664 23,19 Total Indirect Expenses 2,024,526 2,032,562 8,036 0.4% 22,458,154 24,390,754 1,932,600 7,9% Metrics Direct Expense/Gross Patient Revenue 71.2% 72.6% 0.4% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.2%			,	()		,	,		59.1%
Diversions Expenses - - - - 0.0% - - - 0.0% Other Operating Expenses 8,740 18,942 10,202 53.9% 110,625 227,306 116,681 51.3% Allocated Expense 606,810 994,768 87,958 12.7% 6,410,553 8,337,217 1.926,664 23.19 Total Indirect Expenses 754,666 921,007 166,341 18.1% 8,353,564 11,052,090 2,698,526 24.49 Total Operating Expenses 2,024,526 2,032,562 8,036 0.4% 22,458,154 24,390,754 1,932,600 7.9% Metrics Direct Expense/Gross Patient Revenue 71.2% 72.6% 74.4% 72.6% 0.0% 0.2% 0.0% 0.0% 0.9% 0.0%									-10.2%
Allocated Expense 606,810 694,768 87,958 12.7% 6,410,553 8,337,217 1,926,664 23.19 Total Indirect Expenses 754,666 921,007 166,341 18.1% 8,353,564 11,052,090 2,698,526 24.49 Total Operating Expenses 2,024,526 2,032,562 8,036 0.4% 22,458,154 24,390,754 1,932,600 7.9% Metrics Direct Expense/Gross Patient Revenue 71.2% 72.6% 0.0% 0.2% 0.0% 1932,600 7.9% Metrics 0.4% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.4% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%		-	-	-	0.0%	-	-	-	0.0%
Total Indirect Expenses 754,666 921,007 166,341 18.1% 8,353,564 11,052,090 2,698,526 24.49 Total Operating Expenses 2,024,526 2,032,562 8,036 0.4% 22,458,154 24,390,754 1,932,600 7.9% Metrics Direct Expense/Gross Patient Revenue 71.2% 72.6% 74.4% 72.6% 0.0% 0.2% 0.0% 0.2% 0.0% 0.4% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.4% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.2% 0.0% 0.0%	Other Operating Expenses	8,740	18,942	10,202	53.9%	110,625	227,306	116,681	51.3%
Total Operating Expenses 2,024,526 2,032,562 8,036 0.4% 22,458,154 24,390,754 1,932,600 7.9% Metrics Direct Expense/Gross Patient Revenue 71.2% 72.6% 0.0% 0.2% 0.0% Indirect Expense/Gross Patient Revenue 0.4% 0.0% 0.2% 0.0% 0.2% 0.0% Indirect Expenses/Direct Expenses 59.4% 82.9% 59.2% 82.9% 59.2% 82.9% 0.3% Overtime/Total Wages 10.1% 8.9% 4.1% 0.3% 10.7% 8.9% 4.1% 0.3% Non-Operating Income/Expense 1.12711 100.0% - - - 0.0% Other Non-Operating - - - 0.0% - - - 0.0% Other Non-Operating - - - 0.0% - - - 0.0% Other Non-Operating - - - 0.0% - - - 0.0% Total Non-Operating - <td>Allocated Expense</td> <td>606,810</td> <td>694,768</td> <td>87,958</td> <td>12.7%</td> <td>6,410,553</td> <td>8,337,217</td> <td>1,926,664</td> <td>23.1%</td>	Allocated Expense	606,810	694,768	87,958	12.7%	6,410,553	8,337,217	1,926,664	23.1%
Metrics 71.2% 72.6% 74.4% 72.6% 0.0% Write-Offs/Gross Patient Revenue 0.4% 0.0% 0.2% 0.0% 0.2% 0.0% Indirect Expenses/Direct Expenses 59.4% 82.9% 59.2% 82.9% 59.2% 82.9% Overtime/Total Wages 10.1% 8.9% 10.7% 8.9% 10.7% 8.9% Agency Staffing/Total Wages 13.5% 0.3% 4.1% 0.3% 4.1% 0.3% Non-Operating Income/Expense - - 0.0% - - 0.0% Interest Income - - - 0.0% - - 0.0% Other Non-Operating - - - 100.0% - - - 0.0% Total Non-Operating - - - 100.0% - - - 0.0% Net Income (Loss) 152,801 84,343 68,458 -81.2% 2,773,468 1,012,110 1,761,358 -174.0	Total Indirect Expenses	754,666	921,007	166,341	18.1%	8,353,564	11,052,090	2,698,526	24.4%
Direct Expense/Gross Patient Revenue 71.2% 72.6% 74.4% 72.6% Write-Offs/Gross Patient Revenue 0.4% 0.0% 0.2% 0.0% Indirect Expenses/Direct Expenses 59.4% 82.9% 59.2% 82.9% Overtime/Total Wages 10.1% 8.9% 10.7% 8.9% Agency Staffing/Total Wages 13.5% 0.3% 4.1% 0.3% Non-Operating Income/Expense (1,271) - 0.0% - - 0.0% Donations Income (1,271) - (1,271) 100.0% - - 0.0% Other Non-Operating - - - 0.0% - - 0.0% Non-Operating - - - 0.0% - - 0.0% Other Non-Operating - - - - 0.0% - - - 0.0% Not-Operating - - - - 0.0% - - 0.0% - - <t< td=""><td>Total Operating Expenses</td><td>2,024,526</td><td>2,032,562</td><td>8,036</td><td>0.4%</td><td>22,458,154</td><td>24,390,754</td><td>1,932,600</td><td>7.9%</td></t<>	Total Operating Expenses	2,024,526	2,032,562	8,036	0.4%	22,458,154	24,390,754	1,932,600	7.9%
Direct Expense/Gross Patient Revenue 71.2% 72.6% 74.4% 72.6% Write-Offs/Gross Patient Revenue 0.4% 0.0% 0.2% 0.0% Indirect Expenses/Direct Expenses 59.4% 82.9% 59.2% 82.9% Overtime/Total Wages 10.1% 8.9% 10.7% 8.9% Agency Staffing/Total Wages 13.5% 0.3% 4.1% 0.3% Non-Operating Income/Expense (1,271) - 0.0% - - 0.0% Donations Income (1,271) - (1,271) 100.0% - - 0.0% Other Non-Operating - - - 0.0% - - 0.0% Non-Operating - - - 0.0% - - 0.0% Other Non-Operating - - - - 0.0% - - - 0.0% Not-Operating - - - - 0.0% - - 0.0% - - <t< td=""><td>Metrics</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>	Metrics								
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		(1,271)	-	(1,271)		(3,966)	-	(3,966)	0.0%
	· -								
Net income 1.076 4.076 11.0% 4.0%				68,458	-81.2%			1,761,358	-174.0%
	Net Income	1.0%	4.0%			11.0%	4.0%		

