



North Central Health Care

A Tri-County Organization

2025

BUDGET




The North Central Health Care 2025 budget document details the revenues and expenditures for each program offered in Marathon, Lincoln and Langlade Counties. Additionally, program information and staffing for NCHC's mental health, behavioral health, substance use, developmental disabilities, skilled nursing, and support services is provided for a three-year period.





2025 BUDGET

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FROM THE EXECUTIVE DIRECTOR

Gary Olsen, *Executive Director*



North Central Community Services Program Executive Committee and Board,

Jason Hake, Managing Director of Finance/Administration, and I are pleased to present the 2025 Budget to the North Central Community Services Program (NCCSP) Executive Committee, NCCSP Board, and the three-member County Boards. We appreciate that each of our member counties understand how difficult the budget process is. We also understand that new construction rates are low for all three member counties, which severely limits the ability to fund increased program costs. Because of this fact, we will not be requesting an increase in the base tax levy amounts to the member counties this year.

The budget that is detailed in this booklet is a balanced budget that includes an additional \$500,000 towards the debt payment to Marathon County. Several key factors played a role in completing this budget. These key factors are related to the uncertainty of Pine Crest, increasing census, a compensation study, and staffing.

- The uncertainty of the future of Pine Crest has been an issue NCHC has been dealing with over the last two budget cycles. For the 2024 budget, Pine Crest was not included in the budget because it was looking like the facility would be sold. The sale of Pine Crest did not transpire as expected in 2024 and Lincoln County is considering options to support operations and capital needs of the facility. Because of this uncertainty, we have included Pine Crest in the budget for 2025.
- We have also witnessed an increase in some of the census numbers for many programs. These increases allow for additional revenue which aided in balancing the budget. The census estimates are included in the program pages of the booklet.
- We also budgeted for the potential increase in wages as we complete a compensation study for the entire organization. To stay competitive, and to help ease some of the staffing issues, we contracted with Carlson Dettman Consulting to perform a compensation study for the organization. That study will be completed by the end of the year and implemented in 2025. A strategic plan will be developed and utilized to implement the compensation study across the organization. This new study will help NCHC stay competitive in the market because many of our positions are in the health care field, which is very competitive.

As always, we are looking toward the future and working to keep NCHC a vital part of the tri-county government array of programs. We continue to show our dedication to the individuals we serve, our employees, and to our member counties.

I am grateful for the dedicated Management Team we have at NCHC. They have worked hard to help put this budget together. Their dedication to the clients we serve is outstanding and I want to thank them as they are the ones who make sure we stay within the budget that was adopted for the year. I look forward to continuing to work closely with the three counties throughout 2025 and in the years ahead.

A handwritten signature in black ink that reads "Gary D. Olsen". The signature is written in a cursive, flowing style.

Gary Olsen, *Executive Director*
North Central Health Care



FROM THE FINANCE DIRECTOR

Jason Hake, *Managing Director of Finance/Administration*

As the Managing Director of Finance/Administration, I am pleased to present the 2025 Budget for North Central Health Care (NCHC). I would like to thank the Senior Leadership Team, Program Directors, and Managers who assisted in the preparation of their individual budgets.

I also want to extend my appreciation to the Accounting and Marketing teams who helped compile and prepare this budget document. Without the aid of all those involved in the budget process, it would be impossible to accomplish.

The NCHC budget is more than just numbers on a spreadsheet, it's our organization's most powerful planning tool. Our budget not only reflects our financial roadmap but also embodies our strategic priorities, guiding us towards sustainability, and achievement of our mission of partnering together with Langlade, Lincoln, and Marathon Counties to provide compassionate and high-quality care for individuals and families with mental health, recovery, and long-term care needs.

While working with each department to draft the 2025 Budget, I found a common theme, "continued success." Over the last year and a half, a lot of time has been invested by staff to continue moving programs and services forward. Tremendous financial success has been recognized in almost every program as it relates to census and revenue generation. The Census Overview below is just one example of the positive growth our organization experiences as a result of the dedication of our staff.

CENSUS OVERVIEW

ACUTE CARE SERVICES	METRIC	2023 ACTUAL	2024 PROJECTION	2025 BUDGET
Adult Behavioral Health Hospital	Average Daily Census	6.86	8.43	9.00
Adult Crisis Stabilization Facility	Average Daily Census	6.38	8.88	9.00
Lakeside Recovery MMT	Average Daily Census	0.00	9.66	13.00
Youth Behavioral Health Hospital	Average Daily Census	3.65	5.25	4.50
Youth Crisis Stabilization Facility	Average Daily Census	1.98	2.63	4.00
Youth Out-of-County Placements (WMHI/MMHI)	Days	365	136	150
Adult Out-of-County Placements (WMHI/MMHI)	Days	771	684	547
Out-of-County Placements (Trempealeau)	Days	1,340	670	538
Out-of-County Placements (Group Homes)	Days	1,285	2,180	1,919

COMMUNITY SERVICES	METRIC	2023 ACTUAL	2024 PROJECTION	2025 BUDGET
Hope House (Sober Living Marathon)	Average Daily Census	5.80	7.04	7.00
Sober Living (Langlade)	Average Daily Census	3.50	5.36	3.00

NURSING HOME	METRIC	2023 ACTUAL	2024 PROJECTION	2025 BUDGET
Mount View Care Center	Average Daily Census	115.50	123.10	128.00
Pine Crest Nursing Home	Average Daily Census	83.00	83.90	82.00

With any budget, there are tailwinds that will continue the momentum of propelling our organization forward, and there are headwinds we must navigate to continue our progress forward. Throughout the year both will continue to evolve, making our ability to pivot and change course important to our continued success. On the following pages, I will highlight the tailwinds and headwinds we faced while developing the 2025 budget. Additionally, I highlight items on the horizon that need proactive planning.

TAILWINDS

Opening of Lakeside Recovery Medically-Monitored Treatment (MMT)

In early 2024 the 16-bed, 28-day MMT program began operations. The MMT program is a critical service to our community partners and will help complete the continuum care of services that North Central Health Care provides.

Increased Census

In the first 6 months of 2024, we saw an increase from the previous year in our average daily census for all behavioral health services, our Wausau and Antigo sober living houses, and both Mount View Care Center and Pine Crest Nursing Homes. This resulted in NCHC serving more individuals within the tri-county area while increasing our revenue to help create financially sustainable programs.

Out-of-County Placements

The number of clients sent to psychiatric hospitals outside of NCHC is projected to decrease by over 900 days in 2024. This is a vast improvement over the prior year and important because we are treating our patients locally, closer to their natural support network, while also providing a higher level of care. We project this will result in savings of over \$400k while increasing our billable revenue by over \$1 million.

Strategic Goals and Initiatives

In early 2024 Senior Leadership and Directors met to create a strategic goal with a budget/finance focus. This goal was to become financially sustainable and increase fund balance while reaching our *Desired Future State* in both Community Programs and Mount View Care Center. By setting this goal it will provide better transparency to our staff and stakeholders, improve our decision making, allow for improved resource management, and increase overall operational efficiencies.

HEADWINDS

Staffing

NCHC is a service-based organization that relies on staff to effectively run our programs and services. Without adequate staffing, budgeted census and our desired future state will not be achievable. Staffing challenges will continue for the foreseeable future as young people are outnumbered by future retirees by 10% in the state of Wisconsin.

Health Insurance

Health insurance premiums saw an increase of 12% in the 2025 budget. We are continuing to work to minimize health insurance increases passed along to employees to ensure our compensation and benefit packets remain competitive.

Debt Service

In accordance with the facilities lease agreement, NCHC is responsible for making a debt service payment to Marathon County. The first of those payments started in 2024 in the amount of \$2.0 million and increased to \$2.5 million in 2025. This payment will continue to increase by \$500k over the next 2 years until it reaches the maximum payment of roughly \$4.1 million.

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Pine Crest

The unknown future of operating Pine Crest Nursing Home creates challenges when it comes to operational decision making and long-term planning. Reducing and reallocating indirect expenses will be the largest challenge should Pine Crest no longer be managed by NCHC.

On the Horizon

The headwinds we faced in this year’s budget are not isolated the 2025, but rather challenges we will need to navigate for many years to come. Keeping our finger on the pulse of these challenges will allow us to make more proactive long-term decisions versus reactive ones.

Health insurance is an area we need to explore for potential cost savings. Currently, our annual health insurance costs are roughly \$9 million with no long-term strategy to manage expenses. Each year our health care expenses are increasing at an unsustainable rate. Identifying alternative health care options must be a priority in order to keep costs at a more sustainable rate.

Financial sustainability is the only way we can continue to provide the programs and services we operate today. Two programs that are heavily grant funded through DHS are our Adult and Youth Crisis Stabilization Facilities. In 2025, we include DHS grant funds of \$914,442 in Adult Crisis Stabilization and \$498,000 in Youth Crisis Stabilization facilities. We are uncertain of the future of these grant opportunities beyond 2025. Advocacy for both grants will be critical to the ongoing long-term financial sustainability of these programs.

Our commitment to financial responsibility remains a cornerstone of our strategic approach. By adhering to a well-defined budget, we ensure that every resource is utilized efficiently to support our long-term goals and uphold our mission. This budget not only reflects our current priorities but also positions us for sustained success. Together, through careful planning and disciplined execution, we can continue to meet the needs of today while preparing for the opportunities of tomorrow.



Jason Hake, *Managing Director of Finance/Administration*
North Central Health Care

NORTH CENTRAL COMMUNITY SERVICES PROGRAM

Executive Committee & Board Members

Executive Committee

The North Central Community Services Program is a governmental organization established by the counties of Langlade, Lincoln, and Marathon, under Wisconsin State Statutes 51.42/.437 to provide services for individuals with mental illness, alcohol or drug dependency, and developmental disabilities. The Program operates North Central Health Care, with its main campus in Wausau and centers located in Merrill and Antigo.

As the chief governing body, the NCCSP Executive Committee is charged with providing policy oversight for NCHC and working to ensure that the efforts of NCHC and each of the county departments support each other as we work to address our community needs. Each of the partner counties is represented on the Executive Committee by their highest-ranking officer (or designee). These members work together under the leadership of the Executive Committee Chairperson to ensure efficient and effective operations of the NCHC organization.



Kurt Gibbs
Executive Committee
Chair, Marathon County
Board Supervisor and
Board Chair



Lance Leonhard
Marathon County
Administrator



Robin Stowe
Langlade County
Corporation Counsel



Renee Krueger
Lincoln County
Administrative
Coordinator

Board Members

The North Central Community Services Program Board is a group of individuals appointed by each partner county to serve as a governing and policy-making entity focusing on addressing the needs of the Tri-County regional community with respect to mental health and alcohol and drug dependent treatment programs.

The Board is a policy-making body determining the broad outlines and principles governing the administration of programs under Wis. Stat. 51.42. The Board consists of fourteen Board members consistent with requirements for a multi-county department set in Wis. Stat. 51.42.

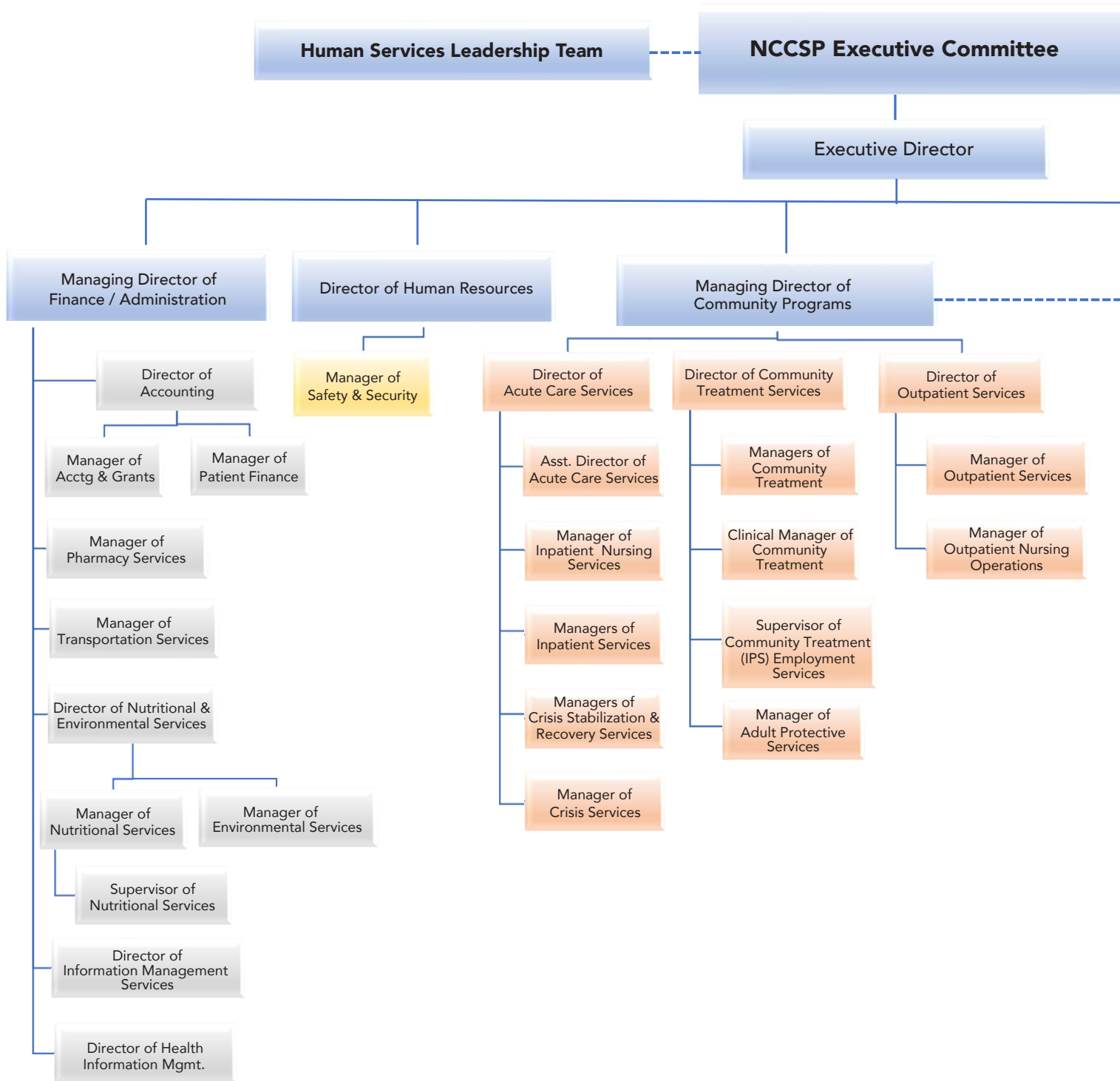
**Executive Committee Member*

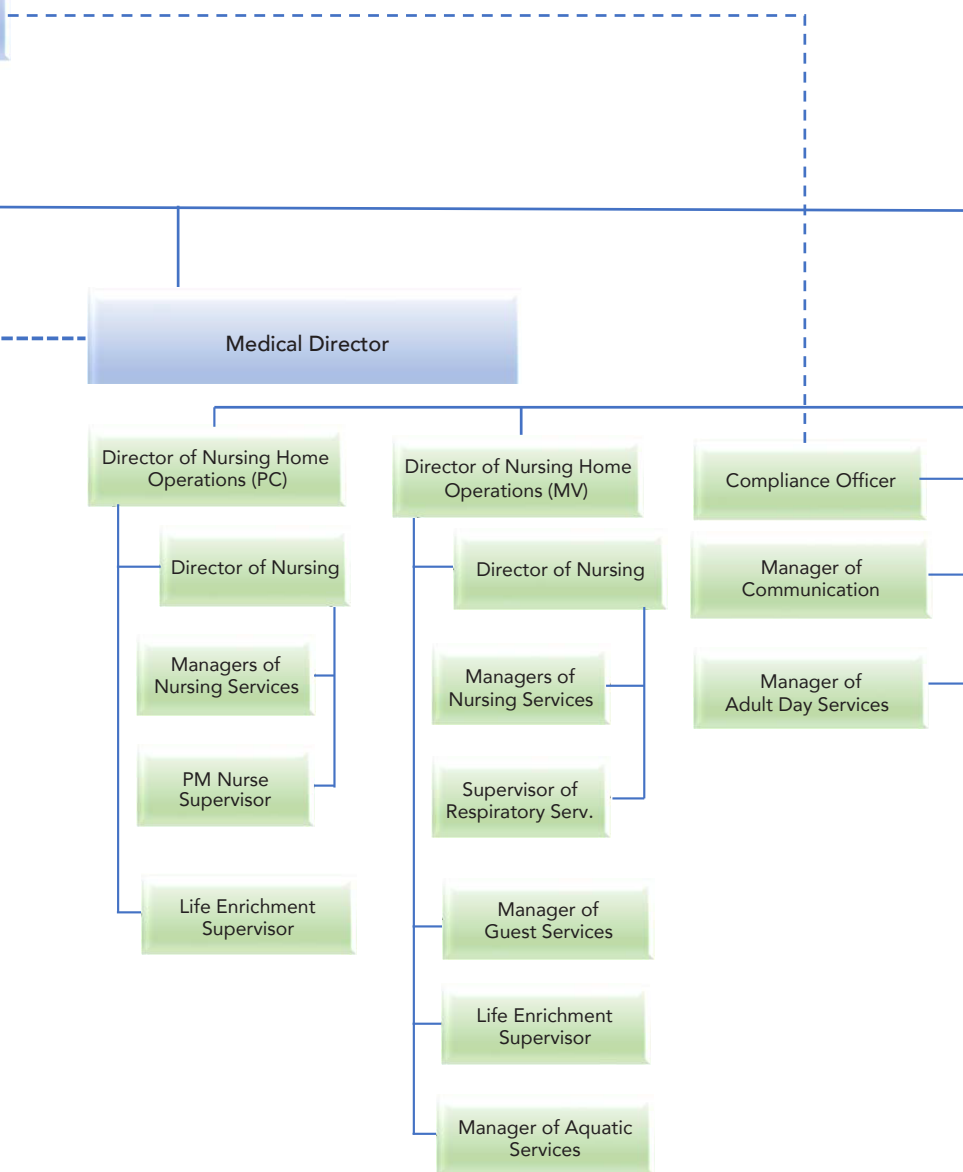
- Eric Anderson
- Randy Balk
- Chad Billeb
- Roy Dieck
- Chantelle Foote
- Kurt Gibbs*
- Kody Hart
- Liberty Heidmann
- Jeremy Hunt
- Renee Krueger*
- Lance Leonhard*
- Jessi Rumsey
- Robin Stowe*
- Laurie Thiel



NORTH CENTRAL HEALTH CARE ORGANIZATIONAL CHART

Departments and Management







North Central Health Care

Person centered. Outcome focused.

Our Mission, Vision and Core Values are simple, but they clearly define who we are, what we stand for, how we interact with people, and why every one of us works at North Central Health Care — because we can make a difference in the lives of individuals in our community.

OUR VISION

Lives Enriched and Fulfilled.

Each interaction we have with those we serve, our community partners, and each other will lead to lives that are more enriched and fulfilled. We face the world with undeterred optimism and hope of possibility. Every day is a new chance to make people’s lives better. The vast potential to make a difference in each individual’s life is our greatest inspiration and measure of success.

Our purpose and beliefs aren’t just words on a page or aspirations we are unwilling to achieve – they shape our actions, decisions, and commitment to making a meaningful impact every day.



DIGNITY

We are dedicated to providing excellent service with acceptance and respect to every individual, every day.

1



INTEGRITY

We keep our promises and act in a way where doing the right things for the right reasons is standard.

2



OUR CORE VALUES

The Core Values we share at NCHC guide us in each interaction we have and allow us to carry out our Mission and Vision. Embodying our Core Values will allow North Central Health Care to:

- ...become the very best place for residents and clients to receive care,
- ...become the very best place for employees to work,
- ...continue to grow in our contributions to the communities we serve.

OUR MISSION

Langlade, Lincoln and Marathon Counties partnering together to provide compassionate and high-quality care for individuals and families with mental health, recovery, and long-term care needs.

North Central Health Care has a deep history and relationship with our Central Wisconsin community. We are committed to our partnership with our three counties as we continually seek to provide the highest levels of accessible and specialized care for those we serve. Our Person-Centered Service approach to the complex needs of those we serve and those we partner with are identical – we will meet you where you are at and walk with you on the journey together. Our programs and services provide compassionate and specialized care that is designed around each individual's abilities and challenges – creating a path to move forward together.



ACCOUNTABILITY

We commit to positive outcomes and each other's success.

3



PARTNERSHIP

We are successful by building positive relationships in working towards a system of seamless care as a trusted community and county partner.

4



CONTINUOUS IMPROVEMENT

We embrace change through purpose-driven data, creativity and feedback in pursuit of the advancement of excellence.

5



PERSON-CENTERED SERVICE

Serving others through effective communication, listening to understand, and building meaningful relationships.

North Central Health Care is defined by every interaction we have with our patients, clients, residents, families, community partners and each other. Our employees provide Person-Centered Service every day with everyone we interact with.



LOOKING BACK | 2023 INDIVIDUALS SERVED BY COUNTY

SERVICES	MARATHON	LINCOLN	LANGLADE	Other	2022 TOTAL*	2023 TOTAL*
Adult Day Services <small>Services closed: Lincoln - 9/30/22 Marathon 10/31/23</small>	67	/	32	/	187 people	99 people
Adult Protective Services	793	145	146	14	1013 people	1,098 people
<i>Adult/Elder At-Risk Investigations</i>	437	103	78	10	523 Adult/Elder At-Risk Investigations	628 Adult/Elder At-Risk Investigations
Aquatic Services	448	33	2	28	524 people	511 people
Children's Long Term Support	/	0	104	/	112 people	104 people
Community Support Program	38	/	/	/	52 people	38 people
Comprehensive Comm Services Adult	358	68	39	/	428 people	465 people
Comprehensive Comm Services Youth	310	96	62	/	341 people	468 people
Crisis Care (Adult/Youth)	1,742	247	223	/	2,078 people	2,212 people
<i>Assessments</i>	2,871	324	307	/	3,465 assessments	3,502 assessments
Crisis Stabilization	292	28	40	57	452 people	407 people
<i>Adult</i>	198	14	18	27	278 adults	257 adults
<i>Youth</i>	94	14	12	30	174 youth	150 youth
Demand Transportation	376	/	/	/	461 people	376 people
Hospitals	987	/	/	/	987 people	783 people
<i>Adult</i>	382	55	51	43	693 adults	531 adults
<i>Youth</i>	100	17	15	120	294 youth	252 youth
Lakeside Recovery - MMT <small>Reopened 12/23</small>	8	2	/	/	/	10 people
Outpatient Services - Substance Abuse	784	221	144	/	1,411 people	1,149 people
<i>OWI Assessments</i>	589	145	92	/	784 assessments	826 assessments
Outpatient Services - Mental Health	717	250	207	/	1,018 people	1,174 people
Outpatient Psychiatric Care	2,144	403	307	/	2,420 people	2,854 people
Residential <small>(closed 10/31/23)</small>	92	/	/	/	96 people	92 people
Sober Living - Hope House	20 Men	/	21 Women	/	**	41 people
Mount View Care Center	281	/	/	/	346 people	281 people
Pine Crest Nursing Home	/	193	/	/	197 people	193 people
TOTAL PEOPLE SERVED*	8,932	1,758	1,362	262	12,245	12,355

*The Annual Total columns on far right reflect the total number of people served for the program including residents from other counties.

** Data unavailable for 2022

2025 COUNTY APPROPRIATIONS (LEVY) REQUESTS

A key budget guideline is to itemize levy requests versus having one bundled levy request per County. The detailed itemization will also be reflected in each County budget to ensure transparency of levy support. The following is the levy request detail for each program by County for 2025.

2025 COUNTY APPROPRIATIONS REQUESTS BY COUNTY

PROGRAM	LANGLADE	LINCOLN	MARATHON	TOTAL
Adult Hospital	\$43,755	\$237,120	\$1,157,702	\$1,438,578
Crisis	105,982	289,891	2,120,455	2,516,329
Youth Hospital	5,665	7,725	46,616	60,006
Medically Monitored Treatment	-	-	160,210	160,210
Sober Living	20,000	-	35,482	55,482
Adult Protective Services	61,089	83,302	410,961	555,352
Aquatic Services	-	-	352,615	352,615
Demand Transportation	-	-	31,977	31,977
Mount View	-	-	1,545,000	1,545,000
Pine Crest	-	440,814	-	440,814
TOTAL	\$236,492	\$1,058,853	\$5,861,018	\$7,156,363

HISTORICAL COUNTY APPROPRIATIONS BY COUNTY

YEAR	LANGLADE	LINCOLN	MARATHON	TOTAL	CHANGE
2025	236,492	1,058,853	5,861,018	7,156,363	472,791
2024	236,492	618,039	5,829,041	6,683,572	631,328
2023	230,186	1,040,853	4,781,205	6,052,244	-
2022	230,186	1,040,853	4,781,205	6,052,244	20,000
2021	210,186	1,040,853	4,781,205	6,032,244	(88,297)
2020	298,483	1,040,853	4,781,205	6,120,541	(185,290)
2019	298,483	712,416	5,294,932	6,305,831	(1,125,287)
2018	298,483	712,416	6,420,219	7,431,118	(240,000)
2017	298,483	719,416	6,653,219	7,671,118	(1,216,310)
2016	325,123	698,463	7,863,842	8,887,428	52,640
2015	298,483	672,463	7,863,842	8,834,788	-
2014	298,483	672,463	7,863,842	8,834,788	





2025 BUDGET

BUDGET & FINANCIAL STATEMENTS

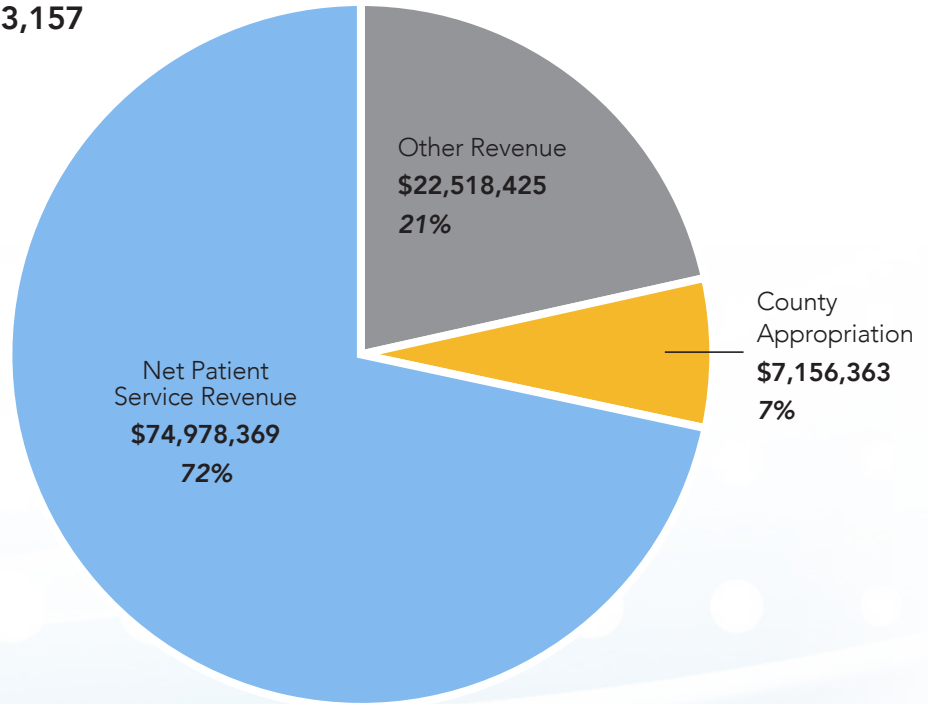
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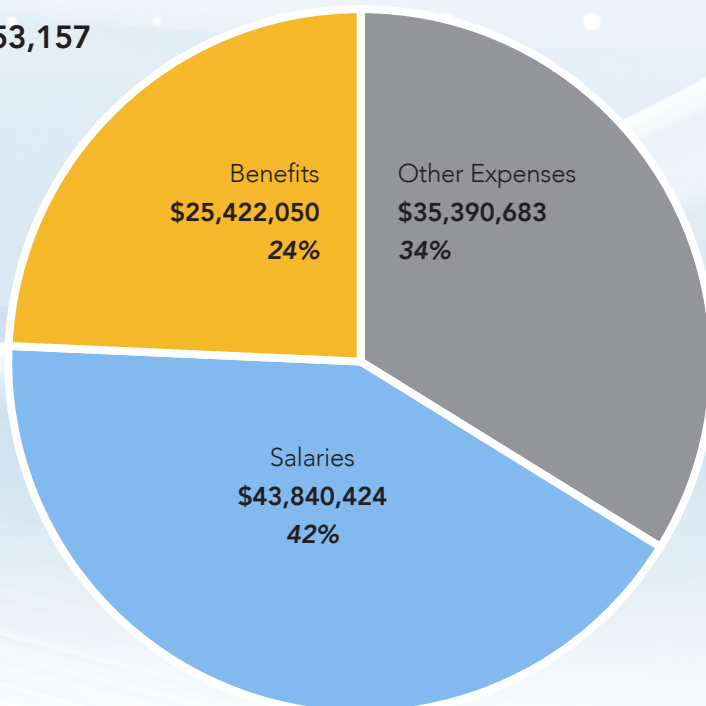
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REVENUE & EXPENSE OVERVIEW

2025 Total Revenue: **\$104,653,157**



2025 Total Expense: **\$104,653,157**



REVENUE & EXPENSE BY SERVICE LINE

	REVENUE BUDGET	EXPENSE BUDGET	NET INCOME/(LOSS)
ACUTE CARE SERVICES			
Adult Behavioral Health Hospital	\$8,010,156	\$5,908,617	\$2,101,539
Adult Crisis Stabilization Facility	2,439,592	1,969,635	469,957
Lakeside Recovery MMT	1,535,220	1,575,737	(40,517)
Youth Behavioral Health Hospital	3,287,162	3,768,778	(481,616)
Youth Crisis Stabilization Facility	1,522,160	1,312,082	210,078
Out of County Placements	-	1,845,336	(1,845,336)
Crisis Services	3,002,454	2,907,140	95,314
Psychiatry Residency	242,046	519,716	(277,670)
	\$20,038,790	\$19,807,042	\$231,748
COMMUNITY SERVICES			
Outpatient Services (Marathon)	\$5,924,725	\$6,392,874	\$(468,149)
Outpatient Services (Lincoln)	1,074,572	950,300	124,272
Outpatient Services (Langlade)	954,921	787,860	167,061
Community Treatment Adult (Marathon)	5,901,526	6,975,247	(1,073,721)
Community Treatment Adult (Lincoln)	897,528	986,127	(88,599)
Community Treatment Adult (Langlade)	342,720	486,269	(143,549)
Community Treatment Youth (Marathon)	6,593,704	7,123,402	(529,699)
Community Treatment Youth (Lincoln)	1,891,654	2,030,719	(139,065)
Community Treatment Youth (Langlade)	1,359,207	1,535,115	(175,908)
Hope House (Sober Living Marathon)	78,708	106,739	(28,032)
Sober Living (Langlade)	38,776	73,497	(34,721)
	\$25,058,040	\$27,448,150	\$(2,390,110)
COMMUNITY LIVING			
Day Services (Langlade)	\$303,048	\$300,408	\$2,640
Supportive Employment Program	275,110	317,010	(41,900)
	\$ 578,158	\$617,417	\$(39,260)
NURSING HOME			
Mount View Care Center	\$24,961,622	\$22,515,926	\$2,445,696
Pine Crest Nursing Home	14,940,739	14,425,411	515,328
	\$39,902,361	\$36,941,337	\$2,961,024
OTHER PROGRAMS			
Pharmacy	\$7,169,875	\$7,561,758	\$(391,883)
Aquatic Services	1,179,617	1,339,010	(159,393)
Birth To Three	-	-	-
Adult Protective Services	836,159	880,899	(44,740)
Demand Transportation	419,786	587,171	(167,386)
	\$9,605,437	\$10,368,839	\$(763,402)
EMPLOYEE BENEFIT TRUST FUNDS			
Health Insurance	\$9,056,862	\$9,056,862	-
Dental Insurance	413,510	413,510	-
	\$9,470,372	\$9,470,372	-
TOTAL NCHC SERVICE PROGRAMS	\$104,653,157	\$104,653,157	-

REVENUE & EXPENSE BY COUNTY

	MARATHON COUNTY			LINCOLN COUNTY			LANGLADE COUNTY			TOTAL
	Revenue Budget	Expense Budget	Net Income/(Loss)	Revenue Budget	Expense Budget	Net Income/(Loss)	Revenue Budget	Expense Budget	Net Income/(Loss)	Net Income/(Loss)
DIRECT SERVICES										
Outpatient Services	\$5,924,725	\$6,392,874	\$(468,149)	\$1,074,572	\$950,300	\$124,272	\$954,921	\$787,860	\$167,061	\$(176,817)
Community Treatment-Adult	5,901,526	6,975,247	(1,073,721)	897,528	986,127	(88,599)	342,720	486,269	(143,549)	(1,305,869)
Community Treatment-Youth	6,593,704	7,123,402	(529,699)	1,891,654	2,030,719	(139,065)	1,359,207	1,535,115	(175,908)	(844,672)
Day Services	-	-	-	-	-	-	303,048	300,408	2,640	2,640
Sober Living	78,708	106,739	(28,032)	-	-	-	38,776	73,497	(34,721)	(62,753)
Demand Transportation	419,786	587,171	(167,386)	-	-	-	-	-	-	(167,386)
Aquatic Services	1,179,617	1,339,010	(159,393)	-	-	-	-	-	-	(159,393)
Pine Crest Nursing Home	-	-	-	14,940,739	14,425,411	515,328	-	-	-	515,328
Mount View Care Center	24,961,622	22,515,926	2,445,696	-	-	-	-	-	-	2,445,696
	\$45,059,686	\$45,040,370	\$19,317	\$18,804,493	\$18,392,557	\$411,935	\$2,998,672	\$3,183,149	\$(184,477)	\$246,775
SHARED SERVICES										
Adult Behavioral Health Hosp.	\$6,035,973	\$4,386,136	\$1,649,837	\$1,241,490	\$903,046	\$338,444	\$732,693	\$619,436	\$113,258	\$2,101,539
Youth Behavioral Health Hosp.	2,442,226	2,797,672	(355,446)	500,949	576,003	(75,054)	343,987	395,104	(51,116)	(481,616)
Out of County Placements	-	1,369,846	(1,369,846)	-	282,033	(282,033)	-	193,458	(193,458)	(1,845,336)
Residency Program	179,678	385,800	(206,122)	36,993	79,431	(42,438)	25,375	54,485	(29,110)	(277,670)
Crisis Services	2,481,320	2,158,054	323,267	364,189	444,314	(80,125)	156,945	304,773	(147,828)	95,314
Adult Crisis Stabilization Facility	1,810,979	1,462,117	348,862	372,856	301,030	71,826	255,757	206,489	49,268	469,957
Youth Crisis Stabilization Facility	1,129,943	973,996	155,947	232,640	200,533	32,107	159,577	137,553	22,024	210,078
Lakeside Recovery MMT	1,139,638	1,169,714	(30,077)	234,636	240,828	(6,192)	160,946	165,194	(4,248)	(40,517)
Supportive Employment Program	228,139	262,885	(34,746)	46,971	54,124	(7,154)	-	-	-	(41,900)
Pharmacy	5,322,404	5,613,309	(290,906)	1,095,811	1,155,704	(59,894)	751,661	792,744	(41,083)	(391,883)
Adult Protective Services	619,412	653,917	(34,505)	126,219	134,633	(8,413)	90,528	92,350	(1,822)	\$(44,740)
	\$21,389,711	\$21,233,446	\$1,526,111	\$4,252,753	\$4,371,678	\$(118,925)	\$2,677,470	\$2,961,585	\$(284,115)	\$(246,775)
Excess Revenue/(Expense)	\$66,449,397	\$66,273,816	\$1,545,427	\$23,057,246	\$22,764,235	\$293,011	\$5,676,142	\$6,144,734	\$(468,592)	\$(0)