Nursing Home Operations Committee Facility Report Facility: Mount View Care Center

Census:

Average monthly census (budget of 128):

- October = 125.5
- November = 118.9
- December = 124.3

Employment Status Update (October-December):

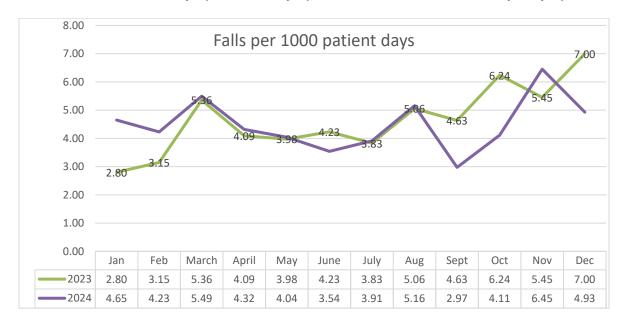
Department	# of Open FTE	Hired since previous report	Discharges since previous report
LPN/RN	11.25	1 occasional	2 full time (both involuntary), 1 occasional
CNA	20.75	4 full time, 1 occasional	5 full time (2 involuntary), 1 occasional
Hospitality Assistants	1.4	4 full time	2 full time
Life Enrichment	0	1 full time	0
Social Services	0	0	0
Respiratory Therapy	1.2	0	1 full time and 1 occasional
Administrative	0	0	0
Guest Services	0	1 part time	1 part time

We have lost 5 full time nurses since this past summer and have not hired a full-time nurse in almost 3 years. We currently have 10 agency CNAs, 5 agency nurses and 1 agency respiratory therapist.

The referral bonus was recently increased from \$500 to \$1000 for referred part-time employees and \$1000 to \$2000 for referred full-time employees. We continue to work on internal retention strategies.

<u>Quality:</u>

We had a total of 64 falls from October-December. Most of the falls were unwitnessed in resident rooms with no injury or minor injury. One of the falls was with major injury.



Care Compare Five-Star Ratings of Nursing Homes Provider Rating Report for November/December 2024

	-	ral Health Care (525132) Wisconsin	
Overall Quality	Health Inspection	Quality Measures	Staffing
****	***	****	*****

Admission and Readmission Summary:

Our 30-day hospitalizations were due to the medically complex residents that we admit. All hospitalizations were unavoidable.