REVENUES BY PROGRAM INCLUDING SUPPORT SERVICES

	2023 ACTUAL	2024 BUDGET	2025 BUDGET
SUPPORT SERVICES			
10-100-0100 - General	\$2,167,935	\$0	\$0
10-100-0105 - Administration (including GASB 68 & 75)	245,675	9,096,912	25,935
10-100-0110 - Marketing & Communications	0	0	0
10-100-0115 - Safety & Security	0	0	0
10-100-0120 - Nursing Services Administration	0	0	0
10-100-0200 - Quality & Compliance	0	0	0
10-100-0205 - Human Resources	38,698	0	0
10-100-0210 - Learning & Development	500	0	0
10-100-0215 - Volunteer Services	11,962	10,284	9,435
10-100-0220 - Infection Prevention	0	0	0
10-100-0300 - Accounting	311,994	68,278	603,000
10-100-0400 - Purchasing	61,294	0	0
10-100-0500 - IMS	26,628	0	0
10-100-0510 - Health Information	54,286	9,000	10,000
10-100-0600 - Patient Financial Services	99,723	53,015	42,025
10-100-0605 - Patient Access Services	37,995	0	0
10-100-0700 - Environmental Support Services	2,523,308	1,769,903	1,685,622
10-100-0710 - In-House Transportation	8,479	0	0
10-100-0720 - Laundry	0	5,000	0
10-100-0740 - Housekeeping	0	0	0
10-100-0760 - Nutrition Services	200,355	157,985	151,000
10-100-0805 - DD Services Administration	0	0	0
10-100-0810 - Community Treatment Admin	0	0	0
10-100-0930 - Behavioral Health Administration	0	0	0
10-100-0940 - Medical Services Administration	0	0	0
25-100-0900 - MVCC Administration	1,710,223	6,000	4,860
35-200-0900 - Pine Crest Administration	1,056,433	0	36,000
35-200-0700 - Pine Crest Environmental Services	744,930	0	744,930
35-200-0760 - Pine Crest Food Services	2,282	0	2,400
50-100-0101 - Health Insurance Trust Fund	0	0	9,056,862
55-100-0101 - Dental Insurance Trust Fund	0	0	413,510
DIRECT SERVICES			
20-100-1000 - Adult Behavioral Health Hospital	\$9,440,732	\$7,353,835	\$7,880,922
20-100-1050 - Youth Behavioral Health Hospital	2,422,723	2,489,721	3,190,021
20-100-1125 - Lakeside Recovery MMT	1,097,274	1,527,097	1,450,107
20-100-1200 - Birth to Three Program	530,615	0	0
20-100-1300 - Adult Protective Services	761,168	821,987	828,469
20-105-1400 - Riverview Apartments	444,525	744,058	0
20-115-1400 - Jelinek Apartments	779,771	873,557	0
20-120-1400 - Forest Street	0	0	0
20-125-1400 - Fulton Street	0	0	0
20-130-1400 - Andrea Street	511,344	548,740	0
20-135-1400 - Chadwick Group Home	570,773	691,460	0
20-145-1400 - Bissell Street	175,909	0	0
20-150-1400 - Heather Group Home	276,710	0	0
20-160-1400 - Marshall Street Group Home	0	0	0
20-100-1600 - Out of County Placements	0	0	0
20-100-1700 - Hope House Sober Living	27,480	86,682	77,831
20-100-1750 - Homelessness Initiative	0	0	0
20-100-1800 - Vocational Services	265,123	273,000	272,541
20-100-2000 - Wausau Outpatient Services	4,874,143	5,291,744	5,822,148
20-100-2125 - Psychiatry Residency Program	149,900	877,280	242,046
20-100-2200 - Crisis Services	2,306,515	3,036,271	2,954,351
20-100-2225 - Adult Crisis Stabilization Facility	2,136,756	2,434,327	2,343,976
20-100-2250 - Youth Crisis Stabilization Facility	1,669,438	1,258,773	1,470,015
20-100-2325 - Wausau Community Treatment - Adult	5,343,614	5,560,127	5,816,185
20-100-2375 - Community Corner Clubhouse	0	0	0
20-100-2400 - Adult Day Services	646,903	783,528	0
20-100-2450 - Prevocational Services	0	0	0
20-100-2550 - Wausau Community Treatment - Youth	6,743,671	6,098,700	6,518,956
20-100-2600 - Aquatic Services	1,007,618	1,084,625	1,069,885
20-100-2750 - Demand Transportation	368,014	397,113	414,807
20-100-2800 - Riverview Terrace	166,998	0	0
20-100-3500 - Pharmacy	8,120,564	6,998,423	7,075,393
25-100-3000 - MVCC Nursing Direct Care	20,333,161	21,490,550	23,286,764
25-100-3300 - MVCC Ancillary Charges	56,093	45,566	77,362
25-100-3600 - MVCC Rehabilitation Services	310,879	351,924	197,721
30-200-2000 - Merrill Outpatient	1,076,506	1,147,849	1,063,890
30-200-2325 - Merrill Community Treatment - Adult	762,552	821,353	889,686
30-200-2400 - Lincoln Industries	0	0	0
30-200-2550 - Merrill Community Treatment - Youth	1,770,390	1,809,268	1,875,470
35-200-3000 - Pine Crest Post-Acute Care	12,747,415	0	13,787,810
35-200-3300 - Pine Crest Ancillary Charges	(13,138)	0	(10,000)
35-200-3600 - Pine Crest Rehabilitation Services	259,667	0	300,000
40-300-1700 - Antigo Sober Living	48,919	37,325	38,150
40-300-2000 - Antigo Outpatient	818,906	935,813	946,683
40-300-2325 - Antigo Community Treatment - Adult	251,674	334,574	338,810
40-300-2400 - Antigo Adult Day Services	355,654	373,883	300,521
40-300-2550 - Antigo Community Treatment - Youth	1,218,045	1,313,324	1,347,057
TOTAL ALL PROGRAMS	\$100,137,704	\$89,068,855	\$104,653,157

EXPENSES BY PROGRAM INCLUDING SUPPORT SERVICES

	2023 ACTUAL	2024 BUDGET	2025 BUDGET
SUPPORT SERVICES			
10-100-0100 - General	\$1,390,129	\$(852,120)	\$(1,204,199)
10-100-0105 - Administration (including GASB 68 & 75)	2,403,063	10,794,963	2,632,923
10-100-0110 - Marketing & Communications	415,600	378,117	385,392
10-100-0115 - Safety & Security	560,871	779,971	688,113
10-100-0120 - Nursing Services Administration	0	0	0
10-100-0200 - Quality & Compliance	319,714	312,731	129,059
10-100-0205 - Human Resources	1,232,320	1,393,067	1,298,241
10-100-0210 - Learning & Development	333,428	0	0
10-100-0215 - Volunteer Services	184,455	184,827	183,780
10-100-0220 - Infection Prevention	204,640	248,884	0
10-100-0300 - Accounting	1,061,819	1,274,061	1,248,615
10-100-0400 - Purchasing	169,422	0	0
10-100-0500 - IMS	2,256,224	2,282,474	2,549,166
10-100-0510 - Health Information	476,145	516,355	550,309
10-100-0600 - Patient Financial Services	724,610	761,507	769,680
10-100-0605 - Patient Access Services	1,365,919	902,083	968,183
10-100-0700 - Environmental Support Services	2,523,370	1,769,903	1,685,622
10-100-0710 - In-House Transportation	138,710	266,975	317,370
10-100-0720 - Laundry	303,023	243,640	296,714
10-100-0740 - Housekeeping	1,201,906	1,213,075	1,222,236
10-100-0760 - Nutrition Services	2,391,810	2,618,026	2,389,036
10-100-0810 - Community Treatment Admin	519,341	0	1,098,568
10-100-0930 - Behavioral Health Administration	0	0	410,031
10-100-0940 - Medical Services Administration	500	0	0
25-100-0900 - MVCC Administration	2,785,088	2,714,873	3,055,691
35-200-0900 - Pine Crest Administration	1,980,020	0	2,145,462
35-200-0700 - Pine Crest Environmental Services	1,529,469	0	1,307,291
35-200-0760 - Pine Crest Food Services	1,255,618	0	1,178,124
50-100-0101 - Health Insurance Trust Fund	0	0	9,056,862
55-100-0101 - Dental Insurance Trust Fund	0	0	413,510
DIRECT SERVICES			
20-100-1000 - Adult Behavioral Health Hospital	\$5,136,657	\$5,032,118	\$4,804,145
20-100-1050 - Youth Behavioral Health Hospital	2,514,932	2,815,955	3,082,427
20-100-1125 - Lakeside Recovery MMT	475,409	1,129,376	1,259,326
20-100-1200 - Birth to Three Program	532,326	0	0
20-100-1300 - Adult Protective Services	657,807	816,139	778,273
20-105-1400 - Riverview Apartments	589,044	744,058	0
20-115-1400 - Jelinek Apartments	719,154	873,557	0
20-130-1400 - Andrea Street	511,160	548,740	0
20-135-1400 - Chadwick Group Home	687,646	691,460	0
20-145-1400 - Bissell Street	303,838	0	0
20-150-1400 - Heather Group Home	224,753	0	0
20-100-1600 - Out of County Placements	1,560,751	0	1,709,215
20-100-1700 - Hope House Sober Living	76,852	77,034	94,277
20-100-1800 - Vocational Services	275,574	250,644	267,564
20-100-2000 - Wausau Outpatient Services	4,052,170	4,443,259	4,924,470
20-100-2125 - Psychiatry Residency Program	319,690	1,054,696	519,716
20-100-2200 - Crisis Services	1,957,650	2,006,498	2,047,420
20-100-2225 - Adult Crisis Stabilization Facility	1,191,702	1,499,314	1,482,076
20-100-2250 - Youth Crisis Stabilization Facility	644,080	824,569	1,039,373
20-100-2325 - Wausau Community Treatment - Adult	4,810,523	5,325,633	5,586,970
20-100-2400 - Adult Day Services	871,214	815,753	0
20-100-2550 - Wausau Community Treatment - Youth	5,716,875	5,154,815	5,850,733
20-100-2600 - Aquatic Services	946,501	1,067,410	1,057,782
20-100-2750 - Demand Transportation	420,825	397,113	414,807
20-100-2800 - Riverview Terrace	61,194	0	0
20-100-3500 - Pharmacy	7,486,618	6,782,487	6,797,547
25-100-3000 - MVCC Nursing Direct Care	12,064,013	12,554,450	13,391,477
25-100-3300 - MVCC Ancillary Charges	238,014	281,214	280,000
25-100-3600 - MVCC Rehabilitation Services	387,555	503,000	291,818
30-200-2000 - Merrill Outpatient	552,983	661,979	648,211
30-200-2325 - Merrill Community Treatment - Adult	694,446	795,986	780,575
30-200-2550 - Merrill Community Treatment - Youth	1,573,048	1,527,013	1,662,611
35-200-3000 - Pine Crest Post-Acute Care	7,704,289	0	8,008,084
35-200-3300 - Pine Crest Ancillary Charges	112,919	0	81,000
35-200-3600 - Pine Crest Rehabilitation Services	399,547	0	472,500
40-300-1700 - Antigo Sober Living	60,032	53,419	63,474
40-300-2000 - Antigo Outpatient	486,413	490,574	573,957
40-300-2325 - Antigo Community Treatment - Adult	389,941	569,967	380,762
40-300-2400 - Antigo Adult Day Services	276,847	323,554	260,363
40-300-2550 - Antigo Community Treatment - Youth	1,065,082	1,153,661	1,266,424
TOTAL ALL PROGRAMS	\$96,477,289	\$89,068,855	\$104,653,157



PROFIT/LOSS BY PROGRAM INCLUDING SUPPORT SERVICES

	2024 BUDGET	2025 BUDGET	DIFFERENCE INCREASE/(DECREASE)	% INCREASE (DECREASE)
SUPPORT SERVICES				
10-100-0100 - General	\$852,120	\$1,204,199	\$352,079	41%
10-100-0105 - Administration (including GASB 68 & 75)	(1,698,051)	(2,606,988)	(908,937)	54%
10-100-0110 - Marketing & Communications	(378,117)	(385,392)	(7,275)	2%
10-100-0115 - Safety & Security	(779,971)	(688,113)	91,858	-12%
10-100-0200 - Quality & Compliance	(312,731)	(129,059)	183,672	-59%
10-100-0205 - Human Resources	(1,393,067)	(1,298,241)	94,826	-7%
10-100-0215 - Volunteer Services	(174,543)	(174,345)	198	0%
10-100-0220 - Infection Prevention	(248,884)	0	248,884	-100%
10-100-0300 - Accounting	(1,205,783)	(645,615)	560,168	-46%
10-100-0500 - IMS	(2,282,474)	(2,549,166)	(266,692)	12%
10-100-0510 - Health Information	(507,355)	(540,309)	(32,954)	6%
10-100-0600 - Patient Financial Services	(708,492)	(727,655)	(19,163)	3%
10-100-0605 - Patient Access Services	(902,083)	(968,183)	(66,100)	7%
10-100-0710 - In-House Transportation	(266,975)	(317,370)	(50,395)	19%
10-100-0720 - Laundry	(238,640)	(296,714)	(58,074)	24%
10-100-0740 - Housekeeping	(1,213,075)	(1,222,236)	(9,161)	1%
10-100-0760 - Nutrition Services	(2,460,041)	(2,238,036)	222,005	-9%
10-100-0810 - Community Treatment Admin	0	(1,098,568)	(1,098,568)	100%
10-100-0930 - Behavioral Health Administration	0	(410,031)	(410,031)	100%
10-100-0940 - Medical Services Administration	0	0	0	0%
25-100-0900 - MVCC Administration	(2,708,873)	(3,050,831)	(341,958)	13%
35-200-0900 - Pine Crest Administration	0	(2,109,462)	(2,109,462)	100%
35-200-0700 - Pine Crest Environmental Services	0	(562,361)	(562,361)	100%
35-200-0760 - Pine Crest Food Services	0	(1,175,724)	(1,175,724)	100%
50-100-0101 - Health Insurance Trust Fund	0	0	0	0%
55-100-0101 - Dental Insurance Trust Fund	0	0	0	0%
DIRECT SERVICES				
20-100-1000 - Adult Behavioral Health Hospital	\$2,321,717	\$3,076,777	\$755,061	33%
20-100-1050 - Youth Behavioral Health Hospital	(326,234)	107,594	433,828	-133%
20-100-1125 - Lakeside Recovery MMT	397,721	190,781	(206,939)	-52%
20-100-1200 - Birth to Three Program	0	0	0	0%
20-100-1300 - Adult Protective Services	5,849	50,196	44,347	758%
20-100-1600 - Out of County Placements	0	(1,709,215)	(1,709,215)	-100%
20-100-1700 - Hope House Sober Living	9,648	(16,446)	(26,094)	-270%
20-100-1800 - Vocational Services	22,356	4,977	(17,379)	-78%
20-100-2000 - Wausau Outpatient Services	848,485	897,678	49,193	6%
20-100-2125 - Psychiatry Residency Program	(177,416)	(277,670)	(100,254)	57%
20-100-2200 - Crisis Services	1,029,773	906,931	(122,842)	-12%
20-100-2225 - Adult Crisis Stabilization Facility	935,013	861,900	(73,113)	-8%
20-100-2250 - Youth Crisis Stabilization Facility	434,204	430,642	(3,562)	-1%
20-100-2325 - Wausau Community Treatment - Adult	234,494	229,215	(5,279)	-2%
20-100-2400 - Adult Day Services	(32,225)	0	32,225	-100%
20-100-2550 - Wausau Community Treatment - Youth	943,885	668,223	(275,662)	-29%
20-100-2600 - Aquatic Services	17,215	12,103	(5,112)	-30%
20-100-2750 - Demand Transportation	0	0	0	0%
20-100-3500 - Pharmacy	215,936	277,846	61,910	29%
25-100-3000 - MVCC Nursing Direct Care	8,936,100	9,895,287	959,187	11%
25-100-3300 - MVCC Ancillary Charges	(235,648)	(202,638)	33,010	-14%
25-100-3600 - MVCC Rehabilitation Services	(151,076)	(94,097)	56,979	-38%
30-200-2000 - Merrill Outpatient	485,870	415,679	(70,191)	-14%
30-200-2325 - Merrill Community Treatment - Adult	25,367	109,111	83,744	330%
30-200-2550 - Merrill Community Treatment - Youth	282,255	212,859	(69,396)	-25%
35-200-3000 - Pine Crest Post-Acute Care	0	5,779,726	5,779,726	100%
35-200-3300 - Pine Crest Ancillary Charges	0	(91,000)	(91,000)	100%
35-200-3600 - Pine Crest Rehabilitation Services	0	(172,500)	(172,500)	100%
40-300-1700 - Antigo Sober Living	(16,094)	(25,324)	(9,230)	57%
40-300-2000 - Antigo Outpatient	445,239	372,726	(72,513)	-16%
40-300-2325 - Antigo Community Treatment - Adult	(235,393)	(41,952)	193,442	-82%
40-300-2400 - Antigo Adult Day Services	50,329	40,158	(10,171)	-20%
40-300-2550 - Antigo Community Treatment - Youth	159,663	80,633	(79,031)	-49%
TOTAL ALL PROGRAMS	\$0	\$0		

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REVENUES FOR DIRECT SERVICES INCLUDING SUPPORT SERVICES

	2023 ACTUAL	2024 BUDGET	2025 BUDGET
PROGRAMS			
20-100-1000 - Adult Behavioral Health Hospital	\$9,764,057	\$8,384,183	\$8,010,156
20-100-1050 - Youth Behavioral Health Hospital	2,643,292	3,026,465	3,287,162
20-100-1125 - Lakeside Recovery MMT	1,120,043	1,712,584	1,535,220
20-100-1200 - Birth to Three Program	530,615	0	0
20-100-1300 - Adult Protective Services	803,185	968,725	836,159
20-105-1400 - Riverview Apartments	450,867	744,058	0
20-115-1400 - Jelinek Apartments	788,372	873,557	0
20-130-1400 - Andrea Street	517,316	548,740	0
20-135-1400 - Chadwick Group Home	578,462	691,460	0
20-145-1400 - Bissell Street	179,841	0	0
20-150-1400 - Heather Group Home	279,246	0	0
20-100-1600 - Out of County Placements	0	0	0
20-100-1700 - Hope House Sober Living	28,741	99,242	78,708
20-100-1800 - Vocational Services	268,215	313,972	275,110
20-100-2000 - Wausau Outpatient Services	5,114,912	6,082,600	5,924,725
20-100-2125 - Psychiatry Residency Program	149,900	877,280	242,046
20-100-2200 - Crisis Services	2,416,021	3,386,316	3,002,454
20-100-2225 - Adult Crisis Stabilization Facility	2,408,434	2,733,508	2,439,592
20-100-2250 - Youth Crisis Stabilization Facility	1,796,417	1,441,556	1,522,160
20-100-2325 - Wausau Community Treatment - Adult	5,441,365	6,436,567	5,901,526
20-100-2400 - Adult Day Services	658,599	783,528	0
20-100-2550 - Wausau Community Treatment - Youth	6,815,899	6,946,150	6,593,704
20-100-2600 - Aquatic Services	1,307,347	1,392,966	1,179,617
20-100-2750 - Demand Transportation	377,790	463,067	419,786
20-100-2800 - Riverview Terrace	180,292	0	0
20-100-3500 - Pharmacy	8,246,187	8,119,347	7,169,875
25-100-3000 - MVCC Nursing Direct Care	25,454,342	24,877,162	24,648,960
25-100-3300 - MVCC Ancillary Charges	90,268	91,542	80,063
25-100-3600 - MVCC Rehabilitation Services	459,953	434,160	232,599
30-200-2000 - Merrill Outpatient	1,098,367	1,260,881	1,074,572
30-200-2325 - Merrill Community Treatment - Adult	772,964	951,663	897,528
30-200-2550 - Merrill Community Treatment - Youth	1,788,680	2,058,981	1,891,654
35-200-3000 - Pine Crest Post-Acute Care	14,512,699	0	14,594,951
35-200-3300 - Pine Crest Ancillary Charges	12,644	0	(1,836)
35-200-3600 - Pine Crest Rehabilitation Services	350,890	0	347,624
40-300-1700 - Antigo Sober Living	50,009	46,097	38,776
40-300-2000 - Antigo Outpatient	834,094	1,018,993	954,921
40-300-2325 - Antigo Community Treatment - Adult	258,001	427,823	342,720
40-300-2400 - Antigo Adult Day Services	359,566	373,883	303,048
40-300-2550 - Antigo Community Treatment - Youth	1,229,815	1,501,799	1,359,207
50-100-0101 - Health Insurance Trust Fund	0	0	9,056,862
55-100-0101 - Dental Insurance Trust Fund	0	0	413,510
TOTAL ALL PROGRAMS	\$100,137,705	\$89,068,855	\$104,653,157

EXPENSES FOR DIRECT SERVICES INCLUDING SUPPORT SERVICES

	2023 ACTUAL	2024 BUDGET	2025 BUDGET
PROGRAMS			
20-100-1000 - Adult Behavioral Health Hospital	\$6,437,139	\$7,219,911	\$5,908,617
20-100-1050 - Youth Behavioral Health Hospital	3,245,143	3,985,492	3,768,778
20-100-1125 - Lakeside Recovery MMT	566,800	1,601,013	1,575,737
20-100-1200 - Birth to Three Program	532,326	0	0
20-100-1300 - Adult Protective Services	806,853	1,099,083	880,899
20-105-1400 - Riverview Apartments	673,505	744,058	0
20-115-1400 - Jelinek Apartments	831,745	873,557	0
20-130-1400 - Andrea Street	583,870	548,740	0
20-135-1400 - Chadwick Group Home	782,151	691,460	0
20-145-1400 - Bissell Street	348,992	0	0
20-150-1400 - Heather Group Home	256,231	0	0
20-100-1600 - Out of County Placements	1,657,207	0	1,845,336
20-100-1700 - Hope House Sober Living	87,463	99,172	106,739
20-100-1800 - Vocational Services	320,399	333,716	317,010
20-100-2000 - Wausau Outpatient Services	5,648,810	6,636,810	6,392,874
20-100-2125 - Psychiatry Residency Program	319,690	1,054,696	519,716
20-100-2200 - Crisis Services	2,955,128	3,205,716	2,907,140
20-100-2225 - Adult Crisis Stabilization Facility	1,829,019	2,225,274	1,969,635
20-100-2250 - Youth Crisis Stabilization Facility	946,627	1,206,350	1,312,082
20-100-2325 - Wausau Community Treatment - Adult	5,770,052	7,135,269	6,975,247
20-100-2400 - Adult Day Services	1,013,225	815,753	0
20-100-2550 - Wausau Community Treatment - Youth	6,656,447	6,745,977	7,123,402
20-100-2600 - Aquatic Services	1,432,120	1,633,297	1,339,010
20-100-2750 - Demand Transportation	517,180	596,069	587,171
20-100-2800 - Riverview Terrace	221,386	0	0
20-100-3500 - Pharmacy	8,306,233	8,666,933	7,561,758
25-100-3000 - MVCC Nursing Direct Care	22,264,591	23,237,967	21,730,607
25-100-3300 - MVCC Ancillary Charges	312,720	413,382	369,091
25-100-3600 - MVCC Rehabilitation Services	611,940	739,405	416,228
30-200-2000 - Merrill Outpatient	881,409	1,054,041	950,300
30-200-2325 - Merrill Community Treatment - Adult	836,990	1,066,716	986,127
30-200-2550 - Merrill Community Treatment - Youth	1,844,791	2,005,464	2,030,719
35-200-3000 - Pine Crest Post-Acute Care	13,301,238	0	13,517,542
35-200-3300 - Pine Crest Ancillary Charges	189,063	0	132,859
35-200-3600 - Pine Crest Rehabilitation Services	668,969	0	775,011
40-300-1700 - Antigo Sober Living	70,203	72,867	73,497
40-300-2000 - Antigo Outpatient	712,332	763,161	787,860
40-300-2325 - Antigo Community Treatment - Adult	473,201	769,483	486,269
40-300-2400 - Antigo Adult Day Services	321,380	323,554	300,408
40-300-2550 - Antigo Community Treatment - Youth	1,242,719	1,504,469	1,535,115
50-100-0101 - Health Insurance Trust Fund	0	0	9,056,862
55-100-0101 - Dental Insurance Trust Fund	0	0	413,510
TOTAL ALL PROGRAMS	\$96,477,289	\$89,068,855	\$104,653,157



PROFIT/LOSS FOR DIRECT SERVICES INCLUDING SUPPORT SERVICES

	2024 BUDGET	2025 BUDGET	DIFFERENCE INCREASE/(DECREASE)	% INCREASE (DECREASE)
PROGRAMS				
20-100-1000 - Adult Behavioral Health Hospital	\$1,164,272	\$2,101,539	\$937,267	81%
20-100-1050 - Youth Behavioral Health Hospital	(959,028)	(481,616)	477,412	-50%
20-100-1125 - Lakeside Recovery MMT	111,571	(40,517)	(152,088)	-136%
20-100-1200 - Birth to Three Program	0	0	0	0%
20-100-1300 - Adult Protective Services	(130,358)	(44,740)	85,617	-66%
20-100-1600 - Out of County Placements	0	(1,845,336)	(1,845,336)	-100%
20-100-1700 - Hope House Sober Living	69	(28,032)	(28,101)	-40497%
20-100-1800 - Vocational Services	(19,743)	(41,900)	(22,157)	112%
20-100-2000 - Wausau Outpatient Services	(554,210)	(468,149)	86,061	-16%
20-100-2125 - Psychiatry Residency Program	(177,416)	(277,670)	(100,254)	57%
20-100-2200 - Crisis Services	180,599	95,314	(85,286)	-47%
20-100-2225 - Adult Crisis Stabilization Facility	508,233	469,957	(38,276)	-8%
20-100-2250 - Youth Crisis Stabilization Facility	235,206	210,078	(25,128)	-11%
20-100-2325 - Wausau Community Treatment - Adult	(698,702)	(1,073,721)	(375,019)	54%
20-100-2400 - Adult Day Services	(32,225)	0	32,225	-100%
20-100-2550 - Wausau Community Treatment - Youth	200,173	(529,699)	(729,872)	-365%
20-100-2600 - Aquatic Services	(240,331)	(159,393)	80,937	-34%
20-100-2750 - Demand Transportation	(133,002)	(167,386)	(34,384)	26%
20-100-3500 - Pharmacy	(547,586)	(391,883)	155,703	-28%
25-100-3000 - MVCC Nursing Direct Care	1,639,195	2,918,353	1,279,159	78%
25-100-3300 - MVCC Ancillary Charges	(321,840)	(289,028)	32,812	-10%
25-100-3600 - MVCC Rehabilitation Services	(305,245)	(183,629)	121,616	-40%
30-200-2000 - Merrill Outpatient	206,840	124,272	(82,568)	-40%
30-200-2325 - Merrill Community Treatment - Adult	(115,053)	(88,599)	26,454	-23%
30-200-2550 - Merrill Community Treatment - Youth	53,517	(139,065)	(192,582)	-360%
35-200-3000 - Pine Crest Post-Acute Care	0	1,077,410	1,077,410	100%
35-200-3300 - Pine Crest Ancillary Charges	0	(134,695)	(134,695)	100%
35-200-3600 - Pine Crest Rehabilitation Services	0	(427,387)	(427,387)	100%
40-300-1700 - Antigo Sober Living	(26,769)	(34,721)	(7,952)	30%
40-300-2000 - Antigo Outpatient	255,832	167,061	(88,772)	-35%
40-300-2325 - Antigo Community Treatment - Adult	(341,660)	(143,549)	198,111	-58%
40-300-2400 - Antigo Adult Day Services	50,329	2,640	(47,689)	-95%
40-300-2550 - Antigo Community Treatment - Youth	(2,670)	(175,908)	(173,239)	6490%
50-100-0101 - Health Insurance Trust Fund	0	0	0	0%
55-100-0101 - Dental Insurance Trust Fund	0	0	0	0%
TOTAL ALL PROGRAMS	\$0	\$0		

COMMUNITY PROGRAMS



2025 Budget by Program

North Central Health Care's Community Programs, also known as Human Services Operations in past reports, include shared and direct community services programs. These services are the core services for which North Central Health Care was created. The State of Wisconsin offers direction on programming on varying levels in discharging each county's delegated primary responsibility to NCHC for the prevention or amelioration of mental disabilities, including but not limited to mental illness, developmental disabilities, alcoholism and substance use disorders. There are a number of programs contained within the Community Programs grouped into broad departments to deliver services.

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COMMUNITY PROGRAMS

■ Staffing for All Community Programs

The following staff comparison looks at total Full Time Equivalent (FTE's) by program for the Community Programs including all three counties of service.

STAFFING	FTE's	2023	2024	2025
20-100-2200 - Crisis Services		18.53	22.40	22.0
20-100-2225 - Adult Crisis Stabilization Facility		14.6	16.4	15.84
20-100-2250 - Youth Crisis Stabilization Facility		10.84	11.7	10.76
20-100-1000 - Adult Behavioral Health Hospital		36.60	35.50	35.59
20-100-1050 - Youth Behavioral Health Hospital		16.60	18.25	20.28
20-100-1125 - Lakeside Recovery MMT		13.30	13.60	15.73
20-100-2125 - Psychiatry Residency Program		0.10	0.10	0.08
20-100-1700 - Sober Living - Hope House Wausau		0.27	0.55	0.60
40-300-1700 - Sober Living - Hope House Antigo		0.52	0.55	0.60
2325 & 2550** Community Treatment		90.33	95.77	102.19
2000** - Outpatient Services		33.59	33.69	40.68
20-100-1300 - Adult Protective Services		7.80	7.95	7.80

** Contains multiple prefixes by county which are combined for total program budget and staffing.

COMMUNITY PROGRAMS

ACUTE CARE SERVICES

Acute Care Services includes Crisis Services, Behavioral Health Hospitals (Adult & Youth), Acute Care Stabilization (Adult & Youth), Lakeside Recovery Medically-Monitored Treatment Program (MMT), and Sober Living programs in Antigo and Wausau.

■ Crisis Services | 20-100-2200

DESCRIPTION

North Central Health Care Crisis Services are state certified under DHS Chapter 34, and serve Marathon, Langlade, and Lincoln Counties. The 24 hour in-person walk in and call center, along with our mobile response and CART teams, provide individuals with the least restrictive care needed utilizing both natural and professional supports. The purpose is to assess and evaluate risk to determine and coordinate needed care including stabilization, hospitalization, and outpatient referrals for therapy, psychiatry, and Community Treatment.

Crisis Center: The center provides 24-hour specialized assistance with urgent mental health, including emotional situations and suicide prevention, developmental disability, and substance abuse needs. Immediate support will be provided to callers and walk in clients to stabilize acute crisis situations. The crisis center acts as triage, working collaboratively with clients, natural supports, and community partners to reach the best outcomes. Staff works closely with outside agencies such as 988 Suicide and Crisis Lifeline to provide local help to those client based outcomes. The Crisis Center also coordinates out-of-county placements and works with other counties to provide options for care for those utilizing our services.

Mobile Crisis: The staff of Crisis Services are trained as a state certified Mobile Crisis unit that travels to avert and de-escalate crisis situations where they are occurring in the community.

Crisis Assessment Response Team (CART): This program teams North Central Health Care Crisis Professionals with law enforcement partners to respond to community mental health concerns. Two teams serve Marathon County through this innovative partnership model.

Linkage and Follow-up: Individuals who are on commitments or settlement agreements are case monitored by Linkage Coordinators to ensure clients are participating in and compliant with their court ordered treatment. This program also makes needed referrals to Community Treatment and provides linkage and follow-up services to ensure continuity of care.

POPULATION SERVED

Anyone and everyone who is having a crisis related to mental health, suicidal ideation, or substance abuse may be served. We don't define our clients' crisis situations, they do, and we work hard to help alleviate them by offering resources, referrals, and coordination of care for all ages and populations.

REGULATIONS

Crisis Services are certified by the Department of Health Services, Chapter DHS 34.

HOURS/DAYS OF SERVICE

Crisis Services are available for residents in: Lincoln, Langlade and Marathon Counties: 24 hours/day, 7 days/week, 365 days/year.

STAFFING

	FTE's	2023	2024	2025
20-100-2200 - Crisis Services		18.53	22.40	22.0

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	\$355,726	\$326,008	\$244,088
County Appropriation	1,876,320	2,516,329	2,516,329
Other Revenue	193,935	193,935	193,935
TOTAL REVENUE	\$2,425,981	\$3,036,271	\$2,954,352
Salaries	\$1,512,643	\$1,479,248	\$1,388,272
Benefits	444,234	7,268	559,161
Other Direct Expenses	62,150	1,016,809	99,987
TOTAL DIRECT EXPENSE	\$2,019,027	\$2,006,498	\$2,047,420



ACUTE CARE SERVICES

■ Adult Crisis Stabilization | 20-100-2225

DESCRIPTION

The Crisis Stabilization Facility for Adults is a therapeutic mental health and substance use stabilization program operated 24-hours a day in a voluntary setting. The Adult program is a 16-bed program and provides observation, medication monitoring, basic case management and planned activities under the supervision of specially trained staff.

POPULATION SERVED

This program serves the needs of individuals with mental health or substance use disorders as an alternative for those who do not meet criteria for emergency inpatient admission or need short-term mental health stabilization. The program also serves as a step down from emergency inpatient services.

REGULATIONS

The Adult Crisis Stabilization Facility is licensed under Wisconsin Chapter 83 CBRF Regulations with a Class A non-ambulatory (ANA). A Class A non-ambulatory CBRF serves residents who are ambulatory, semi-ambulatory or non-ambulatory and who are mentally and physically capable of responding to a fire alarm by exiting the CBRF without any help or verbal or physical prompting.