Mount	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2024 YTD
View # Of Admissions	18	18	22	24	22	18	20	21	13	17	16	19	228
# 30-Day Hospitalized	2	3	3	5	2	0	2	1	1	3	3	2	27
RATE (11%)	11%	16.6%	13.6%	20.8%	9.1%	0%	10%	4.8%	7.7%	17.6%	18.8%	10.5%	15.9%

Regulatory (October-December):

1 Self-Report:

• Resident with injury of unknown origin

0 Complaint Surveys:

Nursing Home Operations Committee Facility Report

Month: December 2024 Facility: Pine Crest Nursing Home

Census, Discharges, Admissions & Referrals:

- 81 YTD average residents per day (budget of 89)
 - o 6 residents Medicare/Medicare Advantage (budget of 9)
 - o 63 residents Medicaid (budget of 72)
 - o 12 residents private pay or other (budget of 8)
- 8 residents discharged
- 9 residents admitted
- 17 total referrals
 - o 8 referrals did not admit (top reasons listed below)
 - Financial (out of network insurance or other financial concerns that place the facility at risk of not being paid for resident stay)
 - Admission to competitor (most of these are out of county referrals)
 - Acuity level not appropriate or in-facility equipment not available for referral (ex. High weight bariatric referrals, alcohol or drug treatment needed, etc.)
 - Staffing challenges

Waitlist Summary:

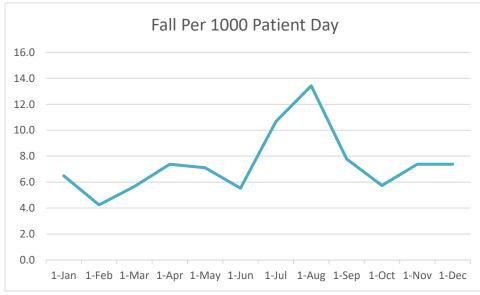
• Pine Crest does not have any referrals on a waitlist at this time

Employment Status Update:

Department	# of Open FTE	Hired in Dec 2024	Terms in Dec 2024
LPN/RN	8.8	0	1.0
CNA	4.8	2.9	1.0
Hospitality Assistants	0	1.2	0
Life Enrichment	0	0	0
Social Services	0	0	0
Administration	0	0	0

- Staffing continues to be a struggle, especially on PM shift
- Retention/turnover rates continue to be better than state and national average for SNF's

Quality:



Falls:

- We had seen an increase in the number of falls, largely due to 2 specific residents who are having multiple falls per month.
 - We continue to work on interventions for these residents.
- We started a shift change Quality project to improve shift-to-shift communication as some falls were determined to have root causes of poor shift-to-shift communication.
- We have seen these fall numbers return to a lower rate.

Pine Crest Pal's update:

- Average of Quarterly responses since initiation (1-10 scale, 10 being highest)
 - Continue to meet our goal of most answers being above an 8

CMS Star Rating:

CURRENT OVERALL STAR RATING	CURRENT QUALITY STAR RATING:
(Out of 5): 5	(Out of 5): 4

 Pine Crest attained an overall 5-Star rating in July 2023 and continues to hold at a 5-Star overall rating.

Readmissions:

PINE CREST	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2024 YTD
# of Admis sions	8	7	7	15	11	1	10	6	3	8	8	9	93
# 30- Read mit	0	0	0	0	0	0	0	0	0	0	0	0	0
RATE	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Regulatory:

State Survey visits

- Pine Crest had 1 CMS survey since the last meeting.
 - October 2024 complaint survey resulting in 1 low level citation related to resident dietary preferences.

Self-Reports

- Pine Crest had 1 self-report since the last meeting.
 - December 2024 resident-to-resident altercation.

Program Updates & Committee Action:

- Utilization of the former "Rehab" unit as a mixed unit of both Rehab and LTC continues to go well
- Construction to open a second dementia unit was completed and that unit is active/in use at this time
- Pine Crest's largest challenge currently is staffing levels. Referral flow can also be a challenge at times.
 - o Staffing
 - Even with the use of agency staffing and utilizing management on the floor we continue to have difficulty staffing the floor.
 - If staffing levels increased patients admitted and census of the facility could be increased.
 - The continued uncertainty of the future of Pine Crest has had a definitive negative impact on our ability to recruit and retain staff.
 - We have had staff leave specifically quoting the uncertainty of the future state of Pine Crest being their reason for leaving.
 - We have had applicants turn down offers for the same reason.
 - Referral flow

- Pine Crest receives a fair number of referrals, as discussed earlier many referrals are denied for various reasons, which is not outside the norm in the SNF industry.
- Pine Crest has seen an upward trend in admissions, however many of these are short term stays leaving the average census in the low 80s.