HOURS OF SERVICE

24 hours/day, 7 days/week, 365 days/year

STAFFING	FTE's	2023	2024	2025
20-100-2225 - Adult Crisis Stabilization Facility		14.6	16.4	15.84

CENSUS	2023 Budget	2024 Budget	2025 Budget
Adult Crisis Stabilization	11	10	9

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	\$1,686,565	\$1,849,872	\$1,429,534
County Appropriation	-	-	-
Other Revenue	-	584,455	914,442
TOTAL REVENUE	\$1,686,565	\$2,434,327	\$2,343,976
Salaries	\$ 770,901	\$871,523	\$884,122
Benefits	290,341	373,023	350,272
Other Direct Expenses	31,975	254,768	247,682
TOTAL DIRECT EXPENSE	\$1,093,217	\$1,499,314	\$1,482,076

ACUTE CARE SERVICES

■ Youth Crisis Stabilization | 20-100-2250

DESCRIPTION

The Crisis Stabilization Facility for Youth is a therapeutic mental health and substance use stabilization program operated 24-hours a day in a voluntary setting. The Youth program is a 8-bed program and provides observation, medication monitoring, basic case management and planned activities under the supervision of specially trained staff.

POPULATION SERVED

This program serves the needs of individuals with mental health or substance use disorders as an alternative for those who do not meet criteria for emergency inpatient admission or need short-term mental health stabilization. The program also serves as a step down from emergency inpatient services.

REGULATIONS

The Youth Crisis Stabilization Facility is licensed under Wisconsin Chapter DHS 50 as a short-term therapeutic service with a maximum of 8-beds that admits a minor to prevent or de-escalate the minor’s mental health crisis and avoid admission of the minor to a more restrictive setting. The YCSF can also be used as a step-down from an inpatient setting.

HOURS OF SERVICE

24 hours/day, 7 days/week, 365 days/year

STAFFING	FTE's	2023	2024	2025
20-100- 2250 - Youth Crisis Stabilization Facility		10.84	11.7	10.76

CENSUS	2023 Budget	2024 Budget	2025 Budget
Youth Crisis Stabilization	3	4	4

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	\$684,866	\$841,523	\$972,015
County Appropriation	-	-	-
Other Revenue	417,250	417,250	498,000
TOTAL REVENUE	\$1,102,116	\$1,258,773	\$1,470,015
Salaries	\$583,905	\$599,666	\$598,254
Benefits	171,811	201,191	218,999
Other Direct Expenses	12,050	23,712	222,120
TOTAL DIRECT EXPENSE	\$767,766	\$824,569	\$1,039,373



ACUTE CARE SERVICES

■ Adult Behavioral Health Hospital | 20-100-1000

DESCRIPTION

North Central Health Care provides acute inpatient behavioral health services through our Adult Behavioral Health Hospital for individuals who have complex psychiatric and detoxification needs. The Inpatient Psychiatric Hospital is an adult unit that provides assessment, evaluation, and treatment of mental illness and psychiatric needs in addition to medication management to ensure stabilization of an acute mental health crisis. The Inpatient Psychiatric Hospital offers psychiatric and alcohol detoxification services on both a voluntary and involuntary basis in a 16-bed unit located on the Wausau Campus.

POPULATION SERVED

The Adult Behavioral Health Hospital serves individuals ages 18 and older with severe psychiatric and detoxification needs.

REGULATIONS

The hospital is licensed by the State of Wisconsin. Additionally, the hospital is certified by the Department of Health Services, Chapter DHS 124 & Chapter DHS 61. Compliance with the Center for Medicare/Medicaid Services Conditions of Participation is also required.

HOURS/DAYS OF SERVICE

24 hours/day, 7 days/week, 365 days/year

STAFFING	FTE's	2023	2024	2025
20-100-1000 - Adult Behavioral Health Hospital		36.60	35.50	35.59

CENSUS	2023 Budget	2024 Budget	2025 Budget
Adult Behavioral Health Hospital	7	9.75	9.0

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	\$2,402,370	\$4,592,171	\$5,119,257
County Appropriation	1,191,587	1,438,578	1,438,578
Other Revenue	1,323,086	1,323,086	1,323,087
TOTAL REVENUE	\$4,917,043	\$7,353,835	\$7,880,922
Salaries	3,125,460	2,987,963	\$3,070,752
Benefits	822,583	946,654	944,010
Other Direct Expenses	969,000	1,097,501	789,383
TOTAL DIRECT EXPENSE	\$4,917,043	\$5,032,118	\$4,804,145

ACUTE CARE SERVICES

■ Youth Behavioral Health Hospital | 20-100-1050

DESCRIPTION

North Central Health Care provides acute inpatient behavioral health services for youth under age 18 who have complex psychiatric needs. The Youth Hospital Behavioral Health Hospital provides assessment, evaluation and treatment of mental health needs in addition to medication management to ensure stabilization of an acute mental health crisis. The Youth Behavioral Health Hospital offers psychiatric services on both a voluntary and involuntary basis in a 8-bed unit located on the Wausau Campus.

POPULATION SERVED

The Youth Behavioral Health Hospital serves individuals ages 13-17 with severe psychiatric and detoxification needs. For those under the age of 13, or other individuals we are unable to serve locally, appropriate placement and inpatient care services can be arranged through the Crisis Center as needed using Contracted Services.

REGULATIONS

The hospital is licensed by the State of Wisconsin. Additionally, the hospital is certified by the Department of Health Services, Chapter DHS 124 & Chapter DHS 61. Compliance with the Center for Medicare/Medicaid Services Conditions of Participation is also required.

HOURS/DAYS OF SERVICE

24 hours/day, 7 days/week, 365 days/year

STAFFING	FTE's	2023	2024	2025
20-100-1050 - Youth Behavioral Health Hospital		16.60	18.25	20.28

CENSUS	2023 Budget	2024 Budget	2025 Budget
Youth Behavioral Health Hospital	4	4	4.5

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	\$1,300,603	\$2,429,715	\$ 3,130,015
County Appropriation	-	60,006	60,006
Other Revenue	50,000	-	-
TOTAL REVENUE	\$1,350,604	\$2,489,721	\$3,190,021
Salaries	\$1,681,024	\$1,674,149	\$1,503,322
Benefits	410,847	499,638	509,293
Other Direct Expenses	307,710	642,168	1,069,812
TOTAL DIRECT EXPENSE	\$2,399,581	\$2,815,955	\$3,082,427



ACUTE CARE SERVICES

■ Lakeside Recovery Medically Monitored Treatment (MMT) | 20-100-1125

DESCRIPTION

Lakeside Recovery Medically Monitored Treatment is a 28-day substance use treatment program operated 24-hours a day in a residential setting. This 16-bed program provides observation, medication monitoring, and treatment by a multi-disciplinary team under the oversight of a Medical Director. Lakeside Recovery includes specific programming for clients with dual diagnoses of substance use and mental health disorders. This model is necessary to meet the change in the complexity of the clients served.

POPULATION SERVED

This program serves the needs of clients that meet a high level criteria for substance use and dependence based on ASAM placement criteria.

REGULATIONS

Lakeside Recovery is licensed under Wisconsin Chapter 75.54 regulations, medically monitored residential treatment services.

HOURS OF SERVICE

24 hours/day, 7 days/week, 365 days/year

STAFFING	FTE's	2023	2024	2025
20-100-1125 - Lakeside Recovery (MMT)		13.30	13.60	15.73

CENSUS	2023 Budget	2024 Budget	2025 Budget
Lakeside Medically Monitored Treatment	7	13	13

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	\$890,808	\$975,772	\$975,772
County Appropriation	-	160,210	160,209
Other Revenue	300,000	391,114	314,126
TOTAL REVENUE	\$1,190,809	\$1,527,097	\$1,450,107
Salaries	\$703,330	\$761,289	\$823,799
Benefits	284,638	332,812	266,105
Other Direct Expenses	30,400	35,275	169,422
TOTAL DIRECT EXPENSE	\$1,018,368	\$1,129,376	1,259,326

ACUTE CARE SERVICES

■ Psychiatry Residency Program | 20-100-2125

DESCRIPTION

North Central Health Care continues its educational partnership with the Medical College of Wisconsin to provide inpatient, outpatient, and crisis service experiences for the psychiatric residency program. North Central Health Care is one partner out of various site rotations located in central Wisconsin, which is charged with providing experiences attached to certain programs or patient populations.

STAFFING	FTE's	2023	2024	2025
20-100-2125 - Psychiatry Residency Program		0.10	0.10	0.08

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	-	-	-
County Appropriation	-	-	-
Other Revenue	\$882,280	\$ 877,280	\$242, 046
TOTAL REVENUE	\$882,280	\$877,280	\$242,046
Salaries	\$30,385	\$30,619	\$23,173
Benefits	6,244	7,268	5,800
Other Direct Expenses	998,280	1,016,809	490,471
TOTAL DIRECT EXPENSE	\$1,034,909	\$1,054,696	\$519,716



ACUTE CARE SERVICES

■ Antigo Sober Living - Hope House for Women | 40-300-1700

DESCRIPTION

Sober Living offers individuals post-treatment an opportunity to invest time building a stronger foundation for their recovery and supporting individuals following a recurrence.

Often a person leaves treatment without the safety and security of housing that honors his or her new recovery lifestyle. Sober Living homes provide a nurturing atmosphere where individuals are empowered to continue their recovery in a long-term, supportive environment with others who are in similar circumstances.

This environment promotes building community and prevents potential isolation. Solitude and lack of support, whether personal or environmental, are two of the most common reasons for recurrence. Spending time in a Sober Living house helps individuals in recovery gain strength and confidence from their housemates and peers.

POPULATION SERVED

Hope House Antigo provides support for women 18 and older in Langlade and surrounding counties.

REGULATIONS

Sober Living Environments are currently DQA-Registered Recovery Residences.

HOURS OF SERVICE

24 hours/day, 7 days/week, 365 days/year

STAFFING	FTE's	2023	2024	2025
40-300-1700 - Sober Living - Hope House Antigo		0.52	0.55	0.60

CENSUS	2023 Budget	2024 Budget	2025 Budget
Sober Living - Hope House Antigo	-	-	3.0

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	-	-	-
County Appropriation	\$20,000	\$20,000	\$ 20,000
Other Revenue	40,000	17,325	18,150
TOTAL REVENUE	\$60,000	\$37,325	\$38,150
Salaries	\$32,600	\$31,698	\$37,553
Benefits	10,569	9,707	12,404
Other Direct Expenses	10,500	12,014	13,517
TOTAL DIRECT EXPENSE	\$53,669	\$53,419	\$63,474

ACUTE CARE SERVICES

■ Wausau Sober Living – Hope House for Men | 20-100-1700

DESCRIPTION

Sober Living offers individuals post-treatment an opportunity to invest time building a stronger foundation for their recovery and supporting individuals following a recurrence.

Often a person leaves treatment without the safety and security of housing that honors his or her new recovery lifestyle. Sober Living homes provide a nurturing atmosphere where individuals are empowered to continue their recovery in a long-term, supportive environment with others who are in similar circumstances.

This environment promotes building community and prevents potential isolation. Solitude and lack of support, whether personal or environmental, are two of the most common reasons for recurrence. Spending time in a Sober Living house helps individuals in recovery gain strength and confidence from their housemates and peers.

POPULATION SERVED

Hope House Wausau provides support for men 18 and older in Marathon and surrounding counties.

REGULATIONS

Sober Living Environments are currently DQA-Registered Recovery Residences.

HOURS OF SERVICE

24 hours/day, 7 days/week, 365 days/year

STAFFING	FTE's	2023	2024	2025
20-100-1700 - Sober Living - Hope House Wausau		0.27	0.55	0.60

CENSUS	2023 Budget	2024 Budget	2025 Budget
Sober Living - Hope House Wausau	-	-	7.0

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	-	-	-
County Appropriation	-	\$35,482	\$35,481
Other Revenue	\$20,000	51,200	42,350
TOTAL REVENUE	\$20,000	\$86,682	\$77,831
Salaries	\$19,339	\$31,698	\$37,553
Benefits	4,965	9,707	12,898
Other Direct Expenses	24,000	35,629	43,826
TOTAL DIRECT EXPENSES	\$48,304	\$77,034	\$94,277



COMMUNITY PROGRAMS

COMMUNITY BEHAVIORAL HEALTH SERVICES

Community Behavioral Health Services includes multiple programs in both Community Treatment (Adult & Youth) and Outpatient Mental Health Services & Substance Use Treatment. Additionally, the management of and Adult Protective Services was transitioned to Community Programs in late 2022. Individual programs will be detailed separately on the following pages, with the overall corresponding budgets for Community Treatment, Outpatient Services and Adult Protective Services following each group.

■ *Community Treatment Adult & Youth | 2325 & 2550**...continued on next page*

COMPREHENSIVE COMMUNITY SERVICES (CCS) ADULT DESCRIPTION

Comprehensive Community Services (CCS) is a program that helps adults live their best life by providing supports that address their unique needs related to mental health and substance use. CCS is intended to assist individuals that need a level of care that is beyond traditional Outpatient Services, but who may have ongoing needs that, if left unaddressed, could result in hospitalizations during times of crisis.

POPULATION SERVED

Comprehensive Community Services (CCS) is a program available to adults with a mental illness, substance use disorder, or a dual diagnosis. CCS is for individuals who have needs for ongoing services resulting from mental health and/or substance use disorders, but who are not in need of Community Support Program (CSP) services.

REGULATIONS

Comprehensive Community Services is a certified program and operates under the Department of Health Services, DHS Chapter 36.

HOURS OF SERVICE

Monday – Friday, 8:00 am – 4:30 pm

COMMUNITY SUPPORT PROGRAM (CSP) DESCRIPTION

Community Support Services provides coordinated professional care and treatment in the community that includes a broad range of services to meet an individual's unique personal needs, reduce symptoms, and promote recovery. The goal is for individuals to remain in the community while enhancing the quality of their lives, reduce the need for repeated treatment and prolonged care in hospital settings.

POPULATION SERVED

Community Support Program is for adults living with a serious and persistent mental illness.

REGULATIONS

Community Support Program is a certified program and operates under the Department of Health Services, DHS Chapter 63.

HOURS OF SERVICE

Monday – Friday, 8:00 am – 4:30 pm

** Contains multiple prefixes by county which are combined for total program budget information.

COMMUNITY BEHAVIORAL HEALTH SERVICES

■ *Community Treatment Adult & Youth | 2325 & 2550**...continued from previous page*

COMPREHENSIVE COMMUNITY SERVICES YOUTH DESCRIPTION (CCS)

Comprehensive Community Services (CCS) is a program that help youth live their best life by providing supports that address their unique needs related to mental health and substance use. CCS is intended to assist individuals who are in need of care outside of inpatient settings, but who may have ongoing needs that, if left unaddressed, could result in hospitalizations during time of crisis.

POPULATION SERVED

Comprehensive Community Services (CCS) is a program available to youth living with a mental illness, substance use disorder or dual diagnosis. CCS is for individuals who have needs for ongoing services result from mental health and/or substance use disorders. Services are individualized and specifically designed for individuals who are under 18 years of age or are still attending school.

REGULATIONS

Comprehensive Community Services is a certified program and operates under the Department of Health Services, DHS Chapter 36

HOURS OF SERVICE

Monday – Friday, 8:00 am – 4:30 pm

CHILDREN’S LONG TERM SUPPORT (CLTS) AND CHILDREN’S COMMUNITY OPTIONS PROGRAM (CCOP) DESCRIPTION

Children’s Long-Term Support (CLTS) and Children’s Community Options Program (CCOP) provides funding for case management and community supports for children with substantial limitations in daily activities and need support to remain in their home or community. Funding can be used for a range of services based on the assessment of needs of the child and his or her family.

POPULATION SERVED

To be eligible for CLTS, individuals must be under 22 years of age and have a developmental disability, severe emotional disturbance, and/or physical disability that impacts their functioning. North Central Health Care provides services only in Lincoln and Langlade Counties.

REGULATIONS

Children’s Long-Term support is a Home and Community Based Waiver that is overseen by the Department of Health Services in Wisconsin.

HOURS OF SERVICE

Monday – Friday: 8:00 am – 4:30 pm



COMMUNITY BEHAVIORAL HEALTH SERVICES

■ Community Treatment Adult & Youth | 2325 & 2550**...continued from previous page

STAFFING	FTE's	2023	2024	2025
2325 & 2550** Community Treatment		90.33	95.77	102.19

** Contains multiple prefixes by county which are combined for total program budget and staffing.

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	\$12,363,654	\$14,804,811	\$15,323,532
County Appropriation	-	-	-
Other Revenue	1,249,158	1,132,534	1,462,632
TOTAL REVENUE	\$13,612,812	\$15,937,345	\$16,786,164
Salaries	\$5,376,899	\$5,807,858	\$6,213,069
Benefits	1,831,982	2,152,698	2,367,103
Other Direct Expenses	4,646,105	6,566,518	8,046,471
TOTAL DIRECT EXPENSE	\$11,854,986	\$14,527,074	\$16,626,643

COMMUNITY BEHAVIORAL HEALTH SERVICES

■ *Outpatient Services | 2000**...continued on next page*

DESCRIPTION

Outpatient Services provides non-residential treatment to address mental health, substance use disorder, or co-occurring disorders. Individual, family, and group treatment options are available to residents of all ages in Marathon, Lincoln, and Langlade Counties. Services are provided by a variety of professionals including counselors, therapists, nurse practitioners, and psychiatrists.

Services provided in Outpatient Services include evaluation, diagnosis, psychotherapy, and medication management. Psychiatric services provided include initial psychiatric evaluation, ongoing monitoring, and medication management. Clients in need of medication management will meet with a physician who is skilled in psychiatric care and provides treatment and medication management.

Individuals may seek services for a variety of needs including but not limited to:

- Anxiety
- Depression
- Abuse/Trauma
- Mood Disorders
- Schizophrenia
- Stress
- Addiction
- Major Life Changes
- Grief & Loss
- Relationship Challenges

Outpatient Services provide a continuum of care specific to mental health and substance use disorders based on assessment and determined level of care recommendations.

EMDR Services: Outpatient Services introduced a new therapy modality called EMDR (Eye Movement Desensitization and Reprocessing) to our range of services. EMDR is a cutting-edge treatment approach designed to help individuals process traumatic memories and experiences, ultimately fostering healing and resolution. Research has shown that EMDR can accelerate the healing process compared to traditional methods.

Intoxicated Driver Program: Wisconsin law requires any individual convicted of OWI to complete an alcohol or drug evaluation.

Intensive Outpatient (IOP): This is group treatment that is provided three times per week for individuals who need more than individual therapy, but do not meet criteria for a higher level of care.

Relapse Prevention: This is group treatment that focuses on assessing recurrence patterns, identifying strengths, resources, barriers, managing stressors, and identifying self-intervention strategies. The group runs 32 weeks on Monday and Thursdays from 3:00 pm - 4:40 pm.

POPULATION SERVED

Outpatient Services provides support and treatment to residents of all ages in Marathon, Lincoln, and Langlade Counties for a multitude of diverse situations.

REGULATIONS

Outpatient Services are regulated through Department of Health Services, Chapter 75.

HOURS OF SERVICE

Monday – Friday: 8:00 am – 4:30 pm.

*** Contains multiple prefixes by county which are combined for total program budget information.*



COMMUNITY BEHAVIORAL HEALTH SERVICES

■ Outpatient Services | 2000**...continued from previous page

STAFFING	FTE's	2023	2024	2025
2000** - Outpatient Services		33.59	33.69	40.68

** Contains multiple prefixes by county which are combined for total program budget and staffing.

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	\$1,981,638	\$3,542,831	\$4,108,548
County Appropriation	-	-	-
Other Revenue	4,109,919	3,832,575	3,724,173
TOTAL REVENUE	\$6,091,557	\$7,375,406	\$7,832,721
Salaries	\$3,207,899	\$3,434,270	\$3,373,158
Benefits	871,258	970,558	1,004,393
Other Direct Expenses	1,442,262	1,190,984	1,769,087
TOTAL DIRECT EXPENSE	\$5,521,419	\$5,595,812	\$6,146,638

COMMUNITY BEHAVIORAL HEALTH SERVICES

■ Adult Protective Services | 20-100-1300

DESCRIPTION

North Central Health Care’s Adult Protective Services (APS) help protect individuals 18 years of age and older who, due to intellectual disability, mental illness, a degenerative brain disorder or other cognitive disability, are vulnerable and unable to make decisions or advocate for themselves. Screenings are conducted to determine the needs and vulnerabilities of adults. Based on professional observations, APS will make referrals for evaluations and services. Adult Protective Services can intervene and provide emergency protective services or placement orders, help petition for guardianship and protective placement for qualified individuals, and complete necessary court reports and evaluations for all protective placements. Adult Protective Services also provides ongoing reviews of protective placements and can assist with locating guardian resources.

Adult Protective Services receives and screens reports of possible elder abuse, neglect (self or by others) and exploitation and then conducts investigations and makes referrals to the appropriate agencies to ensure individuals receive the assistance they need. At times, this may involve honoring a competent adult’s right to make their own decision, despite potential risks. If necessary, APS can help protect the individual by assisting with protective placement and guardianship actions through the court.

POPULATION SERVED

Adult Protective Services serves all adults age 18 and older in Marathon, Lincoln and Langlade Counties. Population served may include individuals with intellectual disability, mental illness, a degenerative brain disorder, dementia, or a cognitive disability who are vulnerable and unable to make decisions or advocate for themselves.

REGULATIONS

Wisconsin Statute Chapters 54, 55 and 46.90. Each county is required to name a responsible agency to make reports for suspected abuse and neglect and to provide a response. As well, each county is required to name an adult protective services agency.

HOURS OF SERVICE

8:00 am – 4:30 pm with special accommodations to meet needs of families.

STAFFING	FTE's	2023	2024	2025
20-100-1300 - Adult Protective Services		7.80	7.95	7.80

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	\$35,000	\$5,500	\$2,250
County Appropriation	539,177	555,352	555,351
Other Revenue	274,000	261,135	270,868
TOTAL REVENUE	\$848,177	\$821,987	\$828,469
Salaries	\$449,934	\$524,778	\$513,351
Benefits	161,029	194,974	205,545
Other Direct Expenses	57,300	96,387	59,377
TOTAL DIRECT EXPENSE	\$668,263	\$816,139	\$778,273



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COMMUNITY LIVING



2025 Budget by Program

North Central Health Care's Community Living offers a range of services for adults with physical disabilities, mental health needs, and developmental disabilities. These services include Adult Day Services, Vocational Services, and Demand Transportation. Adult Day Services are offered Langlade County. Demand Transportation services are provided in Marathon County only. Vocational Services are provided in Marathon and Langlade Counties.

Community Living Staffing	44
Adult Day Services	45
Vocational Services	46
Demand Transportation	47



COMMUNITY LIVING

■ Staffing for All Community Living

The following staff comparison looks at total Full Time Equivalent (FTE's) by program for the Community Living including all three counties of service.

STAFFING	FTE's	2023	2024	2025
40-300-2400 - Adult Day Services		21.92	17.95	3.90
20-100-1800 - Supported Employment Program		2.60	2.90	3.10
20-100-2750 - Demand Transportation		4.80	4.80	4.50

COMMUNITY LIVING

■ Adult Day Services | 40-300-2400

DESCRIPTION

Adult Day Services are provided in Langlade County and serve individuals who are 18 and older with developmental and physical disabilities. Programming helps participants reach their greatest social, educational, cognitive, life, and community potential by offering them a variety of activities that match their interest and growth. Adult Day Services work with individuals through a discovery process to assist in defining their individual strengths and barriers and develop programming options that assist in overcoming barriers and move towards independence and social inclusion. Adult Day Services programs emphasize activities designed to promote good physical and mental health through focusing on life skill development, community integration, and social skill development.

POPULATION SERVED

Adult Day Services provides programming to individuals, 18 and older, with developmental and physical disabilities in Langlade County.

REGULATIONS

Adult Day Services does not have any specific regulatory requirements. It follows best practice for such services.

HOURS OF SERVICE

Adult Day Services - Antigo
8:00 am – 3:30 pm

STAFFING	FTE's	2023	2024	2025
40-300-2400 - Adult Day Services		21.92	17.95	3.90

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	\$1,291,542	\$1,156,611	\$300,121
County Appropriation	-	-	-
Other Revenue	58,000	800	400
TOTAL REVENUE	\$1,349,542	\$1,157,411	\$300,521
Salaries	\$710,542	\$732,380	\$153,568
Benefits	301,637	315,556	76,531
Other Direct Expenses	48,250	91,370	30,264
TOTAL DIRECT EXPENSE	\$1,060,429	\$1,139,306	\$260,363



COMMUNITY LIVING

■ Vocational Services | 20-100-1800

DESCRIPTION

Vocational Services (Supportive Employment) works with individuals including both youth and adults with varying levels of disabilities or work displacement. This service is designed to enable participants to attain skills, resources, attitudes, and expectations needed to compete in the interview process, and to get and keep a job. Vocational Consultants work with members in developing a resume, scheduling and making contact with potential employers, developing interview skills, assisting with on the job learning, building work relationships with co-worker's supervisors and are a support for the employer's in training as well as developing customized employment as needed.

POPULATION SERVED

Vocational Services provide programming to individuals, 18 and older, with developmental and physical disabilities in Marathon and Langlade Counties.

REGULATIONS

Vocational Services works with the Department of Vocational Rehabilitation and must meet requirements set forth by the State of Wisconsin Department of Workforce Development.

HOURS OF SERVICE

Service Hours: Monday – Friday, 8:00 am – 4:30 pm

STAFFING	FTE's	2023	2024	2025
20-100-1800 - Supported Employment Program		2.60	2.90	3.10

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	-	\$132,000	\$137,541
County Appropriation-	-	-	-
Other Revenue	\$159,000	141,000	135,000
TOTAL REVENUE	\$159,000	\$273,000	\$272,541
Salaries	\$135,980	\$150,556	\$160,359
Benefits	82,825	88,318	102,473
Other Direct Expenses	5,250	11,770	4,732
TOTAL DIRECT EXPENSE	\$224,055	\$250,644	\$267,564

COMMUNITY LIVING

■ Demand Transportation | 20-100-2750

DESCRIPTION

North Central Health Care Demand Transportation Program offers transportation for Marathon County residents who are age 60 or over, or individuals of any age who are non-ambulatory (unable to walk) who are not a member of a long-term support program. The trip types that are provided by the Marathon County Transportation Program are medical and nutritional (grocery shopping). Co-payments are charged depending on the length of the trip. A personal care attendant (encouraged) or service animal may accompany rider at no extra charge.

POPULATION SERVED

We serve the residents of Marathon County who are 60 or older or non-ambulatory people who are not members of a long term support program.

REGULATIONS

85.21 WI DOT requirements

HOURS OF SERVICE

Service Hours: Monday – Friday, 8:00 am – 4:30 pm

STAFFING

	FTE's	2023	2024	2025
20-100-2750 - Demand Transportation		4.80	4.80	4.50

RIDES PROVIDED

	2025
Demand Transportation	8,556

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	\$40,000	\$37,833	\$64,526
County Appropriation	-	-	31,977
Other Revenue	405,600	359,280	318,304
TOTAL REVENUE	\$445,600	\$397,113	\$414,807
Salaries	\$200,043	\$206,205	\$191,729
Benefits	93,961	93,343	87,094
Other Direct Expenses	133,762	97,565	135,984
TOTAL DIRECT EXPENSE	\$427,766	\$397,113	\$414,807





NURSING HOME SERVICES

2025 Budget by Program

North Central Health Care’s Nursing Home Services include Mount View Care Center, a skilled nursing facility located on our main campus in Wausau, and Pine Crest Nursing Home in Merrill. With a licensed capacity of 160 residents, Mount View Care Center’s neighborhoods serve individuals in need of short-term rehabilitation, post-acute care with complex physical conditions, ventilator-dependent care, long-term skilled nursing care, and those in need of specialized nursing care for dementia, psychiatric and neurological diseases, or behavioral needs. Pine Crest has a licensed capacity of 120 residents and specializes in four distinct programs: a skilled rehabilitative program for short-term stays, a special care unit focusing on dementia, long-term care services and a hospice unit for end of life needs. The following programs are the consolidated service areas for NCHC’s Nursing Home Services.

Mount View Care Center

Staffing	49
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Nursing Home Services	
Nursing Direct Care	51-53
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Pine Crest Nursing Home

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Nursing Home Services	
Nursing Direct Care	58-60
Rehab	61
Environmental Services	62
Nutrition Services	63

NURSING HOME SERVICES

MOUNT VIEW CARE CENTER

■ Total Staffing for Mount View Care Center

The following staff comparison looks at total Full Time Equivalent (FTE's) by program for Mount View Care Center Administration and Nursing Direct Care Services.

STAFFING	FTE's	2023	2024	2025
25-100-0900 - MVCC Administration		6.75	7.75	8.4
25-100-3000 - MVCC Direct Nursing Care		121.53	111.85	130.71

CENSUS	2023 Budget	2024 Budget	2025 Budget
Mount View Care Center	137	128	128

MOUNT VIEW CARE CENTER

■ Administration | 25-100-0900

DESCRIPTION

The overall administrative oversight functions for Mount View Care Center operations are consolidated into a separate program and are allocated out to each program based on direct expenses.

STAFFING	FTE's	2023	2024	2025
25-100-0900 - MVCC Administration		6.75	7.75	8.4

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	\$7,000	-	-
County Appropriation	-	\$6,000	-
Other Revenue	-	-	\$4,860
TOTAL REVENUE	\$7,000	\$6,000	\$4,860
Salaries	\$506,932	\$509,135	\$565,306
Benefits	174,235	224,687	247,224
Other Direct Expenses	1,024,853	1,981,051	2,243,161
TOTAL DIRECT EXPENSE	\$1,706,020	\$2,714,873	\$3,055,691



MOUNT VIEW CARE CENTER

Ancillary Services | 25-100-3300

DESCRIPTION

Ancillary services are services or items that are not included in our daily rates. Some examples of these items are transportation, durable medical equipment, oxygen, laboratory test and vaccinations that are required to be administered through our Federal and State Regulations.

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	\$102,326	\$45,566	\$77,362
County Appropriation	-	-	-
Other Revenue	-	-	-
TOTAL REVENUE	\$102,326	\$45,566	\$77,362
Salaries	-	-	-
Benefits	-	-	-
Other Direct Expenses	\$430,304	\$281,214	\$280,000
TOTAL DIRECT EXPENSE	\$430,304	\$281,214	\$280,000

NURSING HOME SERVICES

MOUNT VIEW CARE CENTER

Mount View Care Center has a licensed capacity of 160 residents serving serve individuals in need of short-term rehabilitation, post-acute care with complex physical needs, ventilator-dependent care, long term skilled nursing care, and those in need of specialized nursing care for dementia, psychiatric and neurological diseases, or behavioral needs. The facility is located in Wausau and primarily serves residents of Marathon County, although admissions for ventilator-dependent care come from across region.

■ Nursing Direct Care Services | 25-100-3000...continued on next page

LONG-TERM CARE DESCRIPTION

Mount View Care Center's Long-Term Care provides 24-hour skilled nursing services that are adapted to helping residents, assisting with the tasks of daily living, physical therapy, transitioning to dementia care, comfort/hospice care, or the management of chronic illness. Each individual care plan is structured around the resident's life pattern.

POPULATION SERVED

Long-Term Care provides services to adults of all ages in need of skilled nursing care for assistance with daily living, physical therapy, transitioning to dementia care, comfort/hospice care or for management of a chronic illness.

REGULATIONS

State of Wisconsin Dept. of Health Services - DHS 132; Center for Medicare/Medicaid Services - Conditions of Participation; and Federal Regulations for Skilled Nursing Facilities.

HOURS/DAYS OF SERVICE

24 hours/day, 7 days/week, 365 days/year. To access our admissions phone is available 24 hours/7 days a week. The number to get more information is 715.581.3422.

MEMORY CARE DESCRIPTION

Mount View Care Center's innovative dementia care program specializes in caring for people in varying stages of dementia, neurological, psychiatric and behavior disabilities. Teams focus on providing frequent, individualized opportunities that maintain the highest levels of ability for those living with dementia. The team takes a comprehensive view of the residents past and uses that knowledge to promote quality experiences.

POPULATION SERVED

Memory Care specializes in caring for adults of all ages in varying stages of dementia, neurological, psychiatric and behavior disabilities.

REGULATIONS

State of Wisconsin Dept. of Health Services - DHS 132; Center for Medicare/Medicaid Services - Conditions of Participation; and Federal Regulations for Skilled Nursing Facilities.

HOURS/DAYS OF SERVICE

24 hours/day, 7 days/week, 365 days/year. To access our admissions phone is available 24 hours/7 days a week. The number to get more information is 715.581.3422.



MOUNT VIEW CARE CENTER

■ *Nursing Direct Care Services | 25-100-3000...continued from previous page*

SHORT-TERM REHABILITATION DESCRIPTION

Short-Term Rehabilitation offers post-acute care for short term rehabilitation and specializes in complex physical conditions associated with aging and operates as a transitional unit for short-term rehabilitation and convalescent stays.

The most extensive rehabilitative care opportunities available in Central Wisconsin are provided, even for the most medically complex situations – all delivered on-site. Numerous rehabilitation techniques, from warm water physical therapy to complex respiratory care only found at Mount View Care Center, give our teams the ability to uniquely approach each resident's recovery..

POPULATION SERVED

Short-Term Rehabilitation serves adults of all ages with complex physical conditions associated with aging and operates as a transitional unit for short-term rehabilitation and convalescent stays.

REGULATIONS

State of Wisconsin Dept. of Health Services - DHS 132; Center for Medicare/Medicaid Services - Conditions of Participation; and Federal Regulations for Skilled Nursing Facilities.

HOURS/DAYS OF SERVICE

24 hours/day, 7 days/week, 365 days/year. To access our admissions phone is available 24 hours/7 days a week. The number to get more information is 715.581.3422.

VENTILATOR-DEPENDENT CARE DESCRIPTION

Mount View Care Center Ventilator Dependent Care specializes in care for adults with a ventilator dependency. Our team provides 24/7 on-site respiratory therapy and nursing services with reliable, personal care for each individual. Ventilator Dependent Care focuses on ventilator dependent rehabilitation, recovery, and liberation and is 1 of only 8 care facilities in Wisconsin with approved units dedicated for the care of ventilator-dependent residents. Our highly trained team help residents adjust to ventilator-dependent lifestyles.

POPULATION SERVED

Ventilator-Dependent Care serves adults of all ages with ventilator dependency needs.

REGULATIONS

State of Wisconsin Dept. of Health Services - DHS 132; Center for Medicare/Medicaid Services - Conditions of Participation; and Federal Regulations for Skilled Nursing Facilities.

HOURS/DAYS OF SERVICE

24 hours/day, 7 days/week, 365 days/year. To access our admissions phone is available 24 hours/7 days a week. The number to get more information is 715.581.3422.

MOUNT VIEW CARE CENTER

■ Nursing Direct Care Services | 25-100-3000...continued from previous page

STAFFING	FTE's	2023	2024	2025
25-100-3000 - MVCC Direct Nursing Care		121.53	111.85	130.71

CENSUS	2023 Budget	2024 Budget	2025 Budget
Mount View Care Center	137	128	128

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	\$20,588,419	\$19,920,550	\$21,741,764
County Appropriation	1,592,000	1,545,000	1,545,000
Other Revenue	-	25,000	-
TOTAL REVENUE	\$22,180,419	\$21,490,550	\$23,286,764
Salaries	\$7,658,616	\$7,460,007	\$8,628,439
Benefits	2,807,348	2,820,715	3,604,663
Other Direct Expenses	1,139,680	2,273,728	1,158,375
TOTAL DIRECT EXPENSE	\$11,605,644	\$12,554,450	\$13,391,477



MOUNT VIEW CARE CENTER

■ Rehab Services | 25-100-3600

DESCRIPTION

Rehab services are a contract provider of physical, occupational, and speech therapy for residents and patients of Mount View Care Center to enhance them to their highest possible activities of daily living.

POPULATION SERVED

Residents and patients of Mount View Care Center. Some outpatient services provided for the Inpatient Hospital and Outpatient therapy for recently discharged residents.

REGULATIONS

Programs are subject to the State of Wisconsin Dept. of Health Services - DHS 132; Center for Medicare/Medicaid Services - Conditions of Participation; and Federal Regulations for Skilled Nursing Facilities.

HOURS/DAYS OF SERVICE

Monday – Friday: 8:00 – 4:30, with 7-day coverage as needed. To access our admissions phone is available 24 hours/7 days a week. The number to get more information is 715.581.3422.

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	\$225,821	\$351,924	\$197,721
County Appropriation	-	-	-
Other Revenue	-	-	-
TOTAL REVENUE	\$225,821	\$351,924	\$197,721
Salaries	-	-	-
Benefits	-	-	-
Other Direct Expenses	\$610,250	\$503,000	\$291,818
TOTAL DIRECT EXPENSE	\$610,250	\$503,000	\$291,818

MOUNT VIEW CARE CENTER

■ Aquatic Therapy Services | 20-100-2600

DESCRIPTION

North Central Health Care Aquatic Therapy Center offers warm water aquatic physical therapy, water exercise programs and community programs that help individuals manage pain and maintain or reclaim their independence. The therapy pool is maintained at a 92-degree temperature. Under the direction of a physician, North Central Health Care’s licensed physical therapist devises a treatment plan using water as both a supporting, gravity-reducing environment, and a conditioning medium. Upon discharge, the therapist provides each patient with a self-directed exercise program for both pool and home use. Warm water therapy can bring relief from pain, spur recovery and improve range of motion, balance, strength, and coordination.

POPULATION SERVED

The Aquatic Therapy Center serves people of all ages those who have physical disabilities, are recovering from surgeries, or have musculoskeletal conditions such as fibromyalgia, arthritis, and lower back pain. All those served are under the referral of a physician.

REGULATIONS

The operation of the pool is regulated by the State of WI Dept. of Health Services, Chapter DHS 172: Safety, Maintenance and Operation of Public Pools and Water Attractions.

HOURS OF SERVICE

Monday, Wednesday: 7:30am – 4:30pm
 Tuesday & Thursday: 7:30am – 5:30pm
 Friday: 7:30am-1:30pm
 The number to get more information is 715.848.4551

STAFFING	FTE's	2023	2024	2025
20-100-2600 - Aquatic Services		6.31	8.35	8.15

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	\$674,250	\$662,010	\$667,271
County Appropriation	342,345	352,615	352,614
Other Revenue	66,000	70,000	50,000
TOTAL REVENUE	\$1,082,595	\$1,084,625	\$1,069,885
Salaries	\$438,649	\$534,720	\$543,485
Benefits	137,732	200,872	189,871
Other Direct Expenses	15,967	331,818	324,426
TOTAL DIRECT EXPENSE	\$592,348	\$1,067,410	\$1,057,782



NURSING HOME SERVICES

PINE CREST NURSING HOME

■ Total Staffing for Pine Crest Nursing Home

The following staff comparison looks at total Full Time Equivalent (FTE's) by program for Pine Crest Administration, Nursing Direct Care Services, Food Services and Environmental Services.

STAFFING	FTE's	2023	2024*	2025
35-200-0700 - Pine Crest Environmental Services		8.20	-	9.00
35-200-0760 - Pine Crest Food Services		14.95	-	14.15
35-200-0900 - Pine Crest Administration		12.15	-	13.25
35-200-3000 - Pine Crest Direct Nursing Care		87.31	-	84.55

* Was not included in NCHC 2024 Budget.

■ Administration | 35-200-0900

DESCRIPTION

The overall administrative oversight functions for Pine Crest operations are consolidated into a separate program and are allocated out to each program based on direct expenses.

STAFFING	FTE's	2023	2024*	2025
35-200-0900 - Pine Crest Administration		13.50	-	13.25

BUDGET SUMMARY

	2023 Budget	2024 Budget*	2025 Proposed
Net Patient Services Revenue	\$(49,500)	-	\$22,000
County Appropriation	-	-	14,000
Other Revenue	11,600	-	-
TOTAL REVENUE	\$(37,900)	-	\$36,000
Salaries	\$728,493	-	\$816,978
Benefits	204,097	-	263,238
Other Direct Expenses	495,800	-	1,065,246
TOTAL DIRECT EXPENSES	\$1,428,390	-	\$2,145,462

* Was not included in NCHC 2024 Budget.

PINE CREST NURSING HOME

Ancillary Services | 35-200-3300

DESCRIPTION

Ancillary services are services or items that are not included in our daily rates. Some examples of these items are transportation, durable medical equipment, oxygen, laboratory test and vaccinations that are required to be administered through our Federal and State Regulations.

BUDGET SUMMARY

	2023 Budget	2024 Budget*	2025 Proposed
Net Patient Services Revenue	\$40,040	-	\$(10,000)
County Appropriation	-	-	-
Other Revenue	-	-	-
TOTAL REVENUE	\$40,040	-	\$(10,000)
Salaries		-	-
Benefits		-	-
Other Direct Expenses	\$151,700	-	\$81,000
TOTAL DIRECT EXPENSES	\$151,700	-	\$81,000

* Was not included in NCHC 2024 Budget.



NURSING HOME SERVICES

PINE CREST NURSING HOME

Pine Crest is a 120-bed skilled nursing facility located in Lincoln County. Pine Crest specializes in skilled rehabilitative services for short-term stays, dementia/memory care services, and long-term care services. Pine Crest is located in Merrill and is dedicated to enriching life experiences through building trusting relationships with residents, families, and our community.

■ *Nursing Direct Care Services / 35-200-3000...continued on next page*

LONG-TERM CARE DESCRIPTION

Multiple program areas exist that offer long-term services within Pine Crest. Services offered in each of the areas varies based on the resident's condition. Offered services range from assistance with activities of daily living, to hospice, to respite care, to early to mid-stage dementia.

POPULATION SERVED

Long-Term Care provides services to adults of all ages in need of skilled nursing care for assistance with daily living, physical therapy, transitioning to dementia care, comfort/hospice care or for management of a chronic illness.

REGULATIONS

State of Wisconsin Dept. of Health Services - DHS 132; Center for Medicare/Medicaid Services - Conditions of Participation; and Federal Regulations for Skilled Nursing Facilities.

HOURS/DAYS OF SERVICE

24 hours/day, 7 days/week, 365 days/year. To access our admissions phone is available 24 hours/7 days a week. The number to get more information is 715.218.4385.

MEMORY CARE DESCRIPTION

Pine Crest offers two dedicated dementia/memory care units that offer private rooms, dedicated dining space, as well as a dedicated common area. The Memory Care program is tailored to serve those that have mid to late-stage dementia, and the two units are further specialized based on resident level of dementia and overall function. Additionally, the units are secured with keypad alarms to address the concern of residents that propel/ambulate on their own. Programming offered to residents within the program is intended to assist with improved quality of life and aimed to mitigate adverse actions that could otherwise result due to their diagnosis.

POPULATION SERVED

Memory Care specializes in caring for adults of all ages in varying stages of dementia, neurological, psychiatric and behavior disabilities.

REGULATIONS

State of Wisconsin Dept. of Health Services - DHS 132; Center for Medicare/Medicaid Services - Conditions of Participation; and Federal Regulations for Skilled Nursing Facilities.

HOURS/DAYS OF SERVICE

24 hours/day, 7 days/week, 365 days/year. To access our admissions phone is available 24 hours/7 days a week. The number to get more information is 715.218.4385.

PINE CREST NURSING HOME

■ *Nursing Direct Care Services | 35-200-3000...continued on next page*

SHORT-TERM REHABILITATION DESCRIPTION

Pine Crest offers post-acute rehab services on all units throughout the facility. The program services seniors that are requiring post-acute care following progression of general co-morbidities. This includes meeting the demand of difficult to place referrals from hospital providers that include but not limited to total parenteral nutrition (TPN) medication, lymphedema therapy, cardiac rehabilitation, and wound care management.

POPULATION SERVED

Short-Term Rehabilitation serves adults of all ages with complex physical conditions associated with aging and operates as a transitional unit for short-term rehabilitation and convalescent stays.

REGULATIONS

State of Wisconsin Dept. of Health Services - DHS 132; Center for Medicare/Medicaid Services - Conditions of Participation; and Federal Regulations for Skilled Nursing Facilities.

HOURS/DAYS OF SERVICE

24 hours/day, 7 days/week, 365 days/year. To access our admissions phone is available 24 hours/7 days a week. The number to get more information is 715.218.4385.



PINE CREST NURSING HOME

■ Nursing Direct Care Services / 35-200-3000...continued from previous page

STAFFING	FTE's	2023	2024*	2025
35-200-3000 - Pine Crest Direct Nursing Care		87.31	-	84.55

BUDGET SUMMARY

	2023 Budget	2024 Budget*	2025 Proposed
Net Patient Services Revenue	\$12,622,007	-	13,346,996
County Appropriation	440,815	-	440,814
Other Revenue	-	-	-
TOTAL REVENUE	\$13,062,822	-	\$13,787,810
Salaries	\$4,858,914	-	\$4,653,804
Benefits	1,586,820	-	1,547,651
Other Direct Expenses	794,250	-	1,806,629
TOTAL DIRECT EXPENSE	\$7,239,984	-	\$8,008,084

* Was not included in NCHC 2024 Budget.

PINE CREST NURSING HOME

■ Rehab Services | 35-200-3600

DESCRIPTION

Rehab services are a contract provider of physical, occupational, and speech therapy for residents and patients of Pine Crest to enhance them to their highest possible activities of daily living.

POPULATION SERVED

Residents and patients of Pine Crest.

REGULATIONS

Program are subject to the State of Wisconsin Dept. of Health Services - DHS 132; Center for Medicare/Medicaid Services - Conditions of Participation; and Federal Regulations for Skilled Nursing Facilities.

HOURS/DAYS OF SERVICE

Monday – Friday: 8:00 am – 4:30 pm, with 7-day coverage as needed. To access our admissions phone is available 24 hours/7 days a week. The number to get more information is 715.218.4385.

BUDGET SUMMARY

	2023 Budget	2024 Budget*	2025 Proposed
Net Patient Services Revenue	\$209,000	-	\$300,000
County Appropriation	-	-	-
Other Revenue	-	-	-
TOTAL REVENUE	\$209,000	-	\$300,000
Salaries	-	-	-
Benefits	-	-	-
Other Direct Expenses	342,400	-	\$472,500
TOTAL DIRECT EXPENSE	\$342,400	-	\$472,500

* Was not included in NCHC 2024 Budget.



PINE CREST NURSING HOME

■ Environmental Services | 35-200-0700

DESCRIPTION

Environmental Services includes the support services area of housekeeping for Pine Crest.

STAFFING	FTE's	2023	2024*	2025
35-200-0700 - Pine Crest Direct Nursing Care		-	-	9.00

BUDGET SUMMARY

	2023 Budget	2024 Budget*	2025 Proposed
Net Patient Services Revenue	-	-	-
County Appropriation	-	-	-
Other Revenue	\$177,000	-	\$744,930
TOTAL REVENUE	\$177,000	-	\$744,930
Salaries	\$314,230	-	\$349,460
Benefits	130,994	-	144,287
Other Direct Expenses	537,000	-	813,544
TOTAL DIRECT EXPENSE	\$982,224	-	\$1,307,291

* Was not included in NCHC 2024 Budget.

PINE CREST NURSING HOME

■ Nutrition Services | 35-200-0760

DESCRIPTION

Nutrition Services provides meal service for the Nursing Home. Required Dietitian consulting is also provided to these locations based on regulatory requirements.

STAFFING	FTE's	2023	2024*	2025
35-200-0760 - Pine Crest Nutrition Services		14.95	-	14.15

BUDGET SUMMARY

	2023 Budget	2024 Budget*	2025 Proposed
Net Patient Services Revenue		-	-
County Appropriation		-	-
Other Revenue	\$2,000	-	\$2,400
TOTAL REVENUE	\$2,000	-	\$2,400
Salaries	\$599,123	-	\$584,948
Benefits	212,631	-	230,930
Other Direct Expenses	333,400	-	362,246
TOTAL DIRECT EXPENSES	\$1,145,154	-	\$1,178,124

* Was not included in NCHC 2024 Budget.





SUPPORT SERVICES

2025 Budget by Program

Support Services include the many different operations that support the people, financial, clinical and service success of North Central Health Care operations. Operational efficiencies and changing the way Support Services operates adds value to NCHC programs and is always top of mind. Departments include a variety of programs in Finance and Administration for both general operations and direct care services.

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SUPPORT SERVICES

FINANCE & ADMINISTRATION

■ Total Staffing for Support Services

The following staff comparison looks at total Full Time Equivalent (FTE's) by program for North Central Health Care Support Services.

STAFFING	FTE's	2023	2024	2025
10-100-0105 - Corporate Administration		4.25	5.00	6.00
10-100-0110 - Marketing & Communications		2.50	2.50	2.50
10-100-0115 - Safety & Security		3.80	9.00	8.00
10-100-0200 - Quality & Compliance		3.00	2.00	1.00
10-100-0205 - Human Resources		7.00	9.00	7.50
10-100-0215 - Volunteer & Guest Services		3.45	3.25	3.45
10-100-0300 - Accounting		8.70	11.70	11.40
10-100-0500 - IMS		9.00	7.00	7.00
10-100-0510 - Health Information		6.00	7.40	7.40
10-100-0600 - Patient Financial Services		9.00	9.15	9.15
10-100-0605 - Patient Access Services		20.20	13.40	14.60
10-100-0710 - In-House Transportation		3.05	1.95	2.05
10-100-0720 - Laundry		4.00	3.00	3.80
10-100-0740 - Housekeeping		18.60	18.60	18.80
10-100-0760 - Nutrition Services		29.21	33.10	27.75
20-100-3500 - Pharmacy		10.67	10.60	10.64



SUPPORT SERVICES

■ Accounting | 10-100-0300

DESCRIPTION

Accounting is responsible for providing financial information, reporting, and analysis to assist NCHC leaders, board members, community partners, and regulatory agencies in making operational and strategic decisions. Accounting is committed to providing accurate, timely, and useful financial information. Additionally in 2024, Purchasing has moved into Accounting. Purchasing serves as the central purchasing service for all of NCHC. This area orders and delivers purchases to all programs. This area is also responsible for monitoring proper purchasing based on the contract with the buying group that NCHC belongs to. This program is allocated based on the percentage of overall expenditures per program.

STAFFING	FTE's	2023	2024	2025
10-100-0300 - Accounting		8.70	11.70	11.40

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	-	-	-
County Appropriation	-	-	-
Other Revenue	\$25,000	\$68,278	\$603,000
TOTAL REVENUE	\$25,000	\$68,278	\$603,000
Salaries	\$559,754	\$704,982	\$703,993
Benefits	224,265	282,458	303,452
Other Direct Expenses	208,359	286,621	241,170
TOTAL DIRECT EXPENSE	\$992,378	\$1,274,061	\$1,248,615

■ Corporate Administration | 10-100-0105

DESCRIPTION

Corporate Administration provides overall administrative leadership for the organization and includes Executive support.

STAFFING	FTE's	2023	2024	2025
10-100-0105 - Corporate Administration		4.25	5.0	6.0

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	-	-	-
County Appropriation	-	-	-
Other Revenue	\$239,881	\$ 239,881	\$25,935
TOTAL REVENUE	\$239,881	\$239,881	\$25,935
Salaries	\$629,300	\$669,555	\$1,302,784
Benefits	172,680	183,557	312,281
Other Direct Expenses	956,768	1,084,820	1,017,858
TOTAL DIRECT EXPENSE	\$1,758,748	\$1,937,932	\$2,632,923

SUPPORT SERVICES

■ Environmental Support Services | 10-100-0700

DESCRIPTION

Environmental Services includes Maintenance, Systems Maintenance, and Grounds. In 2017, Maintenance, Systems Maintenance and Grounds employees were transferred to Marathon County.

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	-	-	-
County Appropriation	-	-	-
Other Revenue	\$1,685,623	\$1,769,903	\$1,685,622
TOTAL REVENUE	\$1,685,623	\$1,769,903	\$1,685,622
Salaries	-	-	-
Benefits	-	-	-
Other Direct Expenses	\$1,685,623	\$1,769,903	\$1,685,622
TOTAL DIRECT EXPENSE	\$1,685,623	\$1,769,903	\$1,685,622

■ Health Information | 10-100-0510

DESCRIPTION

The Health Information Management (HIM) department is dedicated to ensuring the accuracy, security, and accessibility of patient medical records, facilitating efficient data management and compliance with healthcare regulations. HIM is committed to supporting quality patient care and organizational operations.

STAFFING	FTE's	2023	2024	2025
10-100-0510 - Health Information		6.00	7.40	7.40

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	-	-	-
County Appropriation	-	-	-
Other Revenue	\$9,000	\$9,000	\$10,000
TOTAL REVENUE	\$9,000	\$9,000	\$10,000
Salaries	\$244,320	\$338,738	\$359,215
Benefits	104,213	166,625	156,561
Other Direct Expenses	62,975	10,992	34,533
TOTAL DIRECT EXPENSE	\$411,508	\$516,355	\$550,309



SUPPORT SERVICES

■ Housekeeping | 10-100-0740

DESCRIPTION

The Housekeeping program provides infection control/cleaning services for all Mount View Care Center and Inpatient Behavioral Health Programs including Crisis Center, Nutritional Services, Aquatics and all non-patient areas at the NCHC Wausau Campus. This program is allocated based on square footage.

STAFFING	FTE's	2023	2024	2025
10-100-0740 - Housekeeping		18.60	18.60	18.80

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Salaries	\$711,700	\$740,075	\$728,313
Benefits	318,199	340,419	320,341
Other Direct Expenses	126,117	132,581	173,582
TOTAL DIRECT EXPENSE	\$1,156,016	\$1,213,075	\$1,222,236

■ Human Resources | 10-100-0105

DESCRIPTION

Human Resources works efficiently and effectively across the organization by providing knowledge, support, guidance, and oversight of all human resources functions. Human Resources staff partner with employees beginning at recruitment all the way to retirement in the following areas: recruitment, employee relations, orientation & onboarding, training, learning and development, performance management, employee health, employee engagement, and benefits & compensation.

STAFFING	FTE's	2023	2024	2025
10-100-0205 - Human Resources		7.00	9.00	7.50

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Salaries	\$489,620	\$640,818	\$574,038
Benefits	131,494	195,343	155,364
Other Direct Expenses	453,819	556,906	568,839
TOTAL DIRECT EXPENSE	\$1,074,933	\$1,393,067	\$1,298,241

SUPPORT SERVICES

■ Information Management Services | 10-100-0500

DESCRIPTION

Information Management Services (IMS) is responsible for NCHC's application portfolio array. IMS focuses on implementing new software solutions, understanding user workflows, sustaining vendor relations, maintaining systems, helping with analytical insights, and end user support such as facilitating training.

STAFFING	FTE's	2023	2024	2025
10-100-0500 - IMS		9.00	7.00	7.00

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Salaries	\$675,927	\$543,970	\$558,715
Benefits	180,579	178,125	190,165
Other Direct Expenses	1,622,650	1,560,379	1,800,286
TOTAL DIRECT EXPENSE	\$2,479,156	\$2,282,474	\$2,549,166

■ In-House Transportation | 10-100-0710

DESCRIPTION

In-house transportation maintains the vehicle fleet which includes cars, passenger vans, paratransit vans, and buses used for client transportation. This program is the provider of courier services for the tri-county organization, as well as Pharmacy and Laundry delivery.

POPULATION SERVED

Employees and clients of NCHC.

HOURS OF SERVICE

Monday – Friday, 7:00 am – 5:00 pm

STAFFING	FTE's	2023	2024	2025
10-100-0710 - In-House Transportation		3.05	1.95	2.05

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Salaries	\$125,023	\$89,210	\$90,328
Benefits	56,379	38,216	49,908
Other Direct Expenses	(137,462)	139,549	177,134
TOTAL DIRECT EXPENSE	\$43,940	\$266,975	\$317,370



SUPPORT SERVICES

■ Laundry | 10-100-0720

DESCRIPTION

Laundry provides laundry services for all Mount View Care Center and all Inpatient Behavioral Health Programs. The service includes picking up soiled laundry, doing inventory and stocking clean linens on campus. Laundry also provides services for housekeeping, Nutritional Services, and the Aquatic Therapy Center. This program is allocated based on pounds of laundry processed.

STAFFING	FTE's	2023	2024	2025
10-100-0720 - Laundry		4.00	3.00	3.80

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	-	\$5,000	-
County Appropriation	-	-	-
Other Revenue	\$90,000	-	-
TOTAL REVENUE	\$90,000	\$5,000	-
Salaries	\$149,026	\$117,011	\$147,397
Benefits	59,751	66,984	60,730
Other Direct Expenses	34,384	59,645	88,587
TOTAL DIRECT EXPENSE	\$243,161	\$243,640	\$296,714

■ Marketing & Communications | 10-100-0110

DESCRIPTION

Marketing and Communications manages centralized communication for NCHC, both internally and externally. This includes creating and distributing messages to staff, as well as engaging with media and partners. The department also handles marketing and advertising for services and recruitment across various platforms. Costs for this program are allocated based on direct expenses. Additionally, the department budgets for employee recognition, retention initiatives, recruitment advertising, and mail room staff and expenditures.

STAFFING	FTE's	2023	2024	2025
10-100-0110 - Marketing & Communications		2.50	2.50	2.50

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Salaries	\$169,837	\$176,058	\$176,058
Benefits	41,146	46,028	48,672
Other Direct Expenses	145,450	156,031	160,662
Total Direct Expense	\$356,433	\$378,117	\$385,392

SUPPORT SERVICES

■ Nutritional Services | 10-100-0760

DESCRIPTION

Nutritional Services provides three meal services a day for all Mount View Care Center and Inpatient Behavioral Health Programs, including Crisis Center. Our Dietitians provide regulatory consults to all Behavioral Health Services as needed. These programs are allocated based on number of meals served. Nutritional Services is a revenue generating program, our Employee Cafeteria and Bistro provide meals to employees, guests and staff campus-wide. We are open 7 days a week including holidays and weekends. We also provide on-site catering to North Central Health Care and Marathon County entities.

STAFFING	FTE's	2023	2024	2025
10-100-0760 - Nutrition Services		29.21	33.10	27.75

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	-	-	-
County Appropriation	-	-	-
Other Revenue	\$156,000	\$157,985	\$151,000
Total Revenue	\$156,000	\$157,985	\$151,000
Salaries	\$1,170,905	\$1,326,474	\$1,140,748
Benefits	483,006	543,084	427,186
Other Direct Expenses	700,109	748,468	821,102
Total Direct Expense	\$2,354,020	\$2,618,026	\$2,389,036

■ Patient Access Services | 10-100-0605

DESCRIPTION

Patient Access processes outpatient referrals and the clerical portion of the community treatment referrals, scheduling, and enrollment of all new and follow up clients that come to NCHC at all locations as well as hospital discharges from diversions and NCHC clients within the Marathon, Lincoln and Langlade counties.

STAFFING	FTE's	2023	2024	2025
10-100-0605 - Patient Access Services		20.20	13.40	14.60

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Salaries	\$926,141	\$619,187	\$646,361
Benefits	384,348	262,241	292,603
Other Direct Expenses	34,917	20,655	29,219
Total Direct Expense	\$1,345,406	\$902,083	\$968,183



SUPPORT SERVICES

■ Patient Financial Services | 10-100-0600

DESCRIPTION

Patient Financial Services processes billing of services for Mount View Care Center and all programs within NCHC's lines of service which equates to approximately 10,000 bills per month. This program is allocated based on the number of clients in NCHC programs and residents in MVCC.

STAFFING	FTE's	2023	2024	2025
10-100-0600 - Patient Financial Services		9.00	9.15	9.15

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	\$55,000	\$55,000	\$40,000
County Appropriation	-	-	-
Other Revenue	15,000	15,015	12,025
TOTAL REVENUE	\$70,000	\$70,015	\$52,025
Salaries	\$454,373	\$487,101	\$480,923
Benefits	192,768	209,880	193,030
Other Direct Expenses	78,772	81,526	105,727
TOTAL DIRECT EXPENSE	\$725,913	\$778,507	\$779,680

■ Pharmacy | 20-100-3500

DESCRIPTION

Pharmacy provides medication management services to our Adult and Youth Hospitals, Skilled Nursing Facilities, Adult and Youth Crisis Stabilization Facilities, Community Treatment, and NCHC employees.

STAFFING	FTE's	2023	2024	2025
20-100-3500 - Pharmacy		10.67	10.60	10.64

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	\$7,593,560	\$6,634,723	\$6,788,055
County Appropriation	-	-	-
Other Revenue	292,200	363,700	287,338
TOTAL REVENUE	\$7,885,760	\$6,998,423	\$7,075,393
Salaries	\$829,597	\$834,528	\$839,719
Benefits	229,874	232,092	258,728
Other Direct Expenses	6,165,083	5,715,867	5,699,100
TOTAL DIRECT EXPENSE	\$7,224,554	\$6,782,487	\$6,797,547

SUPPORT SERVICES

■ Quality & Compliance | 10-100-0200

DESCRIPTION

Quality & Compliance supports the organization making sure the organization is abiding by legal, ethical, and regulatory standards applicable to our organization.

STAFFING	FTE's	2023	2024	2025
10-100-0200 - Quality & Compliance		3.00	2.0	1.0

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Salaries	\$270,726	\$224,216	\$95,222
Benefits	96,344	82,876	24,851
Other Direct Expenses	59,502	5,639	8,986
TOTAL DIRECT EXPENSE	\$426,572	\$312,731	\$129,059

■ Safety & Security | 10-100-0115

DESCRIPTION

Safety & Security focuses on safety, security, emergency management, and compliance. The department is committed to fostering an environment of collaboration, information-sharing, utilizing an integrated approach to safety and security, optimal efficacy and consistency in incident response, protocols and procedures, and to establishing and strengthening partnerships across the organization that both support and enhance safety and security.

STAFFING	FTE's	2023	2024	2025
10-100-0115 - Safety & Security		3.80	9.00	8.0

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Salaries	\$203,685	\$457,101	\$403,506
Benefits	80,528	202,832	127,896
Other Direct Expenses	64,738	120,038	156,711
TOTAL DIRECT EXPENSE	\$348,951	\$779,971	\$688,113



SUPPORT SERVICES

■ Volunteer & Guest Services | 10-100-0215

DESCRIPTION

Volunteers play a very important role at North Central Health Care as part of our team. They offer clients, patients, residents, families and staff members their compassion, skills, talent and time. In so doing, North Central's professionals are able to devote more time to direct patient care and recovery. Volunteer Services manages volunteer opportunities including Heartfelt Gift Shop operations.

As part of the Volunteer Services program, Guest Services also operates the switchboard phone system for the main call in center for North Central Health Care Wausau Campus and Mount View Care Center, as well as provide in-person check-in and guest services at Mount View Care Center.

STAFFING	FTE's	2023	2024	2025
10-100-0215 - Volunteer & Guest Services		3.45	3.25	3.45

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue	-	-	-
County Appropriation	-	-	-
Other Revenue	\$15,000	\$10,284	\$9,435
Total Revenue	\$15,000	\$10,284	\$9,435
Salaries	\$137,642	\$120,392	\$128,746
Benefits	48,200	49,596	37,835
Other Direct Expenses	12,150	14,839	17,199
TOTAL DIRECT EXPENSE	\$197,992	\$184,827	\$183,780

HEALTH & DENTAL INSURANCE

■ 10-100-0101

DESCRIPTION

The Health & Dental Insurance fund is established to provide for an effectively manage the self-funded health and dental insurance benefits for individuals participating in NCHC's health plan. This fund is utilized to account for the claims and costs related to the self-funded health and dental plans, along with the premiums by the employer and employee for the plans.

BUDGET SUMMARY

	2023 Budget	2024 Budget	2025 Proposed
Net Patient Services Revenue			-
County Appropriation			-
Other Revenue		\$8,857,031	\$9,470,372
Total Revenue		\$8,857,031	\$9,470,372
Salaries		\$37,885	-
Benefits		8,819,146	-
Other Direct Expenses		-	\$9,470,372
TOTAL DIRECT EXPENSE		\$8,857,031	\$9,470,372

DEBT SERVICE PAYMENT

In accordance with the facilities lease agreement, NCHC is responsible for making a debt service payment to Marathon County. The first of those payments started in 2024 in the amount of \$2.0 million and increased to \$2.5 million in 2025. This payment will continue to increase by \$500k over the next 2 years until it reaches the maximum payment of roughly \$4.1 million.

PAYMENT SOURCE	AMOUNT
Mount View Care Center	\$1,369,500
Human Services Programs	1,130,500
TOTAL	\$2,500,000



■ Staffing Totals for All North Central Health Care Programs

The following staff comparison looks at total Full Time Equivalent (FTE's) by program for all North Central Health Care departments including all three counties of service.

STAFFING	FTE's	2023	2024	2025
10-100-0105 - Corporate Administration		4.25	5.00	6.00
10-100-0110 - Marketing & Communications		2.50	2.50	2.50
10-100-0115 - Safety & Security		3.80	9.00	8.00
10-100-0200 - Quality & Compliance		3.00	2.00	1.00
10-100-0205 - Human Resources		7.00	9.00	7.50
10-100-0215 - Volunteer & Guest Services		3.45	3.25	3.45
10-100-0300 - Accounting		8.70	11.70	11.40
10-100-0500 - IMS		9.00	7.00	7.00
10-100-0510 - Health Information		6.00	7.40	7.40
10-100-0600 - Patient Financial Services		9.00	9.15	9.15
10-100-0605 - Patient Access Services		20.20	13.40	14.60
10-100-0710 - In-House Transportation		3.05	1.95	2.05
10-100-0720 - Laundry		4.00	3.00	3.80
10-100-0740 - Housekeeping		18.60	18.60	18.80
10-100-0760 - Nutrition Services		29.21	33.10	27.75
20-100-1000 - Adult Behavioral Health Hospital		36.60	35.50	35.59
20-100-1050 - Youth Behavioral Health Hospital		16.60	18.25	20.28
20-100-1125 - Lakeside Recovery MMT		13.30	13.60	15.73
20-100-1300 - Adult Protective Services		7.80	7.95	7.80
20-100-1700 - Sober Living - Hope House Wausau		0.27	0.55	0.60
20-100-1800 - Supported Employment Program		2.60	2.90	3.10
2000** - Outpatient Services		33.59	33.69	40.68
20-100-2125 - Psychiatry Residency Program		0.10	0.10	0.08
20-100-2200 - Crisis Services		18.53	22.40	22.0
20-100-2225 - Adult Crisis Stabilization Facility		14.6	16.4	15.84
20-100-2250 - Youth Crisis Stabilization Facility		10.84	11.7	10.76
2325 & 2550** Community Treatment		90.33	95.77	102.19
40-300-2400 - Adult Day Services		21.92	17.95	3.90
20-100-2600 - Aquatic Services		6.31	8.35	8.15
20-100-2750 - Demand Transportation		4.80	4.80	4.50
20-100-3500 - Pharmacy		10.67	10.60	10.64
25-100-0900 - MVCC Administration		6.75	7.75	8.4
25-100-3000 - MVCC Direct Nursing Care		121.53	111.85	130.71
35-200-0700 - Pine Crest Environmental Services		8.20	-	9.00
35-200-0760 - Pine Crest Food Services		14.95	-	14.15
35-200-0900 - Pine Crest Administration		12.15	-	13.25
35-200-3000 - Pine Crest Direct Nursing Care		87.31	-	84.55
40-300-1700 - Sober Living - Hope House Antigo		0.52	0.55	0.60
TOTAL FTE'S		735.42	612.00	696.80

* Was not included in NCHC 2024 Budget.

** Contains multiple prefixes by county which are combined for total program budget and staffing.

CAPITAL BUDGET

2025 Requests

North Central Health Care (NCHC) has a multi-faceted process for capital budgeting and funding with each of our county partners. Capital budgeting is a process that involves the identification of potentially desirable projects for capital expenditures, the subsequent evaluations of capital expenditure proposals, and the selection of proposals that meet certain criteria. NCHC's threshold to capitalize an asset requires the purchase to be \$2,500 or more and have a useful life of two or more years. Equipment with a value of less than \$2,500 are budgeted separately and expensed within a program's budget. Moveable equipment of any cost is considered an operational expense and is budgeted for and approved as either an expense or when eligible a capitalized asset. Generally, the use of capital can be summarized in the following categories:

1. Replacement: needed to continue current operations
2. Replacement: cost reduction
3. Expansion of current services
4. Expansion into new services
5. Safety and/or environmental projects
6. Other projects

The following is a listing of capital budgeted items that are included in the 2025 budget:

PROGRAM	PROJECT NAME	DESCRIPTION OF PROJECT	AMOUNT
Transportation	Two-way radios	Replacement of two-way radios	\$6,000
Transportation	Paratransit Bus	Fleet rotation	150,000
Adult & Youth Hospitals	Mobile Nursing Device	Handheld device for documentation	15,000
IMS	Annual upgrades	Proactive annual technology upgrades	195,000
IMS	Video Conference Equipment	New and upgrade video conference technology	30,000
IMS	Netsmart view only solution	Historic TIER data retention	80,000
Employee Health	Vitals Machine	Replace machine that is at end of life	3,200
MVCC	Broda Wheelchair	Broda Wheelchair	3,000
MVCC	Wheelchair scale	Wheelchair scale	2,500
MVCC	Vital machines	Vital machines	4,800
MVCC	TVs	Resident room TVs	6,000
MVCC	Vocera badges	Replacement of Vocera badges	5,000
MVCC	Air mattress	Regular air mattress with pump	5,000
MVCC	Air mattress	Bariatric air mattress with pump	8,500
MVCC	Resident Beds	Resident Bed replacement	90,000
TOTAL			\$604,000





North Central Health Care

A Tri-County Organization

Wausau Campus

2400 Marshall Street, Suite A
Wausau, Wisconsin 54403
715.848.4600

Mount View Care Center

2400 Marshall Street, Suite B
Wausau, Wisconsin 54403
715.848.4300

Merrill Center

607 N. Sales Street, Suite 309
Merrill, Wisconsin 54452
715.536.9482

Antigo Center

1225 Langlade Road
Antigo, Wisconsin 54409
715.627.6694



Langlade, Lincoln and Marathon Counties partnering together to provide compassionate and high quality care for individuals and families with mental health, recovery and long-term care needs.

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